

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 12 April 2021 9:29 AM  
**To:** Claims Dept  
**Cc:** SUR; Admin-D (LKKAUTO)  
**Subject:** RE: OD CLAIM FOR SJS 1912 T

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJS 1912 T (Excess \$1200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 31 March 2021 5:22 PM  
**To:** SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR SJS 1912 T

Dear all,

Kindly assist register OD claim above mention case.

Aside to Survey team,

Please arrange survey on 6/4/2021@10am-ubi, owner waiting.

Thank you.

Best Regards,

Tony Foong  
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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