

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2104-007
Your Ref : SGL5905K [TRANSCAB]
Date : 03.September 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7686U AND SGL5905K [TRANSCAB] ON 02/04/21 02:40 PM
ALONG ANG MO KIO AVE 5 BESIDE ITE ANG MO KIO BEFORE BUS STOP**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,386.43
2.	Loss of Rental for <u>5</u> days @ \$ <u>148.10</u> per day	\$	740.50
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,384.42

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver	Rental rate and mileage records
Certificate of Insurance	Authorization To Act
Original final repair bill	LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager
Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7686U and SGL5905K [TRANSCAB] along ANG MO KIO AVE 5 BESIDE ITE ANG MO KIO BEFORE BUS STOP on 02/04/21 02:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 3 (day) of September 2021

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,185.00 (Global Sum) for vehicle no. SHB 7686U that was damaged pursuant to the accident which occurred on 02/04/2021 (date) along ANG MO KIO AVE 5 BESIDE ITE ANG MO KIO BEFORE BUS STOP involving vehicle no/s SGL 5905K.

This is pursuant to the inspection conducted on 06/04/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (“the third party claimant”) of vehicle no. SHB 7686U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 7686U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of OCT (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2104-139 DATE : 7. April 2021 REFERENCE NO : AAD2104-007 TERMS : Net 30 Days DUE DATE : 7. May 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB7686U; DOA 02.04.21(PART-BY-PART-21)	1	1,386.43	1,386.43

Total SGD Excl. GST : 1,295.73

7% GST : 90.70

****** ONE THOUSAND THREE HUNDRED EIGHTY SIX AND FORTY THREE SGD ONLY ******

Total SGD Incl. GST : 1,386.43

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

03 September, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 02/04/21 02:40 PM at ANG MO KIO AVE 5 BESIDE ITE ANG MO KIO BEFORE BUS STOP

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7686U. The taxi was hired to LOW SOO TIONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$148.10 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

02-04-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2104-007	Accident Date 02-04-2021
3/4/2021 08:00	7/4/2021 16:00	SHB7686U

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Apr 2021 / 13:34:20

Receipt Date/Time : 05 Apr 2021 / 13:34:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210405-001942

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKX1768E As at 02 Apr 2021/13:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKX1768E Enquiry Fee 20210405133153627479	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SGL5905K As at 02 Apr 2021/14:40:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SGL5905K Enquiry Fee 20210405133153701726	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SJL3248B As at 04 Apr 2021/23:35:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SJL3248B Enquiry Fee 20210405133153763587	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	21.00	1.47	22.47
	Rounding Difference			0.02
	Total Amount Payable			22.45
	Paid By			
	554827XXXXXX5467	eNETS Credit Card		22.45
	Total			22.45
	Cash Change			0.00
	Tendered Amount			22.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 April 2021 12:36 PM
To: dssplgm@singnet.com.sg; LSSPLGM@SINGNET.COM.SG
Subject: ACCIDENT INVOLVING SGL 5905K(AIG) AND SHB 7686U AT/ALONG AMK AVE 5 TOWARDS CTE ON 02/04/2021

14 April 2021

Ms Hew Lee Lee *[By Email Only]*
Driver: Ms Hew Lee Foon

Dear Sir/Madam,

You Ref: SGL5905K
Our Ref: CC3/AIG21004453/Kps3
ACCIDENT INVOLVING SGL 5905K(AIG) AND SHB 7686U AT/ALONG AMK AVE 5 TOWARDS CTE ON 02/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB7686U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Apr 2021 19:24	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	07 Apr 2021 19:24	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	07 Apr 2021 19:24	Clim Created	Reg No: SHB7686U. Acct Date: 2021/04/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-Cab Services Pte Ltd (HQ)	[A] Lee Su Li
4	07 Apr 2021 19:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	07 Apr 2021 19:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/16	[A] Lee Su Li
6	07 Apr 2021 19:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	07 Apr 2021 19:24	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	07 Apr 2021 19:24	Label Added	(23):Express.	[A] Lee Su Li
9	07 Apr 2021 19:24	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
10	14 Apr 2021 12:31	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	22 Jun 2021 08:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	22 Jun 2021 08:02	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	22 Jun 2021 08:02	Clim Dtl Modified	JPJ Reg. Date: -> 2019/06/27.	[A] JOANNE LEE KHANG MIN
14	22 Jun 2021 08:02	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	15 Sep 2021 10:06	Adj Mandate Request	Cur Req:1988.18:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,386.43 + (b)LOR(3days x \$148.10): \$444.30 +(c)LOI(3days x \$50):\$150.00 +(d)Search fee: \$7.45 = Total: \$1,988.18 *2 recommendation repair days +1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
16	22 Sep 2021 15:28	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
17	22 Sep 2021 15:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/16. Mandate Remarks: mandate approved. settle at best. please offer 2 days first.	[I] Goh, Jeremy-CX
18	22 Sep 2021 15:37	Adj Mandate Set	Approved:1988.18:mandate approved. settle at best. please offer 2 days first.	[I] Goh, Jeremy-CX
19	29 Sep 2021 12:51	Adj Mandate Request	Cur Req:2186.28:Hi, For LOR & LOI, 3rd party insisted for 4days as the taxi sent in to workshop on 3/4/21(Sat), repair crossover weekend. Please advise.	[A] CHEW HSIAO TONG
20	29 Sep 2021 13:50	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/16. Mandate Remarks: mandate approved. settle at best. you can offer 3 days as per recommended previously. additional mandate is in case settlement breakdown	[I] Goh, Jeremy-CX
21	29 Sep 2021 13:50	Adj Mandate Set	Approved:2186.28:mandate approved. settle at best. you can offer 3 days as per recommended previously. additional mandate is in case settlement breakdown	[I] Goh, Jeremy-CX

Date From
 Date To
 Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2684619	08 Apr 2021 16:11:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB7686U	SGL5905K	11.00
2703134	22 Jun 2021	OD/TP Case	Motor	LKK Auto	LKK Auto	SHB7686U	SGL5905K	11.00

	08:02:29	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
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