

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2104-006

Your Ref : SKX1768E

Date : 12.May 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9046T AND SKX1768E ON 02/04/21 01:50 PM ALONG BLK 314D ANCHORVALE LINK BIN CENTRE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,032.26
2.	Loss of Rental for <u>6</u> days @ \$ <u>112.35</u> per day	\$	674.10
3.	Loss of Income for <u>6</u> days @ \$ <u>50</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,013.85

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9046T and SKX1768E along BLK 314D ANCHORVALE LINK BIN CENTRE on 02/04/21 01:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of May 2021

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,680.00** (Global Sum) for vehicle no. **SHD 9046T** that was damaged pursuant to the accident which occurred on **02/04/2021** (date) along **BLK 314D ANCHORVALE LINK BIN CENTRE** involving vehicle no/s **SKX 1768E**.”

This is pursuant to the inspection conducted on **06/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (“the third party claimant”) of vehicle no. **SHD 9046T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 9046T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of SEP (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2104-195 DATE : 7. April 2021 REFERENCE NO : AAD2104-006 TERMS : Net 30 Days DUE DATE : 7. May 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9046T; DOA 02.04.21(PART-BY-PART-21)	1	1,032.26	1,032.26

Total SGD Excl. GST : 964.73

7% GST : 67.53

**** ONE THOUSAND THIRTY TWO AND TWENTY SIX SGD ONLY ****

Total SGD Incl. GST : 1,032.26

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

12 May, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 02/04/21 01:50 PM at BLK 314D ANCHORVALE LINK BIN CENTRE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9046T. The taxi was hired to ONG CHEE MING a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

02-04-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2104-006		Accident Date 02-04-2021
4/2/2021 16:00	4/7/2021 14:00	SHD9046T	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Apr 2021 / 13:34:20

Receipt Date/Time : 05 Apr 2021 / 13:34:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210405-001942

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKX1768E				
As at 02 Apr 2021/13:50:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKX1768E Enquiry Fee 20210405133153627479	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGL5905K				
As at 02 Apr 2021/14:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SGL5905K Enquiry Fee 20210405133153701726	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJL3248B				
As at 04 Apr 2021/23:35:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SJL3248B Enquiry Fee 20210405133153763587	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	554827XXXXXX5467	eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 April 2021 11:15 AM
To: Jiew seng Lim
Subject: RE: Accident on 2 Apr 21 SKX1768E // LKK Ref: CC3/AIG21004448/Kps3

Dear Mr Lim,

Received with thanks.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

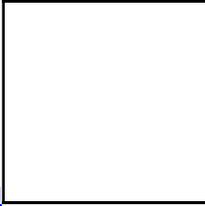
S(408933)

From: Jiew seng Lim <jiew seng74@gmail.com>
Sent: Saturday, 17 April 2021 2:31 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Accident on 2 Apr 21 SKX1768E

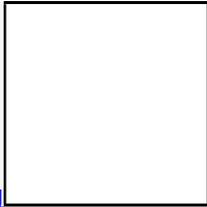
Hi Hsiao Tong,

Pls find attached the AIG Insurance and Picture of the scratched on the front bumper of my car. For info, I have not send my car for any repair and decide to continue driving as it does not affect the car performance

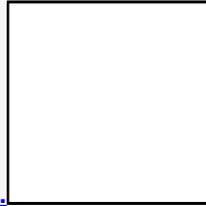
[AIG Insurance 2.jpg](#)



[AIG Insurance.jpg](#)



[Picture of Scratched Front Right Bumper taken a...](#)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Apr 2021 18:21	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] Lee Su Li
2	07 Apr 2021 18:21	Clm Veh Model Changed	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] Lee Su Li
3	07 Apr 2021 18:21	Clm Created	Reg No: 200303878K. Acct Date: 2021/04/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Trans-Cab Services Pte Ltd (HQ)	[A] Lee Su Li
4	07 Apr 2021 18:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	07 Apr 2021 18:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/16	[A] Lee Su Li
6	07 Apr 2021 18:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	07 Apr 2021 18:21	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	07 Apr 2021 19:05	Assignment 1st Accessed		[A] LEE SU THING
9	07 Apr 2021 19:08	Label Added	(23):Express.	[A] Lee Su Li
10	07 Apr 2021 19:08	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	07 Apr 2021 19:09	Clm Dtl Modified	Claimant's ID: -> 200303878K.	[A] Lee Su Li
12	07 Apr 2021 19:09	Clm Registration Modified	Reg No:200303878K->SHD9046T.	[A] Lee Su Li
13	16 Apr 2021 15:10	Video Downloaded	Downloaded SHD9046T vs SKX1768E_TP VIDEO	[I] Goh, Jeremy-CX
14	19 Apr 2021 08:54	Clm Registration Modified	Acct Time:13:00:00->16:00:00.	[I] AIG OneClaim Integration User
15	27 Apr 2021 08:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	27 Apr 2021 08:05	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	27 Apr 2021 08:05	Clm Dtl Modified	JPJ Reg. Date: -> 2018/11/01.	[A] JOANNE LEE KHANG MIN
18	27 Apr 2021 08:05	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	28 May 2021 15:48	Adj Mandate Request	Cur Req:1526.76:Liability: 100%(B22) *Quantum: (a)CORw/GST: \$1,032.26 + (b)LOR(3days x \$112.35): \$337.05 +(c)LOI(3days x \$50):\$150.00+ (d)LTA/GIA search fee: \$7.45 = Total: \$1,526.76 *2 recommendation repair days + 1PRS = 3days *For your approval	[A] CHEW HSIAO TONG
20	28 Jun 2021 17:49	Video Downloaded	Downloaded SHD9046T vs SKX1768E_TP VIDEO	[I] Goh, Jeremy-CX
21	28 Jun 2021 18:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/16. Mandate Remarks: mandate approved. subject to documents in order. settle at best. start with 2 days LOR and LOI	[I] Goh, Jeremy-CX
22	28 Jun 2021 18:02	Adj Mandate Set	Approved:1526.76:mandate approved. subject to documents in order. settle at best. start with 2 days LOR and LOI	[I] Goh, Jeremy-CX
23	06 Jul 2021 17:42	Video Downloaded	Downloaded SHD9046T vs SKX1768E_TP VIDEO	[I] Ng, Hai-Chuan
24	06 Jul 2021 17:43	Video Downloaded	Downloaded SHD9046T vs SKX1768E_TP VIDEO	[I] Ng, Hai-Chuan
25	03 Aug 2021 12:01	Adj Mandate Request	Cur Req:1689.11:Hi, Kindly refer to my email dated 03/08/2021. Thanks.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	03 Aug 2021 12:05	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/16. Mandate Remarks: mandate maintained	[I] Goh, Jeremy-CX
27	03 Aug 2021 12:05	Adj Mandate Set	Maintained:mandate maintained	[I] Goh, Jeremy-CX
28	12 Aug 2021 15:33	Adj Mandate Request	Cur.Req:1689.11:Hi, For LOR&LOI,we maintain offer at 3days, 3rd party counter proposed 4days. Pls advise. Thanks.	[A] CHEW HSIAO TONG
29	12 Aug 2021 17:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/16. Mandate Remarks: able to get taxi logcard to increase number of days?	[I] Goh, Jeremy-CX
30	12 Aug 2021 17:13	Adj Mandate Set	Maintained:able to get taxi logcard to increase number of days?	[I] Goh, Jeremy-CX
31	08 Sep 2021 10:39	Adj Mandate Request	Cur.Req:1689.11:Hi, Kindly refer to the attached docs item 15, there is a letter to confirm that the taxi was in workshop from 02/04/2021 - 07/04/2021. Pls advise further mandate. Thanks	[A] CHEW HSIAO TONG
32	08 Sep 2021 10:52	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/16. Mandate Remarks: justified. settle at best	[I] Goh, Jeremy-CX
33	08 Sep 2021 10:52	Adj Mandate Set	Approved:1689.11:justified. settle at best	[I] Goh, Jeremy-CX
34	20 Sep 2021 10:02	Clim Registration Modified	Rep:201194->204789.	[A] CHEW HSIAO TONG

Date From Date To Audit Type

ACTIVITY
 [16/04/2021 12:06] CHEW HSIAO TONG:
 OI Mr Lim called in as he received LKK NR Letter. He confirm that there is minor collision. TP parked there, he reversed and slight scratches TP right rear portion.. Advised him to make the accident report in order for AIG to act on it. He noted and will do it asap.
 [13/04/2021 11:13] Lee Su Li:
 OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2684318	07 Apr 2021 18:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	200303878K	SKX1768E	11.00
2686629	16 Apr 2021 07:52:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD9046T	CHEW HSIAO TONG	xx.xx
2689348	27 Apr 2021 08:05:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD9046T	SKX1768E	11.00

