

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 29 April 2021 8:47 AM  
**To:** Jiew seng Lim  
**Subject:** RE: Accident on 2 Apr 21 SKX1768E // LKK Ref: CC3/AIG21004448/Kps3

Hi Mr Lim,

Thank you for your photos.

Please be informed that you do not need to respond the lawyer letter from third party. AIG claim officer will handle the matter.

No action is required from you at this moment.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Jiew seng Lim <jiew seng74@gmail.com>  
**Sent:** Wednesday, 28 April 2021 6:38 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: Accident on 2 Apr 21 SKX1768E // LKK Ref: CC3/AIG21004448/Kps3

Hi,

I forget to attach the following.

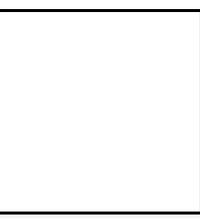
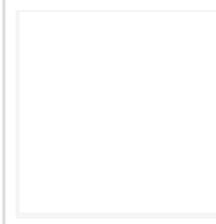
I also receive a ridiculous claim of neck and back sprain of \$6,000 from Arasan Law Chambers.for the accident. This is only a scratch of both cars without major collision.

Do I need to respond or send it to you ?

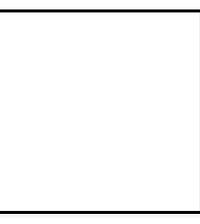
[\\_20210402\\_135333.jpg](#)



[\\_20210402\\_135339.jpg](#)



[\\_20210402\\_135438.jpg](#)



[\\_20210402\\_135534.jpg](#)

On Wed, 21 Apr 2021 at 11:15, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Dear Mr Lim,

Received with thanks.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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S(408933)

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**From:** Jiew seng Lim <[jiew seng74@gmail.com](mailto:jiew seng74@gmail.com)>  
**Sent:** Saturday, 17 April 2021 2:31 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Accident on 2 Apr 21 SKX1768E

Hi Hsiao Tong,

Pls find attached the AIG Insurance and Picture of the scratched on the front bumper of my car. For info, I have not send my car for any repair and decide to continue driving as it does not affect the car performance

[AIG Insurance 2.jpg](#)

[AIG Insurance.jpg](#)

[Picture of Scratched Front Right Bumper taken a...](#)

