

RE: AIG Ref: 6894267559SG // LKK Ref: CC3/AIG21004448/Kps3 [ACCIDENT INVOLVING SKX 1768E(AIG) AND SHD 9046T ON 02/04/2021]

Goh, Jeremy <Jeremy.Goh@aig.com>

Tue 3/8/2021 12:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

Vehicle not necessary to be grounded. Accident happened on 2nd Apr 2021. Report only made on 3rd Apr.

Understand it is a public holiday, but TP should have done steps to mitigate cost, since damages are minor.

We have offered 3 days which is more than reasonable.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, August 3, 2021 12:01 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] AIG Ref: 6894267559SG // LKK Ref: CC3/AIG21004448/Kps3 [ACCIDENT INVOLVING SKX 1768E(AIG) AND SHD 9046T ON 02/04/2021]

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Dear Jeremy,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 3days and proposed 4.5days due to the accident happening on 2/4(Fri) is PH of Good Friday. Vehicle grounded to the workshop after the accident, which is crossover weekend (3/4 & 4/4).

Please advise if we may revise our offer up to 4days or else advice further mandate via Merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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