



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

27/4/2021

Attn: -
Motor Claims Dept

LETTER OF DEMAND

Our Ref : PC82H Your Ref : -

Dear Sir,

VEHICLE # : PC82H
ACCIDENT INVOLVING : PC82H & SMA3150X ALONG ANG MO KIO COLLEGE CENTRAL
CARPARK ON 7/4/21

COST OF REPAIR : S\$3,500.00 (As agreed)
COR ADD GST 7% : S\$ 245.00
LOSS OF USE : S\$1,120.00
{4 work days + 2 weekends + 1 day prs} X S\$160

LTA & GIA SEARCH : S\$ 7.45

TOTAL : S\$4,872.45

DOLLARS: FOUR THOUSAND EIGHT HUNDRED SEVENTY-TWO AND
CENTS FORTY-FIVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 7/4/2021 INVOLVING PC82H SMA3150X

ALONG / AT

ANG MO KIO ITE COLLEGE CENTRAL

I/We UNITED TRANSWARE PTE LTD (NRIC No. 200308810H)

2 PENJURU PLACE #01-03/04 PENJURU TECH HUB S(608783)

1. The owner of motor vehicle no. PC82H hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**

2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.

4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 7/4/2021 20__



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,745.00** (Repair Cost), **S\$900.00** (Loss of Use/~~Rental~~), **S\$7.45** (Disbursement) for vehicle no. **PC 82H** that was damaged pursuant to the accident which occurred on **07/04/2021** (date) along **ANG MO KIO ITE COLLEGE CENTRAL** (location) involving vehicle no/s **SMA 3150X**. This is pursuant to the inspection conducted on **08/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **UNITED TRANSWARE PTE LTD** ("the third party claimant") of vehicle no. **PC 82H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **PC 82H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 8 (month) **20**21 (year)


LKP

Signed by appointed surveyor



Ryder Auto Pte Ltd

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

27/4/2021

Attn: -
Motor Claims Dept

TAX INVOICE

Our Ref : PC82H Your Ref : -

Dear Sir,

VEHICLE # : PC82H

ACCIDENT INVOLVING : PC82H & SMA3150X ALONG ANG MO KIO COLLEGE CENTRAL
CARPARK ON 7/4/21

COST OF REPAIR : S\$3,500.00 (As agreed)

COR ADD GST 7% : S\$ 245.00

TOTAL : S\$3,745.00

DOLLARS: THREE THOUSAND SEVEN HUNDRED AND FORTY-FIVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Apr 2021 / 16:14:56

Receipt Date/Time : 07 Apr 2021 / 16:14:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210407-002605

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMA3150X As at 07 Apr 2021/14:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMA3150X Enquiry Fee 20210407161428106458	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
m8fy30b8			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 13 April 2021 1:05 PM
To: kursheed.banou@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG21004441/Aga3 ***
ACCIDENT INVOLVING SMA 3150X & PC 82H ON 07/04/2021 ***

Our Ref: CC6/AIG21004441/Aga3

13 APRIL 2021

KURSHEED BANOU D/O ANWEL KHAN
DRIVER: NEELOFAR KHAN

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 3150X & PC 82H ON 07/04/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **PC 82H**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

- **ACCIDENT VIDEO FOOTAGE (IF ANY)**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***PC82H (5802075765SG)**

[SMA3150X]

TP

UNITED TRANSWARE PTE LTD

Apr 7 2021 12:00PM

[KURSHEED BANON D/O ANWEL KHAN]

Ryder Auto Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **14/06/2021 11:14 AM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$4832.45) - PC82H - Claim Handler: MdNoor, Norsiah**

Approved:4832.45.