
From: do not reply <donotreply@axa.com.sg>
Sent: 7 April, 2021 2:16 PM
To: 'claims'
Cc: Transcab_AVA_Claims; filenet-ctom-p-sg
Subject: S1M037FK_TRANS-CAB-NON REPORTING - TPPD_Accident Involving SHB9529C & SMW7036B_along_SLE TOWARDS BKE on 06/04/2021 18:10_PersonalAutoLine

Dear Trans-cab,

YOUR REF SHB9529C
CLAIMANT: SMW7036B
Non-Reported

We refer to the above subject matter. AXA has received a claim against your client's motor insurance policy.

We note that your client and/or their authorized driver have yet to report the accident at one of AXA's premium workshops.

Kindly assist to inform your client to report the accident for AXA to assess the claim lodged by the third party, and also let us have the following document(s) where applicable:

- Letter of Authorization & Usage of Vehicle
- Driver's Driving License
- Video Footage, if any

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third-party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5,000/- ; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third-party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

Yours faithfully
AXA Insurance Pte Ltd

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