

Re: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 2/9/2021 11:44 AM

To: iShare Auto <ishareauto@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

1 attachments (590 KB)
DS FORM_SMW7036B.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>
Sent: Thursday, 2 September 2021 10:30 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Dear Hsiao Tong,

Thanks for reply.
Below offer accept :-

1. Cost of Repair	\$ 5,500.00
2. Loss of Use (6days x \$50.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 36.45
Total	\$ 5,836.45

Please proceed payment / DV.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Wed, Sep 1, 2021 at 2:12 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We have sought further mandate from our principal for this matter and we would like to request for photo to show the replacement of rear end panel. Otherwise, we maintain our offer as follows: -

1. Cost of Repair	\$ 5,500.00
2. Loss of Use (6days x \$50.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 36.45
Total	\$ 5,836.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>
Sent: Monday, 30 August 2021 10:30 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Dear Hsiao Tong,

We refer to the above matter and the below email.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly look into the matter and your prompt response is highly appreciated.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Mon, Aug 23, 2021 at 10:37 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to the above matter and the below email.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly look into the matter and your prompt response is highly appreciated.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Mon, Aug 16, 2021 at 12:25 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to the above matter and the below email.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly look into the matter and your prompt response is highly appreciated.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Tue, Aug 10, 2021 at 10:42 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to the above matter and the below email.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly look into the matter and your prompt response is highly appreciated.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Fax: 6341 6778

On Mon, Aug 2, 2021 at 12:53 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are pending further mandate/instruction from AXA.

We will follow up and get abck to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>
Sent: Thursday, 29 July 2021 9:13 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Dear Hsiao Tong,

We refer to the above matter and the below email.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly look into the matter and your prompt response is highly appreciated.

Thank You

Yours Sincerely,
 Michelle
 Hp: 9856 4815

iShare Auto Pte. Ltd.
 8 Kaki Bukit Avenue 4
 #08-09 Premier @ Kaki Bukit
 Singapore 415875
 Fax: 6341 6778

On Mon, Jul 26, 2021 at 9:53 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to the above matter and the below email.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly look into the matter and your prompt response is mostly appreciated.

Thank You

Yours Sincerely,
 Michelle
 Hp: 9856 4815

iShare Auto Pte. Ltd.
 8 Kaki Bukit Avenue 4
 #08-09 Premier @ Kaki Bukit
 Singapore 415875
 Fax: 6341 6778

On Sat, Jul 17, 2021 at 11:06 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to the above matter and our email regarding the counter proposal dated 23/06/2021.

Till date, we have yet to receive the offer from your side.

Please look into the matter and let us have your reply soon.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Thu, Jul 8, 2021 at 2:44 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to the above matter and the below email.

Till date, we have yet to receive the offer from your side.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly reconsider and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Wed, Jun 23, 2021 at 11:20 AM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to your email dated 23/06/2021.

For amicable settlement, we would like to counter propose as follows:

Cost of Repair	\$ 6,100.00	Agreed with surveyor
Loss of Use (6 days x \$50.00)	\$ 300.00	Agreed
LTA / GIA Search Fee	\$ 36.45	Agreed
Total	\$ 6,436.45	

Kindly reconsider and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Wed, Jun 23, 2021 at 10:32 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 5,500.00 (Rear End Panel can be repaired)
2. Loss of Use (6days x \$50.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 36.45
Total	\$ 5,836.45

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: iShare Auto <ishareauto@gmail.com>
Sent: Thursday, 17 June 2021 11:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Dear Hsiao Tong,

We refer to the above matter and our email dated 03/06/2021.

Till date, we have yet to receive the offer from your side.

Kindly update the status and we are looking forward to hearing from you soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Thu, Jun 3, 2021 at 12:19 PM iShare Auto <ishareauto@gmail.com> wrote:

Dear Hsiao Tong,

We refer to your email dated 03/06/2021.

Please find enclosed the after repair photos of vehicle SMW7036B for your kind attention.

We are looking forward to hearing the offer from you soon.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Thu, Jun 3, 2021 at 10:45 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

Kindly provide after repair photos for SMW7036B.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 31 May 2021 3:15 PM

To: iShare Auto <ishareauto@gmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Fw: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/ASM21004440/Aps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: iShare Auto <ishareauto@gmail.com>

Sent: Monday, May 31, 2021 3:10 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Accident involving SMW7036B and SHB9529C on 06/04/2021 (Your Ref: TBA)

Dear Sir / Madam,

Please refer to the attached LOD.

Kindly let us know if you need the original copy.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778