

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 8 April 2021 10:43 AM  
**To:** Admin-D (LKKAUTO); 'Subramaniam, Divyashni'; Admin A; assignments; SUR; Cheok, Lee Wai; Olea, Maricel  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV1622D AND SDF5560M ON 05/04/2021

Dear Maricel/Kathlyn,

We have conducted vehicle SDF 5560M

Please be informed that there is BI involved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 7 April 2021 2:35 PM  
**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV1622D AND SDF5560M ON 05/04/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Wednesday, 7 April, 2021 2:19 PM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV1622D AND SDF5560M ON 05/04/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Wednesday, April 7, 2021 2:13 PM  
**To:** [sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com); [candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com); [sales@garage13.com.sg](mailto:sales@garage13.com.sg); [seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV1622D AND SDF5560M ON 05/04/2021

Without Prejudice

Your Reference: SDF5560M  
Our Reference : 5473660109SG005

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com) <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>  
**Sent:** Wednesday, April 7, 2021 10:08 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com); [candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com); [sales@garage13.com.sg](mailto:sales@garage13.com.sg); [seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV1622D AND SDF5560M ON 05/04/2021

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 06.04.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow      Impact Analysis Consultant

Andy Ho          Impact Analysis Consultant

Shandy Loh       Impact Analysis Consultant

Michael Yap      Mccoy Pte Ltd

Seth Yeh          Delta-V Consultant

James Ong        Delta-V Consultant

Nick Ng           Delta-V Consultant

Loo Yee Khang    Cozon Engineers

Alex Teo          Cozon Engineers

Denise Yap        Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,

Loo Si Le

For and On behalf of Garage 13 Pte Ltd

+65 6385 1171

**From:** Subramaniam, Divyashni

**Sent:** Tue, 6 Apr 2021 23:36:40 +0000

**To:** [sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, [motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com), [candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com), [sales@garage13.com.sg](mailto:sales@garage13.com.sg), [seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV1622D AND SDF5560M ON 05/04/2021

Without Prejudice

-

Your Reference: SDF5560M

Our Reference : 5473660109SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>

**Sent:** Tuesday, April 6, 2021 6:14 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** motor <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling (Candy) <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Sales <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>

**Subject:** [EXTERNAL] ACCIDENT INVOLVING SDF5560M AND SMV1622D ALONG CTE ON 05.04.2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Loo Si Le

For and On behalf of Garage 13 Pte Ltd

+65 6385 1171

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.