

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 13 April 2021 3:51 PM
To: Brian Eng Kwok Long
Cc: Ramesh; SUR
Subject: RE: Status for GBF 6171 U

Dear Brian,

As instructed by our client, please proceed to repair the insured vehicle **GBF 6171U at repair cost not more than \$29,000.00 on Lump Sum basis. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 13 April 2021 10:54 AM
To: Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>
Cc: Ramesh <Ramesh@goldbell.com.sg>
Subject: RE: Status for GBF 6171 U

Dear Brian,

Please be informed that we are still pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>
Sent: Tuesday, 13 April 2021 10:07 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>
Subject: Status for GBF 6171 U

Dear Shiau Chan,

Good Morning ,can check with you is there any update from China Taiping insurance for the authorisation for repair?

As I need to update customer for the vehicle status.

Thanks and Best Regards,

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Brian Eng Kwok Long | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

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