

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 14 April 2021 3:58 PM
To: Admin-D (LKKAUTO); 'AVRIL HO'
Cc: assignments; 'GOH CHAI HOCK'; nitha@movva.com.sg
Subject: RE: Survey vehicle SGJ8869Y-DOA: 27/3/2021

Dear Avril,

As instructed by our client , please proceed to repair the **insured vehicle SGJ 8869Y on Lump Sum Repair, (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 13 April 2021 2:59 PM
To: 'AVRIL HO' <avril@movva.com.sg>; 'MT_Claim_SG' <mt_claim@lonpac.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; 'GOH CHAI HOCK' <KEONG@MOVA.COM.SG>; nitha@movva.com.sg
Subject: RE: Survey vehicle SGJ8869Y

Dear Sir / Mdm,

Thank you for your email.

Dear Veron,

Kindly assist.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: AVRIL HO <avril@nova.com.sg>

Sent: Tuesday, 13 April, 2021 3:09 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'GOH CHAI HOCK' <KEONG@NOVA.COM.SG>; nitha@nova.com.sg

Subject: RE: Survey vehicle SGJ8869Y

Dear Sir/Madam,

Please kindly advice authorization.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Friday, 9 April 2021 1:30 PM

To: 'Summer (LKK Auto)'

Cc: 'assignments'; 'GOH CHAI HOCK'

Subject: RE: Survey vehicle SGJ8869Y

Dear Summer,

No, owner will leave vehicle here for repair after survey.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 9 April 2021 12:22 PM

To: 'AVRIL HO'

Cc: 'assignments'; 'GOH CHAI HOCK'

Subject: RE: Survey vehicle SGJ8869Y

Dear Avril,

Noted with thanks.

By the way owner waiting?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: AVRIL HO <avril@nova.com.sg>

Sent: Friday, 9 April, 2021 12:22 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'GOH CHAI HOCK' <KEONG@NOVA.COM.SG>

Subject: RE: Survey vehicle SGJ8869Y

Dear Summer,

Please arrange survey for the vehicle SGJ8869Y on 13.04.21 (Tuesday) after 10am at Bukit Merah.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 7 April 2021 10:56 AM
To: 'Nitha'; avril@nova.com.sg; KEONG@MOVA.COM.SG
Cc: 'assignments'; 'AVRIL HO'
Subject: RE: Survey vehicle SGJ8869Y

Dear Nitha,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Nitha <nitha@nova.com.sg>
Sent: Wednesday, 7 April, 2021 10:54 AM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; avril@nova.com.sg; KEONG@MOVA.COM.SG
Cc: 'assignments' <assignments@lkkauto.com>; 'AVRIL HO' <avril@nova.com.sg>
Subject: RE: Survey vehicle SGJ8869Y

Hi Summer,

Vehicle will be in at Bukit Merah.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 7 April 2021 10:30 AM
To: 'Nitha'; avril@nova.com.sg; KEONG@MOVA.COM.SG
Cc: 'assignments'; 'AVRIL HO'
Subject: RE: Survey vehicle SGJ8869Y

Dear Nitha,

Vehicle will be survey at where?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 7 April, 2021 9:18 AM
To: 'Nitha' <nitha@moval.com.sg>; avril@moval.com.sg; KEONG@MOVA.COM.SG
Cc: 'assignments' <assignments@lkkauto.com>; 'AVRIL HO' <avril@moval.com.sg>
Subject: RE: Survey vehicle SGJ8869Y

Dear Nitha,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Nitha <nitha@moval.com.sg>
Sent: Tuesday, 6 April, 2021 1:28 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'AVRIL HO' <avril@moval.com.sg>
Subject: RE: Survey vehicle SGJ8869Y

Dear Summer,

Vehicle not in once arrange with owner we will let you know.
Kindly take note vehicle number SGJ8869Y.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 6 April 2021 1:10 PM
To: 'Nitha'
Cc: 'assignments'
Subject: Survey vehicle SGJ 869Y

Dear Nitha,

Is the vehicle SGJ 869Y in the workshop?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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