

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 14 April 2021 7:17 AM
To: 'AVRIL HO'
Cc: MT_Claim_SG; Admin-D (LKKAUTO)
Subject: RE: Survey vehicle SGJ8869Y [External Confidential]

Lonpac External - Confidential

Our Ref : 21/21/21/VP05/024405

Dear Avril,

Please proceed to authorize repair as per LKK's adjustment.

There is no excess applicable under Section I of the policy.

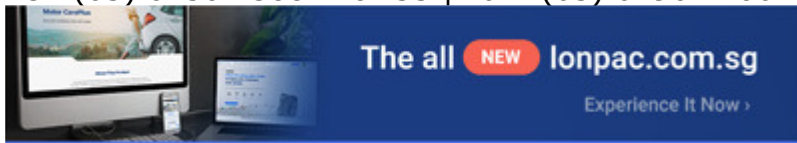
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: AVRIL HO [mailto:avril@movacom.sg]
Sent: Tuesday, 13 April 2021 3:09 pm
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'GOH CHAI HOCK' <KEONG@MOVA.COM.SG>; nitha@movacom.sg
Subject: RE: Survey vehicle SGJ8869Y

Dear Sir/Madam,

Please kindly advise authorization.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@movacom.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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From: AVRIL HO [<mailto:avril@nova.com.sg>]

Sent: Friday, 9 April 2021 1:30 PM

To: 'Summer (LKK Auto)'

Cc: 'assignments'; 'GOH CHAI HOCK'

Subject: RE: Survey vehicle SGJ8869Y

Dear Summer,

No, owner will leave vehicle here for repair after survey.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 9 April 2021 12:22 PM

To: 'AVRIL HO'

Cc: 'assignments'; 'GOH CHAI HOCK'

Subject: RE: Survey vehicle SGJ8869Y

Dear Avril,

Noted with thanks.

By the way owner waiting?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: AVRIL HO <avril@moval.com.sg>
Sent: Friday, 9 April, 2021 12:22 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'GOH CHAI HOCK' <KEONG@MOVA.COM.SG>
Subject: RE: Survey vehicle SGJ8869Y

Dear Summer,

Please arrange survey for the vehicle SGJ8869Y on 13.04.21 (Tuesday) after 10am at Bukit Merah.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@moval.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 7 April 2021 10:56 AM
To: 'Nitha'; avril@moval.com.sg; KEONG@MOVA.COM.SG
Cc: 'assignments'; 'AVRIL HO'
Subject: RE: Survey vehicle SGJ8869Y

Dear Nitha,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Nitha <nitha@moval.com.sg>
Sent: Wednesday, 7 April, 2021 10:54 AM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; avril@moval.com.sg; KEONG@MOVA.COM.SG

Cc: 'assignments' <assignments@lkkauto.com>; 'AVRIL HO' <avril@moval.com.sg>

Subject: RE: Survey vehicle SGJ8869Y

Hi Summer,

Vehicle will be in at Bukit Merah.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 7 April 2021 10:30 AM

To: 'Nitha'; avril@moval.com.sg; KEONG@MOVA.COM.SG

Cc: 'assignments'; 'AVRIL HO'

Subject: RE: Survey vehicle SGJ8869Y

Dear Nitha,

Vehicle will be survey at where?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 7 April, 2021 9:18 AM

To: 'Nitha' <nitha@moval.com.sg>; avril@moval.com.sg; KEONG@MOVA.COM.SG

Cc: 'assignments' <assignments@lkkauto.com>; 'AVRIL HO' <avril@moval.com.sg>

Subject: RE: Survey vehicle SGJ8869Y

Dear Nitha,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Nitha <nitha@movacom.sg>
Sent: Tuesday, 6 April, 2021 1:28 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'AVRIL HO' <avril@movacom.sg>
Subject: RE: Survey vehicle SGJ8869Y

Dear Summer,

Vehicle not in once arrange with owner we will let you know.
Kindly take note vehicle number SGJ8869Y.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 6 April 2021 1:10 PM
To: 'Nitha'
Cc: 'assignments'
Subject: Survey vehicle SGJ 869Y

Dear Nitha,

Is the vehicle SGJ 869Y in the workshop?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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