

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 7 April 2021 5:34 PM  
**To:** Premiumauto Claims; Admin A; Admin-D (LKKAUTO); SUR; CS A Team  
**Subject:** RE: OD CLAIMS FOR SMD 2020 D-DOA: 3/4/2021

Dear Haikal Ruddin,

As instructed by our client , please proceed to repair the **insured vehicle SMD 2020D, (Excess \$1200/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Before paint photos showing all parts replaced are required.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Premiumauto Claims <claims@premiumauto.com.sg>

**Sent:** Monday, 5 April 2021 3:56 PM

**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Cc:** Claims <claims@premiumauto.com.sg>

**Subject:** RE: OD CLAIMS FOR SMD 2020 D

Dear all,

**Kindly register OD claims for this vehicle;**

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 6/4/2021 @ 14:00PM At BENOI.

Thank you!

**Best Regards,  
Haikal Ruddin  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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