

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 19 April 2021 3:33 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIMS FOR VEH NUMBER: SLB 1656 Z
Attachments: SLB1656Z SUPP + REVISED ESTIMATE 1.pdf

Dear Tony,

Please proceed the supplementary as attached with our surveyor's marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Wednesday, 7 April 2021 5:28 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEH NUMBER: SLB 1656 Z

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLB 1656Z , (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

After paint photos for all NEW Panels and Parts required after repair

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 7 April 2021 9:38 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR VEH NUMBER: SLB 1656 Z

Dear all,

The survey has carried out on yesterday.

Kindly assist following up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 5 April 2021 3:17 PM

To: 'Premiumauto Claims'; 'Admin A'; 'SUR'; 'CS A Team'

Subject: RE: OD CLAIMS FOR VEH NUMBER: SLB 1656 Z

Dear Haikal,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Monday, 5 April, 2021 3:01 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEH NUMBER: SLB 1656 Z

Dear all,

Kindly register OD claims for this vehicle; SLB 1656 Z

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 6/4/2021 @ 14:00PM at BENOI. Vehicle Towed IN.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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