

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Monday, 12 April 2021 3:52 PM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; 'Gnoh, Pau Loong'; assignments; SUR  
**Subject:** RE: LKK \ CMTD2101067/GPL(nr) - XE3955P & SHB792S ACC ON 04.04.21 - Sompo Insurance  
**Attachments:** PRELI ADVISED SHB 792S.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHB 792S

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 6 April 2021 3:40 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK \ CMTD2101067/GPL(nr) - XE3955P & SHB792S ACC ON 04.04.21 - Sompo Insurance

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 6 April, 2021 3:35 PM  
**To:** Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[BThaiyalN@smrt.com.sg](mailto:BThaiyalN@smrt.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <[YeoPohsuan@smrt.com.sg](mailto:YeoPohsuan@smrt.com.sg)>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <[TuckFoo@smrt.com.sg](mailto:TuckFoo@smrt.com.sg)>; Koo Yew Chung (Auto Svcs/ARC/ARC) <[YewChung@smrt.com.sg](mailto:YewChung@smrt.com.sg)>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <[ngsiuching@smrt.com.sg](mailto:ngsiuching@smrt.com.sg)>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <[kimming.chin@smrt.com.sg](mailto:kimming.chin@smrt.com.sg)>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <[ANGBANGKIEN@smrt.com.sg](mailto:ANGBANGKIEN@smrt.com.sg)>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[weisiong@smrt.com.sg](mailto:weisiong@smrt.com.sg)>

**Subject:** LKK \ CMTD2101067/GPL(nr) - XE3955P & SHB792S ACC ON 04.04.21 - Sompo Insurance

Without Prejudice

Our Reference: CMTD2101067/GPL

Your Reference: SHB792S

Hi Shanti,

We acknowledged receipt of your claim documents.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth** or **Mr. Marcus** to conduct the survey for **SHB792S** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[BThaiyalN@smrt.com.sg](mailto:BThaiyalN@smrt.com.sg)>

**Sent:** Tuesday, April 6, 2021 2:22 PM

**To:** 'motorsurvey@sompo.com.sg'

**Cc:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <[YeoPohsuan@smrt.com.sg](mailto:YeoPohsuan@smrt.com.sg)>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <[TuckFoo@smrt.com.sg](mailto:TuckFoo@smrt.com.sg)>; Koo Yew Chung (Auto Svcs/ARC/ARC) <[YewChung@smrt.com.sg](mailto:YewChung@smrt.com.sg)>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <[ngsiuching@smrt.com.sg](mailto:ngsiuching@smrt.com.sg)>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <[kimming.chin@smrt.com.sg](mailto:kimming.chin@smrt.com.sg)>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <[ANGBANGKIEN@smrt.com.sg](mailto:ANGBANGKIEN@smrt.com.sg)>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[weisiong@smrt.com.sg](mailto:weisiong@smrt.com.sg)>

**Subject:** RE: SHB792S - Sompo Insurance

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB792S** within 48 hours according to GIA guide line, involving your insured **XE3955P**

### **Vehicle in Woodlands**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)

