

## Jaslin Kok (LKK Auto)

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**From:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Sent:** Monday, 19 April 2021 2:10 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: AIG REF : 3542846167SG

Dear Jaslin,

Refer to your email below.

Pls kindly reject Third party.

Thank you.

Best regards,

**Joanne Yong**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1953  
[Joanne-LF.yong@aig.com](mailto:Joanne-LF.yong@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Monday, April 19, 2021 12:54 PM  
**To:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] AIG REF : 3542846167SG

**This message is from an external sender; be cautious with links and attachments.**

Dear Joanne

We refer to the above matter.

Based on insured's video, OI is travelling straight ahead and was stationary when the accident happens.

TP was seen to be reversing and hit on OI's vehicle.

Kindly let us have your instructions to reject TP's claim.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108



## Jaslin Kok (LKK Auto)

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**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Wednesday, 21 April 2021 3:48 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: ACCIDENT INVOLVING SMV 5927Z & SMX 3368P ON 05/04/2021 \*\*\* LKK REF : CC4/AIG21004383/Krs3

Dear Jaslin,

We will forward the video to my client and close this case from our side.

Thanks & Regards,  
Bel

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Monday, April 19, 2021 2:22 PM  
**To:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SMV 5927Z & SMX 3368P ON 05/04/2021 \*\*\* LKK REF : CC4/AIG21004383/Krs3

### **WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to the above matter.

We have our insured's video showing our insured was travelling straight ahead and was stationary when the accident happens.

Your client was seen to be reversing and hit on Our insured's vehicle  
In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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