



iShare Auto Pte. Ltd.  
Co. Reg No: 201939376R  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: ishareauto@gmail.com

## LETTER OF DEMAND

05 JUN 2021

Accident involving my vehicle number PA 7942R and vehicle number  
SMR 1933C on 28/03/2021 at 07:25 HOURS at/along  
Cross Junction of Kallang Bahru and Boon Keng Road

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair Cost / <del>Excess</del>	\$ 5 700.00
Rental for <u>6</u> days x \$ <u>260.00</u> /day	\$ 1 560.00
Loss of Use for <u>-</u> days x \$ <u>-</u> /day	\$ -
<del>LTA Search Fee</del> / 3 <sup>rd</sup> Party GIA Report	\$ 29.00
Others	\$ -

Total: \$ 7 289.00

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



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Email: ishareauto@gmail.com

## Authorisation To Act


I, Triple ZZZ Transport Services ("the third party claimant") of  
301, Tampines Street 32, #03-32, Singapore 520301  
(address), owner of PA 7942R (vehicle no.)  
hereby authorise iShare Auto Pte. Ltd. ("the workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or  
loss of use ("claim") for my vehicle no. PA 7942R that was  
damaged pursuant to the accident which occurred on 28/03/2021 (date)  
at/along Cross Junction of Kallang Bahru and Boon Keng Road  
(location) involving vehicle no/s SMR 1933C ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that  
they deem it fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge  
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by  
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident  
concerned.

Dated this 29 day of 03 (month) 20 21 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"



  
\_\_\_\_\_  
Signed by "the workshop"



"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00192432000 Claim No : SNM21D201810/C02/SMR1933C/THAMYL

Claimant : TRIPLE ZZZ TRANSPORT SERVICES

Amount : S\$6,629.00  
DOLLARS SIX THOUSAND SIX HUNDRED AND TWENTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PA 7942R  
Insured Vehicle No. : SMR 1933C

Date of Loss : 28/03/2021  
Place of Accident : CROSS JUNCTION OF KALLANG BAHRU & BOON KENG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DREAM CAR LEASING PTE LTD  
Driver Name : KOH BEE HONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,700.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	900.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	29.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	6,629.00
	=====	

Claimant Name: TRIPLE ZZZ TRANSPORT SERVICES

NRIC No : 5XXXX570B

Signature :

A.



Date :

18/06/21

# TAX INVOICE

iShare Auto Pte. Ltd.

Co. Reg No: 201939376R

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: ishareauto@gmail.com



Date	Invoice Number	Vehicle Number
05.06.2021	ISA202106-00102	PA7942R

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 5,700.00
Total	\$ 5,700.00

Cross cheques and pay: iShare Auto Pte. Ltd.

Please indicate the invoice number on the reverse side.

iShare Auto Pte. Ltd.

AUTO Generated - Signature Not Required





合和旅游巴士服务  
**HUP HOE COACH SERVICE**

Registration No. 52879439J  
50 Serangoon North Ave 4 #05-18 First Centre Singapore 555856  
HP: +65-9322 7087 Email: huphoecoach2@hotmail.com

Rental, Hire & Chartered For Overland  
Cars, MPV, Lorries, Mini Buses

No.: **6629**

**OFFICIAL RECEIPT**

Date: 10/4/21

兹收到

Received From MHAMAD HELMY BIN ZAID

1/c: ST429665/C

来大银

The Sum Of Dollars ONE THOUSAND FIVE HUNDRED SIXTY ONLY -

系还

Being Payment Of RENTAL OF BUS fm 5/4/21 To 10/4/21

**HUP HOE COACH SERVICE**

\$ 1560 <sup>xx</sup>/<sub>xx</sub>

Cash

Cheque No: \_\_\_\_\_

# HIRING AGREEMENT

Vehicle No.

PA78906

Owner

Hup Hde COACH SERVICE

Hirer

MOHAMAD HELMY BIN ZAID

Address

BLK 135 BEDOK NORTH ROAD

Contact No.

#04-121 S(460125)

Hiring Period

96333848

Hiring Rate

5/4/21 MON 1130HR

Hiring Rules

10/4/21 SAT 1618HR

6 DAYS X \$260/- = \$1560/-

Full tank of diesel at the point of vehicle-hand-over before and after used.

All damages, summons and accident's excess during the hiring period are to be borne by the hirer.

The standard terms and conditions of hiring services apply over the hiring period.

D.O.B

16/9/1974

Pickup point

Please pickup the vehicle at PREMIER @ KAKI BUKIT

Attn : Mr Lim 93227087  
: Ms Lilian 96881679  
: Ms Sandy 97306185

Signature of Owner

I/C no.

Name

Date

96881679

S1627039/C

LIM YEW KIANG

5/4/21

Signature of Hirer

I/C no.

Name

Date

S7429665/C

MOHAMAD HELMY BIN ZAID

5/4/21

(Please attach copies of I/C, Driving Licence & Vocational Licence of the hirer.)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Reg No: M400017735

UEN: S66SS0020G

**TAX INVOICE**

iShare Auto Pte. Ltd. - Triple ZZZ  
Transport Services

**Invoice Number**  
GR-2021-001128

**Invoice Issue Date**  
01 Apr 2021

**Invoice Due Date**  
08 Apr 2021

Total Amount (S\$)	27.10
Total GST 7.00% (S\$)	1.90
Total Amount Incl. of GST (S\$)	29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	01/04/2021,28/03/2021,PA7942R,SMR1933C	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.  
No signature is required.*

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 15 April 2021 3:47 PM  
**To:** DREAMCARRENTALSG@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMR 1933C AND PA 7942R ON 28/03/2021

**Our Ref: CC6/CTI21004372/Aea3**

15 APR 2021

**DREAM CAR LEASING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR 1933C AND PA 7942R ON 28/03/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 2 August 2021 11:27 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D201810/C02/SMR1933C/THAMYL & YOUR REF: PA7942R, TPP LOD ACKNOWLEDGEMENT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher

Mandate given as follows:

	Amount Claimed	Amount approved
1. Cost of Repairs (with GST)	\$ 15,652.95	\$ 5,700.00
2. Loss of Rental (6days x \$250)	\$ 1,560.00	\$ 900.00 (6days x \$150)
3. LTA Search Fee	\$ 29.00	\$ 29.00
Total	\$ 17,241.95	\$ 6,629.00

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 9 July 2021 4:33 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D201810/C02/SMR1933C/THAMYL & YOUR REF: PA7942R, TPP LOD ACKNOWLEDGEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D201810/C02/SMR1933C/THAMYL  
Our ref : CC6/CTI21004372/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **ISHARE AUTO PTE. LTD.**" at **\$6,929.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,652.95	\$ 5,700.00
2. Loss of Rental (6days x \$250)	\$ 1,560.00	\$ 1,200.00 (6days x \$200)
3. LTA Search Fee	\$ 29.00	\$ 29.00
Total	\$ 17,241.95	<b>\$ 6,929.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 8 July 2021 10:42 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: OUR REF: SNM21D201810/C02/SMR1933C/THAMYL & YOUR REF: PA7942R, TPP LOD  
ACKNOWLEDGEMENT

Hi Asher

iShare submit the LOD to use directly.

Handing back to you to handle

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Friday, June 11, 2021 5:36 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; [ishareauto@gmail.com](mailto:ishareauto@gmail.com)  
**Subject:** OUR REF: SNM21D201810/C02/SMR1933C/THAMYL & YOUR REF: PA7942R, TPP LOD  
ACKNOWLEDGEMENT

**PREJUDICE**

**WITHOUT**

**via EMAIL ONLY**

Dear Sir / Madam

We acknowledge receiving letter of demand dated 5<sup>th</sup> June 2021 with enclosures on 5<sup>th</sup> June 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge or **6389 6116** should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Saturday, 5 June 2021 12:35 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; LOD <[lod@sg.cntaiping.com](mailto:lod@sg.cntaiping.com)>  
**Subject:** Accident involving PA7942R and SMR1933C on 28.03.2021 (Your Ref: SNM21D201810)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Please refer to the attached LOD.

Kindly let us know if you need the original copy.

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778