Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 7 April, 2021 5:17 PM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM21D201810/C02/SMR1933C/THAMYL / FW: Direct Settlement - Accident

Involving SMR1933C (OI: CTI - TBA) AND PA7942R (TP: LKK REF -

CC6/CTI21004372/Aea3) on 28/03/2021

Attachments: SMR1933C - oi report.pdf

Categories: HMK

[Confidential]

Hi Mei Kwan

OI report attached

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

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From: Claims Dept of CTI

Sent: Wednesday, April 7, 2021 12:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

^{**} Note: Please cc to com when you reply to us.

Subject: O/R: SNM21D201810/C02/SMR1933C/THAMYL / FW: Direct Settlement - Accident Involving SMR1933C (OI: CTI - TBA) AND PA7942R (TP: LKK REF - CC6/CTI21004372/Aea3) on 28/03/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D201810/C02/SMR1933C/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 6 April 2021 7:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMR1933C (OI : CTI - TBA) AND PA7942R (TP : LKK

REF - CC6/CTI21004372/Aea3) on 28/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PA 7942R at M/ Ishare Auto Pte. Ltd. - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)