

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 7 June 2022 10:37 AM
To: 'Irene Tay'
Cc: 'Tan Kah Leong'; assignments
Subject: RE: SNM21D201889/C02/SMP1041L/TANKL / FW: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Dear Irene,

Please be informed that accordingly to the repairer, owner already withdraw the claim.

No survey done for this vehicle.

We will close this file at our end without billing.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 6 April 2021 11:01 AM
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; corene@crossbordersllc.com; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: SNM21D201889/C02/SMP1041L/TANKL / FW: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 6 April, 2021 8:49 AM
To: corene@crossbordersllc.com; Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: FW: SNM21D201889/C02/SMP1041L/TANKL / FW: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with CROSSBORDERS LLC to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Corene Chong <corene@crossbordersllc.com>
Sent: Monday, April 5, 2021 4:42 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Nancy Lam <nancy@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: RE: SNM21D201889/C02/SMP1041L/TANKL / FW: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear sirs

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | | |
|----|---------------|---|
| a) | Dennis Yap | PAL'S Appraiser Pte Ltd |
| b) | Yap Teck Lee | LCW Appraiser Pte Ltd |
| c) | Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| d) | Dixon Yeo | Treasure Appraiser Pte Ltd |
| e) | Marc Ananda | United Appraisal and Management Pte Ltd |
| f) | Andrew How | Prominent Appraiser Services |

- g) Alan Cheong K.H. C L Appraiser Pte Ltd
- h) T.T. Rajan ST Appraisal Services
- i) Sebastian Lim Constant Appraiser Services
- j) Aeon Auto Consultants LLP

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Corene
TEL: 6438 1323 (ext 2004)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower

CONFIDENTIALITY NOTICE

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 5 April 2021 4:12 PM

To: corene@crossborderllc.com; Nancy Lam <nancy@crossborderllc.com>

Subject: FW: SNM21D201889/C02/SMP1041L/TANKL / FW: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Dear Sirs

We refer to your email.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, April 5, 2021 1:46 PM
To: Corene Chong <corene@crossbordersllc.com>; Nancy Lam <nancy@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201889/C02/SMP1041L/TANKL / FW: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Without Prejudice
Save as to costs

Dear Irene,

Please conduct PRS for **SLG5564C**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Corene Chong <corene@crossbordersllc.com>
Sent: Monday, 5 April 2021 9:18 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: nancy@crossbordersllc.com; Tang Hui Ting <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>
Subject: Our Client's vehicle no. SLG5564C (V-Tech - YOUR INSURED - SMP1041L (CHINA)- DOA 25.03.2021 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 5 April 2021 for your kind attention.

Thank You.

Regards
Corene
TEL: 6438 1323 (ext 2004)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower

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