

Our Ref: CT0421/SH 8509E/CK(st)
Date: 05.05.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 02.04.2021 INVOLVING SH 8509E & SMJ5535J ALONG YISHUN AVE 2 TWDS CITY

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8509E, which was involved in the captioned accident with your insured vehicle No SMJ5535J.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,678.10
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,500.86**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh
CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SH8509E , SMJ5535J** **ON 02-Apr-21 21:30**
ALONG **YISHUN AVE 2 TWDS CITY**

I / We **TAN AIK HOE** (Hirer) NRIC No.: **SXXXX299H**

and/or **LOW KEE SIONG** (Relief) NRIC No.: **SXXXX167Z**

Taxi Number **SH8509E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Apr-2021**

Name of Hirer **TAN AIK HOE**
Hirer NRIC **SXXXX299H**

Signature :



Address **854 WOODLANDS STREET 83 #11-90**
730854

Contact No. **97861494**

Name of Relief **LOW KEE SIONG**
Relief NRIC **SXXXX167Z**

Signature :



Address **744 WOODLANDS CIRCLE 11-772**
730744

Contact No. **84522741**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00019462102

Claim No : SNM21D201873

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,290.00

SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED AND NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8509E

Insured Vehicle No. : SMJ 5535J

Date of Loss : 02/04/2021

Place of Accident : YISHUN AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TOK SWEE LIN(ZHUO SUILIN)

Driver Name : TOK LIAN KE


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,290.00
	=====
TOTAL	S\$ 2,290.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : _____

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

1/9/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 02.04.2021

VEHICLE NO
SH 8509E

INV. NO/DATE
91556117 29.04.2021

MAKE
HYUNDAI

JOB NO.
305461949

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
03.04.2021 08:55

CHASSIS CODE
KMHC851CVLU188714

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0104-2544	CAP-RR HOOK	1	98.80	20.00	79.04
0002	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0006	04-01-0104-0851	REFLECTOR/REFLEX ASSY-RR LH	1	41.45	20.00	33.16
SUB-TOTAL			:			908.32

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
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WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91556117	1,678.10	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8509E

INV. NO/DATE
91556117 29.04.2021

MAKE
HYUNDAI

JOB NO.
305461949

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
14.11.2019

DATE/TIME IN
03.04.2021 08:55

CHASSIS CODE
KMH851CVLU188714

S/No Part No.

Qty Unit Price %Disc Net

0002	SP	SPRAYPAINT CHARGE		250.00	250.00
0003	17-01	CHECK ALL LIGHTING		30.00	30.00
0004	L	REMOVE/REFIX REVERSE SENSOR		30.00	30.00

SUB-TOTAL : 660.00

Items total 1,568.32
Add GST @ 7.000 % 109.78
Invoice amount 1,678.10

Issued by : KATHERINETAN 29.04.2021 10:14:36
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91556117	1,678.10	

Our Ref: CT21040021

Date: 29 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	02/04/2021 @ 21:30 hrs
ALONG	YISHUN AVE 2 TWDS CITY
INVOLVING	SMJ5535J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8509E** (the "Taxi"). The Taxi was hired to **TAN AIK HOE IC NO SXXXX299H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMJ5535J

Date of Accident

02/04/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 04/03/2021 - 09/02/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 03/04/2021 10:23

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SH 809 E

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 8 April 2021 11:39 AM
To: darryltok@yahoo.com.au
Cc: Admin A
Subject: ACCIDENT INVOLVING SMJ 5535J & SH 8509E ALONG/AT YISHUN AVE 2 ON 02/04/2021

Our Ref: CC3/CTI21004369/T1ra3

TOK SWEE LIN (ZHUO SUILIN) – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ 5535J & SH 8509E ALONG/AT YISHUN AVE 2 ON 02/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 8509E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - SNM21D201873/C02/tkl) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Mon 8/30/2021 5:10 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$2,293.27(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, August 27, 2021 1:41 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SMJ 5535J (CTI) AND SH 8509E (TP) ON 02/04/2021

We refer to the above matter.

We seek your approval to offer repairer as follows: -

- ☐
- ☐
- ☐

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,678.10	\$ 1,678.10 (\$1,568.32+ 7% GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 438.17 (3.5 days x \$125.19)
3. Loss of Income (3 days x \$50.00)	\$ 150.00	\$ 175.00 (3.5 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,782.60	<u>\$ 2,293.27</u>

2.4.21 2130hr	Fri	accident happened
3.4.21 0855hr	Sat	taxi grounded pending reporting/survey
4.4.21	Sun	rest day
5.4.21 1600hr	Mon	surveyor recommended 2 repair days
6.4.21 1355hr	Tur	taxi repaired/out, no delay at our end

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, August 17, 2021 5:25 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$2,205.67(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 29, 2021 2:38 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: FW: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

Lod.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 29 July 2021 11:06 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

[Confidential]

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SMJ 5535J (CTI) AND SH 8509E (TP) ON 02/04/2021

We refer to the above matter.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$ 2,205.67(all-in)**.

The summary is as follows: -

☐

☐

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,959.84	\$ 1,678.10 (\$1,568.32+ 7% GST)
2. Loss of Rental (4 days x \$125.19)	\$ 500.76	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (4 days x \$80.00)	\$ 320.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,782.60	<u>\$ 2,205.67</u>

Surveyor recommended 2 days for repair + 1PRS = 3days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, April 7, 2021 12:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claims settlement and your necessary action.

Please seek our mandate approval before settling any third party claim.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, April 7, 2021 12:06 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201873/C02/SMJ5535J/TANKL / FW: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D201873/C02/SMJ5535J/TANKL.

Dear Kah Leong ,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 April 2021 7:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMJ5535J (OI : CTI - TBA) and SH8509E (TP : LKK REF - CC3/CTI21004369/T1ra3) on 02/04/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8509E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)