Our Ref:

CT0421/SHC3271D/CK(st)

Date:

29.04.2021

CHINA TAIPING INSURANCE CO (S)PTE L 3 ANSON ROAD #16-00

Singapore 079909

Dear Sir/Madam

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

OMFORTDELGRO

Mainline +65 6383 6280 Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No. 199506046W

ACCIDENT ON 01.04.2021 INVOLVING SHC3271D & PA 9003M ALONG VICTORIA ST X BRAS **BASAH RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3271D, which was involved in the captioned accident with your insured vehicle No PA 9003M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops Braddell

205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Mina 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

Taxi Owner's Claim:

1. Cost of Repairs			S\$	2,171.78
2. Loss of Rental	5 da	ys x S\$ 126.47	S\$	632.35
3. Survey Report Fee			S\$	0.00
4. LTA Search Fee			S\$	0.00
5. GIA / Police Report Fee			S\$	2.00
6. Others			S\$	0.00
Hirer's Claim :	- 1	c¢ 80 00	S\$	400.00
1. Loss of Income	5 0	ys x S\$ 80.00	S\$	0.00
2. Others				
	[E&OE]	Total Claims	S\$	3,206.13

[E&OE]

A copy each of the following supporting documents marked [X] is enclosed:

Letter of Authority from Owner/Hirer/Operator Original Repair Bill [X] [X] **Rental Rate Letter** [X] GIA/Police Report(s) [X] Downtime/Mileage Record LTA/GIA Search Slip(s) [X] Witness Statement / Accident Scene Photo(s) [] Survey Report / Bill Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance [] Tow Chit / PIR / Hirer's IRAS / Others:

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Catherine Koh CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



L	E.	П	E	R	OI	F	AI	JT	H	OF	ST:	SA	TI	ON	ı

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC3271D , PA9003M

ON 01-Apr-21 22:45

ALONG

VICTORIA ST X BRAS BASAH RD

I / We

GOH CHAK MENG

(Hirer) NRIC No.:

SXXXX976C

and/or

ABDUL AZIZ BIN HARO...

(Relief) NRIC No.: SXXXX876H

Taxi Number

SHC3271D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

03-Apr-2021

Name of Hirer

GOH CHAK MENG

Hirer NRIC

SXXXX976C

Signature:

al chk only

Address

728 ANG MO KIO AVENUE 6 #03-4...

560728

Contact No.

88266371

Name of Relief

ABDUL AZIZ BIN HAROON

Relief NRIC

SXXXX876H

Signature:

Ph

Address

264 BISHAN STREET 24 02-110

570264

Contact No.

93215774

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00011052004 Claim No : SNM21D201901 Claimant : COMFORT TRANSPORTATION PTE LTD Amount : S\$2,880.00 SINGAPORE DOLLARS TWO THOUSAND EIGHT HUNDRED AND EIGHTY I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving Claimant Vehicle No. : SHC 3271D Insured Vehicle No. : PA 9003M : 01/04/2021 Date of Loss Place of Accident : VICTORIA STREET IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or : K.H.NG BUS TRANSPORT PTE, LTD Insured Name : NG WEE CHONG ALVIN Driver Name from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident. I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. S\$ 2,880.00 (1) Global Sum ____ 2,880.00 . S\$ Claimant Name: COMFORT TRANSPORTATION PTE LTD) NRIC No : Date CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

The contents of this document apply to vehicle damages only All personal injuries and demages arising therefrom are excluded from the ambit and application of this document."

COMFORTDELGRO ENGINEERING PTE LTD



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609288

383 Sin Ming Drive Singapore 575717 7 Sungel Kedut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W Page: 1

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CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

Description: 3P 01.04.2021

VEHCLE NO SHC3271D

INV. NO/DATE 91555983 28.04.2021

MAKE TOYOTA

JOB NO. 305461996

MODEL PRIUS HYBRID (G4A)

ODOMETER READING

DATE OF REG 13.12.2019

DATE/TIME IN 03.04.2021 08:35

CHASSIS CODE JTDKB3FU603090221

S/No Part No.

Qty	Unit	Price	%Disc	Net

PART	REQUISITION					
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25,00	343.95
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0004	09-01-0302-2005	REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0005	04-01-0302-2288	REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
			SUB-TOTAL	:		1,149.70

JOB NATURE

0002 SP SPRAYPAINT CHARGE 250.00 250.00	0001	1 PB	PANEL BEATING	350.00	350.00
	0002	2 SP	SPRAYPAINT CHARGE		250.00
STOOOS LALL REASONABLE PREMOVE/REFIX REVERSE 30.00 30.00	0003	3 _{NG} LALL REASONABLE F	REMOVE/REFIX REVERSE	30.00	

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555983	2,171.78	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717 7 Sungel Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W Page:

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHC3271D

INV. NO/DATE 91555983 28.04.2021

MAKE TOYOTA

JOB NO. 305461996

MODEL PRIUS HYBRID (G4A)

ODOMETER READING

DATE OF REG 13.12.2019

DATE/TIME IN 03.04.2021 08:35

JTDKB3FU603090221

Qty Unit Price

S/No Part No.

20-05

SENSOR

RENEW ADVERTISMENT STICKER-bumper

50.00

50.00

Net

0005 20-05

0004

RENEW ADVERTISMENT STICKER-fender

200.00

200.00

880.00

SUB-TOTAL

&Disc.

Items total

7.000 %

2,029.70

2,171.78

Add GST @ Invoice amount

142.08

: KATHERINETAN 28.04.2021 13:56:43

Issued by : KATHERINETAN 28
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555983	2,171.78	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21040015

Date: 28 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

01/04/2021 @ 22:45 hrs

ALONG

VICTORIA ST X BRAS BASAH RD

INVOLVING

PA9003M

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC3271D (the "Taxi"). The Taxi was hired to GOH CHAK MENG IC NO SXXXX976C a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$126.47 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	NAME OF DRIV						
	DATE						
od IOH	FROM TO S. UD AM 16.32	1860 0602 7.00 AM 16.01	18.00 60.81	0832	1 Say		
	IRAVELLED (KM)		386	N)	000		
DRIVER MILEAGE READING	m 1673	5 1 9 1)	1	y		
DATE NAME OF DRIVER	74-2021 G	5 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	33-04-72 C	4-21 Robert			
4	4-1	y 2/	N 03-0	0 - 0			1

DRIVER

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

PA9003M

Date of Accident

01/04/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

China Taiping Insurance (Sing... Insurance 14/11/2020 - 13/11/2021 Period of Insurance Requested By _____ Janet Lim Siang Gek (COMFOR... 03/04/2021 09:22 Requested Date

Payment details

Request Amount: \$\$1.87

GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735

Jaslin Kok (LKK Auto)

From:

Jaslin Kok (LKK Auto)

Sent:

Friday, 9 April 2021 9:41 AM

To:

INFO@KHNGBUS.COM.SG

Cc:

Admin A

Subject:

ACCIDENT INVOLVING PA 9003M & SHC 3271D ALONG/AT VICTORIA STREET ON 01/04/2021

01/04/20

Our Ref: CC3/CTI21004368/T1ra3

K.H.NG BUS TRANSPORT PTE. LTD - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING PA 9003M & SHC 3271D ALONG/AT VICTORIA STREET ON 01/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 3271D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



RE: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI: CTI - TBA) and SHC3271D (TP: LKK REF -CC3/CTI21004368/T1ra3) on 01/04/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Fri 8/20/2021 11:13 AM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Hi Jaslin

Approved.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards.

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 17 August 2021 8:02 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: Re: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI:

CTI - TBA) and SHC3271D (TP: LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

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Dear Cecilia

We seek your approval to offer as below:

	Amount Offered	Amount Revised
1. Cost of Repair	\$ 2,171.78	\$ 2,171.78 (\$\$2,029.70+ 7% GST)
2. Loss of Rental (3 days x \$126.47)	\$ 379.41	\$ 632.35(5 days x \$126.47)
3. Loss of Income (3 days x \$50.00)	\$ 150.00	\$ 250.00 (5 days x \$50.00)

	` '			
4. LTA / GIA Search Fee			\$ 2.00	\$ 2.00
Total			\$ <u>2,703.19</u>	<u>\$ 3,056.13</u>
1.4.21 2245hr	Thur	accident happened la	te at night	
2.4.21	Fri	public holiday, no rej	porting	-
3.4.21 0835hr	Sat	accident reported per	nding survey	
4.4.21	Sun	rest day		
5.4.21 1600hr	Mon	survey recommended	d 2 repair days	
6.4.21	Tue	repair day 1		
7.4.21 0845hr	Wed	taxi repaired/out, no	delay at our end	

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com >

Sent: Wednesday, August 4, 2021 3:18 PM

To: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>

Subject: RE: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI:

CTI - TBA) and SHC3271D (TP: LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

Hi Jaslin

Please proceed as proposed.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Thursday, 29 July 2021 10:10 AM

To: Pauline Tham < pauline.tham@sg.cntaiping.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI:

CTI - TBA) and SHC3271D (TP: LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING PA 9003M (CTI) AND SHC 3271D (TP) ON 01/04/2021

We refer to the above matter.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$2,703.19 (all-<u>in).</u>

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,326.43	\$ 2,171.78(\$\$2,029.70+ 7% GST)
2. Loss of Rental (5 days x \$126.47)	\$ 632.35	\$ 379.41 (3 days x \$126.47)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,360.78	\$2,703.19

Surveyor recommended 2 days for repair + 1PRS = 3days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, April 7, 2021 12:00 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI:

CTI - TBA) and SHC3271D (TP: LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D201901/C02/PA9003M/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 6 April 2021 6:58 PM

To: Claims Dept of CTI < com>

Cc: Jaslin Kok (LKK Auto) < aslinkok@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving PA9003M (OI: CTI-TBA) and SHC3271D (TP: LKK REF-

CC3/CTI21004368/T1ra3) on 01/04/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3271D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)