

Our Ref: CT0421/SHC3271D/CK(st)
Date: 29.04.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 01.04.2021 INVOLVING SHC3271D & PA 9003M ALONG VICTORIA ST X BRAS
BASAH RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC3271D, which was involved in the captioned accident with your insured vehicle No PA 9003M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,171.78
2. Loss of Rental	5 days x S\$ 126.47	S\$	632.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,206.13**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHC3271D , PA9003M** **ON 01-Apr-21 22:45**
ALONG **VICTORIA ST X BRAS BASAH RD**

I / We **GOH CHAK MENG** (Hirer) NRIC No.: **SXXXX976C**

and/or **ABDUL AZIZ BIN HARO...** (Relief) NRIC No.: **SXXXX876H**

Taxi Number **SHC3271D**

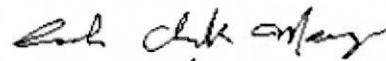
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Apr-2021**

Name of Hirer **GOH CHAK MENG**
Hirer NRIC **SXXXX976C**

Signature :



Address **728 ANG MO KIO AVENUE 6 #03-4...**
560728

Contact No. **88266371**

Name of Relief **ABDUL AZIZ BIN HAROON**
Relief NRIC **SXXXX876H**

Signature :



Address **264 BISHAN STREET 24 02-110**
570264

Contact No. **93215774**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00011052004

Claim No : SNM21D201901

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,880.00

SINGAPORE DOLLARS TWO THOUSAND EIGHT HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3271D

Insured Vehicle No. : PA 9003M

Date of Loss : 01/04/2021

Place of Accident : VICTORIA STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : K.H.NG BUS TRANSPORT PTE. LTD

Driver Name : NG WEE CHONG ALVIN


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,880.00
	=====
TOTAL	S\$ 2,880.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : _____

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

20/8/21

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3271D

INV. NO/DATE
91555983 28.04.2021

MAKE
TOYOTA

JOB NO.
305461996

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING
DATE OF REG
13.12.2019

DATE/TIME IN
03.04.2021 08:35

CHASSIS CODE
JTDKB3FU603090221

Description : 3P 01.04.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0004	09-01-0302-2005	REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0005	04-01-0302-2288	REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
SUB-TOTAL			:		1,149.70	

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	REMOVE/REFIX REVERSE	30.00	30.00

WHILST MAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555983	2,171.78	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3271D

INV. NO/DATE
91555983 28.04.2021

MAKE
TOYOTA

JOB NO.
305461996

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
13.12.2019

DATE/TIME IN
03.04.2021 08:35

CHASSIS CODE
JTDKB3FU603090221

S/No	Part No.		Qty	Unit Price	%Disc	Net
		SENSOR				
0004	20-05	RENEW ADVERTISEMENT STICKER-bumper		50.00		50.00
0005	20-05	RENEW ADVERTISEMENT STICKER-fender		200.00		200.00
SUB-TOTAL			:			880.00

Items total	2,029.70
Add GST @ 7.000 %	142.08
Invoice amount	2,171.78

Issued by : KATHERINETAN 28.04.2021 13:56:43
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91555983	2,171.78	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21040015

Date: 28 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/04/2021 @ 22:45 hrs
ALONG VICTORIA ST X BRAS BASAH RD
INVOLVING PA9003M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3271D** (the "Taxi"). The Taxi was hired to **GOH CHAK MENG IC NO SXXXX976C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

PA9003M

Date of Accident

01/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **14/11/2020 - 13/11/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **03/04/2021 09:22****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 9 April 2021 9:41 AM
To: INFO@KHNGBUS.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING PA 9003M & SHC 3271D ALONG/AT VICTORIA STREET ON 01/04/2021

Our Ref: CC3/CTI21004368/T1ra3

K.H.NG BUS TRANSPORT PTE. LTD - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING PA 9003M & SHC 3271D ALONG/AT VICTORIA STREET ON 01/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 3271D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI : CTI - TBA) and SHC3271D (TP : LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Fri 8/20/2021 11:13 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Hi Jaslin

Approved.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 17 August 2021 8:02 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: Re: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI : CTI - TBA) and SHC3271D (TP : LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

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Dear Cecilia

We seek your approval to offer as below:

- ☐
☐

	Amount Offered	Amount Revised
1. Cost of Repair	\$ 2,171.78	\$ 2,171.78 (\$2,029.70+ 7% GST)
2. Loss of Rental (3 days x \$126.47)	\$ 379.41	\$ 632.35(5 days x \$126.47)
3. Loss of Income (3 days x \$50.00)	\$ 150.00	\$ 250.00 (5 days x \$50.00)

4. LTA / GIA Search Fee		\$ 2.00	\$ 2.00
Total		\$ <u>2,703.19</u>	\$ <u>3,056.13</u>
1.4.21 2245hr	Thur	accident happened late at night	
2.4.21	Fri	public holiday, no reporting	
3.4.21 0835hr	Sat	accident reported pending survey	
4.4.21	Sun	rest day	
5.4.21 1600hr	Mon	survey recommended 2 repair days	
6.4.21	Tue	repair day 1	
7.4.21 0845hr	Wed	taxi repaired/out, no delay at our end	

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, August 4, 2021 3:18 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI : CTI - TBA) and SHC3271D (TP : LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

Hi Jaslin

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 29 July 2021 10:10 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI : CTI - TBA) and SHC3271D (TP : LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING PA 9003M (CTI) AND SHC 3271D (TP) ON 01/04/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 2,703.19 (all-in)**.

The summary is as follows: -

□

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,326.43	\$ 2,171.78(\$2,029.70+ 7% GST)
2. Loss of Rental (5 days x \$126.47)	\$ 632.35	\$ 379.41 (3 days x \$126.47)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,360.78	<u>\$ 2,703.19</u>

Surveyor recommended 2 days for repair + 1PRS = 3days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, April 7, 2021 12:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201901/C02/PA9003M/THAMYL / FW: Direct Settlement - Accident Involving PA9003M (OI : CTI - TBA) and SHC3271D (TP : LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D201901/C02/PA9003M/THAMYL.

Dear Pauline ,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 April 2021 6:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PA9003M (OI : CTI - TBA) and SHC3271D (TP : LKK REF - CC3/CTI21004368/T1ra3) on 01/04/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3271D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)