

Our Ref: CC0421/SHC7938M/JW(st)
Date: 05.05.2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ACCIDENT ON 05.04.2021 INVOLVING SHC7938M & SKR8367P ALONG FLOWER RD AT KOVAN RD JUNCTION

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC7938M, which was involved in the captioned accident with your insured vehicle No SKR8367P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,346.65
2. Loss of Rental	3 days x S\$ 126.47	S\$	379.41
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **5,968.06**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC7938M , SKR8367P ON 05-Apr-21 09:15
ALONG FLOWER RD AT KOVAN RD JUNCTION

I / We **ANG KWONG SING** (Hirer) NRIC No.: **SXXXX670B**

and/or (Relief) NRIC No.: **SXXXX670B**

Taxi Number **SHC7938M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Apr-2021**

Name of Hirer **ANG KWONG SING**

Hirer NRIC **SXXXX670B**

Signature :



Address **230 ANG MO KIO AVENUE 3 #07-1...**
560230

Contact No. **82026336**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,346.65** (Repair Cost), **S\$352.94** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 7938M** that was damaged pursuant to the accident which occurred on **05/04/2021** (date) along **JUNCTION OF KOVAN ROAD AND FLOWER ROAD** (location) involving vehicle no/s **SKR 8367P**. This is pursuant to the inspection conducted on **06/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 7938M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7938M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07th (day) of Jan (month) 20 22 (year)



MTH

Signed by appointed surveyor

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7938M

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
09.01.2019

CHASSIS CODE
JTDKB3FU003078307

INV. NO/DATE
91557870 30.04.2021

JOB NO.
305462186

ODOMETER READING

DATE/TIME IN
05.04.2021 10:15

Description : 3P 05.04.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	FRT BUMPER	1	499.90	25.00	374.92
0002	04-01-0302-0633	FRT BUMPER HOLE COVER RH	1	28.40	25.00	21.30
0003	04-01-0302-2915	UNIT ASSY HEADLAMP RH	1	3,455.00	25.00	2,591.25
0004	04-01-0302-4991	LAMP ASSY FOG RH	1	920.00	25.00	690.00
0005	04-01-0302-2297	FRT FENDER (HYBRID) RH	1	52.30	25.00	39.23
0006	04-01-0302-2062	RADIATOR LWR GRILLE	1	166.90	25.00	125.17
SUB-TOTAL				:		3,841.87

JOB NATURE

0001	20-05	Frt Fender Adv.Sticker RH	100.00	100.00
0002	PB	PANEL BEATING	525.00	525.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91557870	5,346.65	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7938M

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
09.01.2019

CHASSIS CODE
JTDKB3FU003078307

INV. NO/DATE
91557870 30.04.2021

JOB NO.
305462186

ODOMETER READING

DATE/TIME IN
05.04.2021 10:15

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	SP	SPRAYPAINT CHARGE		500.00		500.00
0004	17-01	CHECK ALL LIGHTING		30.00		30.00
SUB-TOTAL				:		1,155.00

Items total	4,996.87
Add GST @ 7.000 %	349.78
Invoice amount	5,346.65

Issued by : KATHERINETAN 30.04.2021 15:30:51
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS' AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91557870	5,346.65	

Our Ref: CC21040048



Date: 30 April 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	05/04/2021 @ 09:15 hrs
ALONG	FLOWER RD AT KOVAN RD JUNCTION
INVOLVING	SKR8367P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7938M** (the "Taxi"). The Taxi was hired to **ANG KWONG SING IC NO SXXXX670B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKR8367P

Date of Accident

05/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **12/03/2021 - 11/03/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **05/04/2021 11:25**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC7938m

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 9 April 2021 5:01 PM
To: kelrosekelly@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKR 8367P & SHC 7938M ALONG/AT JUNCTION OF KOVAN ROAD AND FLOWER ROAD ON 05/04/2021

Our Ref: CC4/AIG21004359/T1ra3

ONG GUAT LAY (WANG YUELI) - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKR 8367P & SHC 7938M ALONG/AT JUNCTION OF KOVAN ROAD AND FLOWER ROAD ON 05/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 7938M against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle was moving straight into main road and collided with third party who is moving straight along main road. Under Motor Accident Guide, vehicles approaching main road should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Apr 2021 17:35	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	06 Apr 2021 17:35	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	06 Apr 2021 17:35	Clim Created	Reg No: SHC7938M. Acct Date: 2021/04/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	06 Apr 2021 17:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Apr 2021 17:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/15	[A] HOW MEI KWAN
6	06 Apr 2021 17:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Apr 2021 17:35	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	06 Apr 2021 17:35	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	06 Apr 2021 17:35	Label Added	(23):Express.	[A] HOW MEI KWAN
10	09 Apr 2021 16:53	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	12 Apr 2021 08:59	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	13 Apr 2021 22:53	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
13	21 May 2021 12:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 May 2021 12:45	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	21 May 2021 12:45	Clim Dtl Modified	JPJ Reg. Date: -> 2019/01/09.	[A] JOANNE LEE KHANG MIN
16	21 May 2021 12:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	04 Jun 2021 15:43	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
18	04 Jun 2021 16:54	Adj Mandate Request	Cur.Req:5878.06:Liab:100%*Quantum:(a)CORw/GST:\$5,346.65+(b)LOR(3days x \$126.47):\$379.41+(c)LOI(3days x \$50):\$150+ (d)LTA/GIA search fee:\$2=Total:\$5,878.06 *Vehicle Model:Toyota Prius*Recommend 2repair days + 1PRS=3days	[A] Jaslin Kok Chin Yi
19	10 Jun 2021 23:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/15. Mandate Remarks: Hi, please upload all the relevant docs i.e. LOD etc as well as your checks on OI's driving licencing.	[I] Tan, Bennie-WZ
20	10 Jun 2021 23:41	Adj Mandate Set	Maintained:Hi, please upload all the relevant docs i.e. LOD etc as well as your checks on OI's driving licencing.	[I] Tan, Bennie-WZ
21	11 Nov 2021 13:00	Adj Mandate Request	Cur.Req:5878.06:Liab:100%*Quantum:(a)CORw/GST:\$5,346.65+(b)LOR(3days x \$126.47):\$379.41+(c)LOI(3days x \$50):\$150+ (d)LTA/GIA search fee:\$2=Total:\$5,878.06 *Vehicle Model:Toyota Prius*Recommend 2repair days + 1PRS=3days	[A] Jaslin Kok Chin Yi
22	12 Nov 2021 19:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/15. Mandate Remarks: Subj to all docs/billings in order & LOI not claimed in injury claim, SAB frm: \$5583.36-5701.59 (All-in). LOR/LOI days: 1.5-2D. PRS only received on 06/04/21@853am. TP veh out: 07/04/21 @330pm.	[I] Tan, Bennie-WZ
23	12 Nov 2021 19:49	Adj Mandate Set	Approved:5701.59:Subj to all docs/billings in order & LOI not claimed in injury claim, SAB frm: \$5583.36-5701.59 (All-in). LOR/LOI days: 1.5-2D. PRS only received on 06/04/21@853am. TP veh out: 07/04/21 @330pm.	[I] Tan, Bennie-WZ
24	03 Jan 2022 12:43	Adj Mandate Request	Cur.Req:5789.83:Liab:100%*Quantum:(a)CORw/GST:\$5,346.65+(b)LOR(2.5days x \$126.47):\$316.18+(c)LOI(2.5days x \$50):\$125+ (d)LTA/GIA search fee:\$2=Total:\$5,789.83*Vehicle Model:Toyota Prius*Recommend 2repair days + 0.5PRS=2.5days	[A] Jaslin Kok Chin Yi
25	06 Jan 2022 17:14	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/15. Mandate Remarks: LOR/LOI days: 1.5-2D is fair. PRS only received on 06/04/21@853am. TP veh out: 07/04/21 @330pm.	[I] Tan, Bennie-WZ
26	06 Jan 2022 17:14	Adj Mandate Set	Maintained:LOR/LOI days: 1.5-2D is fair. PRS only received on 06/04/21@853am. TP veh out: 07/04/21 @330pm.	[I] Tan, Bennie-WZ

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2684075	07 Apr 2021 11:13:50	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC7938M	Teo, Ericweihong	xx.xx
2684081	07 Apr 2021 11:16:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC7938M	SKR8367P	11.00
2696210	21 May 2021 12:45:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC7938M	SKR8367P	11.00