

Our ref: SKD251R
Your ref: _____

Date: - 4 MAY 2021

Direct Settlement

To: LOHPAC

Singapore _____

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKD251R & GT1234Y
At/Along Moonbeam Walk On 5 APR 2021 @ 0910

I am the owner of vehicle no. SKD251R that was involved in an accident with your insured vehicle no. GT1234Y of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>4635.45/-</u>
2. Loss of Use / Rental (<u>4</u> days @ \$ <u>160</u> per day)	\$ <u>640.00</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>5,275.45</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714336 (Mr Mr Go Chee Han) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Go Chee Han/ Ms Amanda Ang
E-mail: cheehan.go@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

LETTER OF AUTHORIZATION

To: Londac

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SKD 251 R (OWNER'S
VEHICLE NO.) AND GT 1234Y (3RD PARTY'S VEHICLE NO.)
ON 5 APR 2021 (DATE) AT 0910 (TIME)
AT/ALONG Moonbeam Walk (ROAD)

I am the registered owner of SKD 251 R (Vehicle No.).

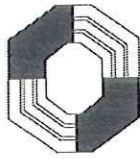
I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)
Name : Lim Yeong Phang
NRIC No. : Sxxxx 0032
Date : 12/4/2021



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024415
DATE : 07 JUNE 2021





DISCHARGE VOUCHER

I/We, LIM YEONG PHANG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GT 1234Y the sum of Singapore Dollar Five Thousand Two Hundred Seventy Five and Forty Five Cents Only (**\$5,275.45**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKD 251R on 05 April 2021 along Moonbeam Walk.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ 21 Construction Engineering Pte. Ltd.**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 10.6.21 
.....
Signature of vehicle owner/Date


LIM YEONG PHANG
.....
Name of vehicle owner /Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name WCV41100/Lim Yeong Phang
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKD251R / 15/08/2019
300 BEACH ROAD	Date In/Mileage 12/04/2021/ 30092
#17-04/07 THE CONCOURSE	Chassis No WDC2533462F6120248
SINGAPORE 199555	Engine No 27492031761544
Contact No 62507388	Make/Model MB/MB GLC 250 4MATIC COUPE
	Colour/Trim 028 890 Cavansite B/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	29/04/2021/ 10:17	CH	371 / Go Chee Han	49331	28171418

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST Customer Request			F.O.C.
M BPNSUN POLICY NO/ACC DATE : 1900149105-01 // 5-4-2021 DRIVE IN/TP VEH NUMBER : 5-4-2021 // GT1234Y - LONPAC DATE IN/DATE SURVEY: 12-4-2021 // STEVE CHEN - LKK DIRECT SETTLEMENT BY: 7-4-2021 // JASPER CHUA - LKK			
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			1440.00
A BPIRES RESpray RH/FRONT FENDER & FRONT BUMPER			1200.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT		0.10	380.00
A BPILAB TO REMOVE,CHECK HEADLAMP WITH FOCUS . NETT			120.00
X RH/FRONT FENDER	1.00	914.43	914.43
X RH/COVER BUMPER AREA	1.00	229.67	229.67
X RIVET	10.00	4.81	48.10

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	1,192.20		Nett	4,332.20
Labour	3,140.00	7% GST on	4332.20	303.25
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	4,635.45
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	4,635.45
Total(w/o GST)	4,332.20			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Ms Ruyters Audrey C/O Cycle & Carriage Industries Pte Ltd

9 Moonbeam Walk
 Singapore 277222

Agreement Period: 12/04/2021- 15/04/2021

Tax Invoice

Inv No. : RIN21040108
Date : 26 Apr 2021
Ref : 9478, SKD251R
Curr : SGD
Terms : COD
RA No. : RRA21040023
Sales : Justice Yu

#	Description	Qty	Unit	Unit Price	Amt
1	Rental (12/04/2021 to 15/04/2021) Vehicle Registration No. : SMM9203A Vehicle Model : STINGER 2.0A 2WD SUNROOF	4.00	Day	160.00	640.00

This is a computer generated document.
 No signature is required.
 For Bank Transfer:
 SCB 01-063-8115-6
 DBS 072-009109-4

For PayNow:
 PayNow ID (SGD): 201900307RS01
 Or scan QR code for payment.

Kindly send payment advice to
cclfinance@cyclecarriage.com.sg



Subtotal Before GST : S\$ 598.13
 7 % GST on S\$ 598.13 : S\$ 41.87
Total Amt Incl. GST : S\$ 640.00

Jasper Chua (LKK Auto)

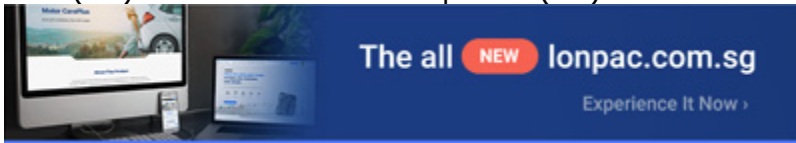
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: June 4, 2021 4:22 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Accident involving motor vehicle nos. SKD251R & GT1234Y (ALONG MOONBEAM WALK) Accident date: 5-4-2021 *** LKK REF: CC4/LPC21004353/Eba3 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Friday, 4 June 2021 3:16 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Accident involving motor vehicle nos. SKD251R & GT1234Y (ALONG MOONBEAM WALK) Accident date: 5-4-2021 [External Confidential] *** LKK REF: CC4/LPC21004353/Eba3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **CYCLE & CARRIAGE INDUSTRIES PL** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 8,086.10	\$ 4,635.45
Loss of Rental (4 days x \$160.00)	\$ 640.00	\$ 640.00
Proposed Total	\$ 8,726.10	\$ 5,275.45

Breakdown of days is as follows:

Recommended repair days	4
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

-----Original Message-----

From: Mei Kwan (LKKAuto)

Sent: April 13, 2021 5:49 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SKD251R & GT1234Y (ALONG MOONBEAM WALK) Accident date: 5-4-2021 [External Confidential] *** LKK REF: CC4/LPC21004353/Eba3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.