

## Jasper Chua (LKK Auto)

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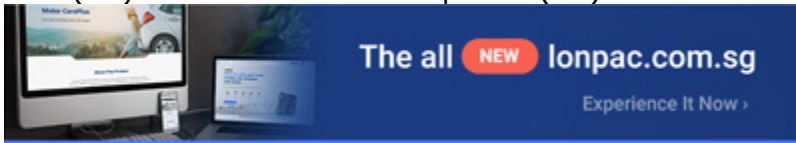
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** June 4, 2021 4:22 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving motor vehicle nos. SKD251R & GT1234Y ( ALONG MOONBEAM WALK ) Accident date: 5-4-2021 \*\*\* LKK REF: CC4/LPC21004353/Eba3 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Friday, 4 June 2021 3:16 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Accident involving motor vehicle nos. SKD251R & GT1234Y ( ALONG MOONBEAM WALK ) Accident date: 5-4-2021 [External Confidential] \*\*\* LKK REF: CC4/LPC21004353/Eba3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **CYCLE & CARRIAGE INDUSTRIES PL** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 8,086.10	\$ 4,635.45
Loss of Rental (4 days x \$160.00)	\$ 640.00	\$ 640.00
<b>Proposed Total</b>	<b>\$ 8,726.10</b>	<b>\$ 5,275.45</b>

Breakdown of days is as follows:

Recommended repair days	4
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,  
Jasper Chua | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

-----Original Message-----

From: Mei Kwan (LKKAuto)  
Sent: April 13, 2021 5:49 PM  
To: 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
Subject: RE: Accident involving motor vehicle nos. SKD251R & GT1234Y ( ALONG MOONBEAM WALK ) Accident date: 5-4-2021 [External Confidential] \*\*\* LKK REF: CC4/LPC21004353/Eba3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 6 April, 2021 3:12 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Subject: RE: Accident involving motor vehicle nos. SKD251R & GT1234Y ( ALONG MOONBEAM WALK ) Accident date: 5-4-2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 6 April, 2021 2:58 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving motor vehicle nos. SKD251R & GT1234Y ( ALONG MOONBEAM WALK ) Accident date: 5-4-2021 [External Confidential]

Lonpac External - Confidential

Lonpac Internal - General

Our Ref: 21/21/21/VC05/024415

Dear Nivitha,

Please proceed to survey and revert on Direct Settlement.

Attached copy of insured's report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]  
Sent: Monday, 5 April 2021 7:36 pm  
To: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: Accident involving motor vehicle nos. SKD251R & GT1234Y ( ALONG MOONBEAM WALK ) Accident date: 5-4-2021

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKD251R ), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GT1234Y ) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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