

Our ref: SKD251R
Your ref: _____

Date: - 4 MAY 2021

Direct Settlement

To: LOHPAC

Singapore _____

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKD251R & GT1234Y
At/Along Moonbeam Walk On 5 APR 2021 @ 0910

I am the owner of vehicle no. SKD251R that was involved in an accident with your insured vehicle no. GT1234Y of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>4635.45/-</u>
2. Loss of Use / Rental (<u>4</u> days @ \$ <u>160</u> per day)	\$ <u>640.00</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>5,275.45</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714336 (Mr Mr Go Chee Han) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature


Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Go Chee Han/ Ms Amanda Ang
E-mail: cheehan.go@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name WCV41100/Lim Yeong Phang
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKD251R / 15/08/2019
300 BEACH ROAD	Date In/Mileage 12/04/2021/ 30092
#17-04/07 THE CONCOURSE	Chassis No WDC2533462F6120248
SINGAPORE 199555	Engine No 27492031761544
Contact No 62507388	Make/Model MB/MB GLC 250 4MATIC COUPE
	Colour/Trim 028 890 Cavansite B/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	29/04/2021/ 10:17	CH	371 / Go Chee Han	49331	28171418

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST Customer Request			F.O.C.
M BPNSUN POLICY NO/ACC DATE : 1900149105-01 // 5-4-2021 DRIVE IN/TP VEH NUMBER : 5-4-2021 // GT1234Y - LONPAC DATE IN/DATE SURVEY: 12-4-2021 // STEVE CHEN - LKK DIRECT SETTLEMENT BY: 7-4-2021 // JASPER CHUA - LKK			
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			1440.00
A BPIRES RESPRAY RH/FRONT FENDER & FRONT BUMPER			1200.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT		0.10	380.00
A BPILAB TO REMOVE,CHECK HEADLAMP WITH FOCUS . NETT			120.00
X RH/FRONT FENDER	1.00	914.43	914.43
X RH/COVER BUMPER AREA	1.00	229.67	229.67
X RIVET	10.00	4.81	48.10

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	1,192.20		Nett	4,332.20
Labour	3,140.00	7% GST on	4332.20	303.25
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	4,635.45
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	4,635.45
Total(w/o GST)	4,332.20			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Ms Ruyters Audrey C/O Cycle & Carriage Industries Pte Ltd

9 Moonbeam Walk
 Singapore 277222

Agreement Period: 12/04/2021- 15/04/2021

Tax Invoice

Inv No. : RIN21040108
Date : 26 Apr 2021
Ref : 9478, SKD251R
Curr : SGD
Terms : COD
RA No. : RRA21040023
Sales : Justice Yu

#	Description	Qty	Unit	Unit Price	Amt
1	Rental (12/04/2021 to 15/04/2021) Vehicle Registration No. : SMM9203A Vehicle Model : STINGER 2.0A 2WD SUNROOF	4.00	Day	160.00	640.00

This is a computer generated document.
 No signature is required.
 For Bank Transfer:
 SCB 01-063-8115-6
 DBS 072-009109-4

For PayNow:
 PayNow ID (SGD): 201900307RS01
 Or scan QR code for payment.

Kindly send payment advice to
cclfinance@cyclecarriage.com.sg



Subtotal Before GST : S\$ 598.13
 7 % GST on S\$ 598.13 : S\$ 41.87
Total Amt Incl. GST : S\$ 640.00

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	05/04/2021 14:32 (SGT)
Date of Accident	05/04/2021 09:10 (SGT)
Exact Location of Accident	Moonbeam Walk, Singapore
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD251R
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	Lim Yeong Phang
NRIC No	SXXXX003Z
Email Address	yeongphanglim@yahoo.com
Mobile Phone No	(Phone) +65-98251916
Alternative Phone No	(Home) +65-96622012

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Glc250
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1991

INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	1900149105-01
Cover Note Number	-

DRIVER

Name of Driver	RUYTERS AUDREY
NRIC No	SXXXX478G

Date Of Birth	20/12/1966
Occupation	Indoor
Date Of Driving Pass	17/08/1985
Driving experience	35 YEARS AND 8 MONTHS
Gender	Female
Mobile Number	(Phone) +65-96622012
Alt. Phone Number	-
Email Address	yeongphanglim@yahoo.com
Address	9 Moonbeam Walk
Address complement	-
Postcode	277222
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Hit and run / Vandalism / Damaged whilst parked
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCHPLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GT1234Y
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	HOSSAIN MD ALMAS
Passport No/FIN	GXXXX388W
Contact Number	(Phone) +65-96903337
Address	-

Address complement	-
Postcode	-
Insurance Company Name	Lonpac Insurance Bhd
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

SKETCH PLAN

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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

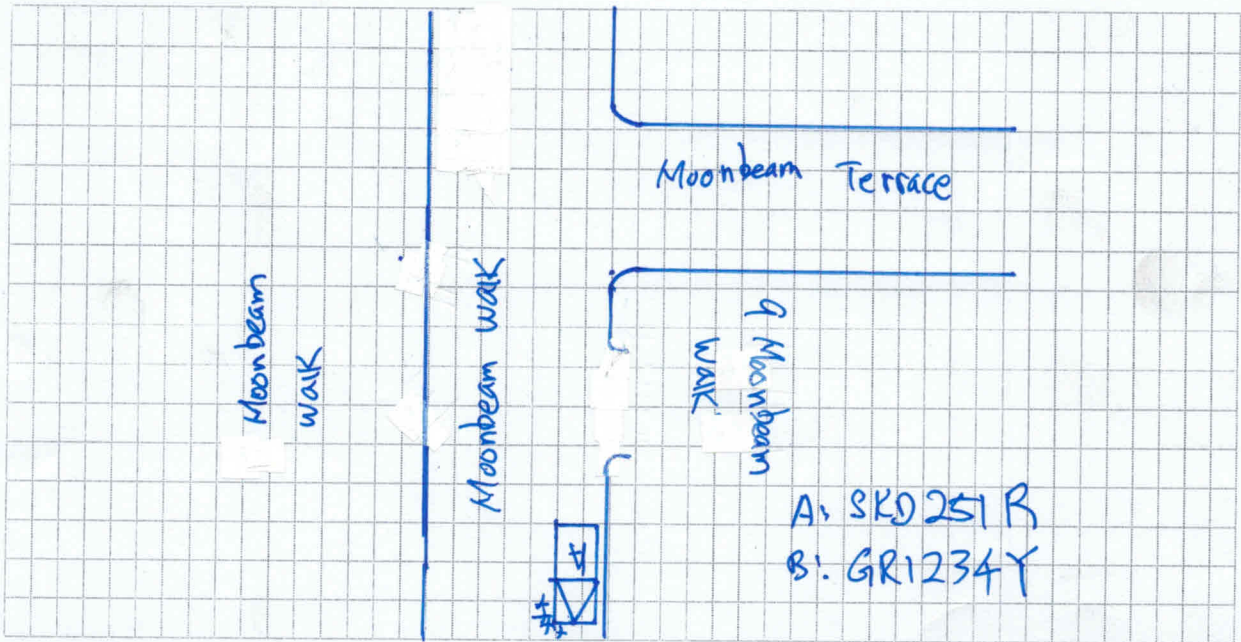
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop
Reporting Centre Personnel's
Name: _____

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 9-10am, my doorbell rang for me to look at my car. A Bangladeshi worker admitted to knocking into my car which was parked outside 15 Moonbeam walk. He works for V-Tech construction Pte Ltd which is the contractor of 14 Moonbeam walk's work site.

The front right side of my car and car trim is damaged. Photos taken and submitted. minimal damage to his lorry..

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time

Driver's Signature

(If driver is not the policyholder)

Date & Time

Go Chee Han
 DID : 6771 4336 HP : 9181 7717
 Email : cheehan.go@cyclecarriage.com.sg
 Cycle & Carriage Industries Pte Ltd
 Customer Service Centre - Pandan Loop

Reporting Centre Personnel's
 Name:



CERTIFICATE OF INSURANCE

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : LIM YEONG PHANG
Period of Insurance : 15 Aug 2020 To 14 Aug 2021
Engine No. : 27492031761544
Chassis No. : WDC2533462F612024

Vehicle No. : SKD251R
Policy No. : 1900149105-01
Endorsement No. :
Issued Date : 08 Jul 2020

ABOUT THE COVER

Make/Model : MERCEDES Benz GLC250 Coupe
Engine Capacity/Tonnage : 1,991.00 CC Sum Insured : Market Value First Year of Registration : 2019
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIM YEONG PHANG - \$800 (Own Damage), \$800 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Cycle & Carriage Eunus Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061818
2.Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 128378 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504612256

CYCLE & CARRIAGE - GABLEE

239 ALEXANDRA ROAD

SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.


SSPLLC


REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1779478G**
Name: **RUYTERS AUDREY**

FOR C&C USE ONLY

Birth Date: **20 Dec 1966**
Issue Date: **24 Jul 2003**



 000680835C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	17 Aug 1985

FOR C&C USE ONLY

NP 428A

Licence No: S1779478G

