

Hsiao Tong (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 4 May 2021 1:28 PM
To: Hsiao Tong (LKKAuto); Lauro Araos Songcuan JR
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Edwin Abcede Caina
Subject: RE: AIG Ref: 3426835712SG-003 (SLV1391G) Our Ref: SMQ3525P DOA: 13/03/2021

Hi Hsiao Tong,

PD LOD uploaded into Merimen for your handling.

Please assist to revert to Larry.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 4 May 2021 10:31 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: [EXTERNAL] AIG Ref: 3426835712SG-003 (SLV1391G) Our Ref: SMQ3525P DOA: 13/03/2021

This message is from an external sender; be cautious with links and attachments.

Dear Loh Chee Heng,

Pls. refer to attached LOD.

Our customer, **Ragupathy S/O Narayanamoorthy** insured with **NTUC** claims as follows.

Cost of repair	\$ 4,102.81
Loss of rental	\$ 385.20 (\$128.40 x 3 days)
GIA search fee	\$ 2.00

Total	\$ 4,490.01

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 19 April 2021 09:30 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: SMQ3525P (MIT) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation

Hi Larry/Hsiao Tong,

We confirm the finalize \$3834.40 (P/P, before GST). 3 repair days.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Monday, 19 April 2021 10:32 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: SMQ3525P (MIT) - FINALIZE TP CLAIM (AIG)

Dear Steve,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of **\$ 3,834.40** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

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