



Co. Reg. No.: 201416720C

1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883

Tel : 6636 9100 Fax : 6636 9113

Date : 03/11/2021

Your Ref : SLH6460G

Our Ref : 0451/SMT5550L/TP/PC/0421

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claims Dept.

Dear Sir/Madam

**ACCIDENT INVOLVING SMT5550L & SLH6460G ON 31/03/2021 ALONG BLK 769
PASIR RIS STREET 71 MSCP**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Lump Sum)	\$ 1,300.00
Loss of Use (3 days at \$100/day)	\$ 300.00
LTA TP Search Fee	\$ 7.45
Claimed Amount	<u>\$ 1,607.45</u>

Enclosed are the supporting documents for your perusal:

1. Invoice 0451
2. LTA Tax Invoice/Receipt
3. Certificate of Insurance
4. *Letter of Authority*
5. Letter of Authority and Indemnity

Please let us hear from you within the next 14 days.

Yours faithfully



PREMIUM CARZ SERVICES PTE LTD



Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SM75550L AND SLH6460G
AT/ALONG BLK 769 PASIR RIS STREET 71 MSCF
ON 31 DAY MARCH MONTH 2021 YEAR

- I/We, the owner of vehicle no. SM75550L hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 5 day March month 2021 year

Signature

: [Signature]

Name

: Tan Boon Hwee

NRIC/ROC No.

: SXXXXX700F

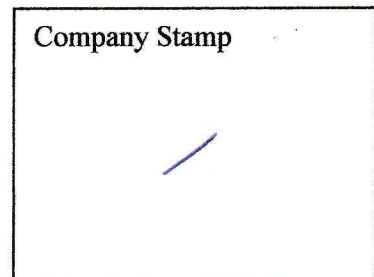
Address

: Blk 769 Pasir Ris St. 71

#10-342

Singapore 510769

Company Stamp



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00047092003

Claim No : SNM21D201866/LKKDS

Claimant : TAN BOON HWEE

Amount : S\$ 1,547.45

SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED FORTY SEVEN AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMT 5550L

Insured Vehicle No. : SLH 6460G

Date of Loss : 31/03/2021

Place of Accident : PASIR RIS STREET 21

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PAN YI CHENG

Driver Name : NATASHA GAN (GAN LIMIN)


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,300.00
(3) Loss of Use/ Rental/Earning	S\$	240.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	1,547.45
		=====

Claimant Name : TAN BOON HWEE

NRIC No : S XXXX 700F

Signature : 

Date : 23/02/2022

settlement herein is strictly in relation to 3rd party
property damage claim and is without prejudice
to personal injuries claim



INVOICE: 0451

Co. Reg. No.: 201416720C
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883
Tel : 6636 9100 Fax : 6636 9113

Date : 03/11/2021

Bill To :

China Taipig Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Our Customer

Name : Tan Boon Hwee
IC No. : SXXXX700F
Address : Blk 769 Pasir Ris St. 71
#10-342
Singapore 510769

Vehicle No : **SMT5550L**
Date of Accident : 31/3/2021
Model : Toyota Voxy

No.		Qty	Unit Price	Amount
1	To supply labour and materials to repair the above-mentioned vehicle to its pre-accident condition (Lump Sum)	1	-	\$1,300.00
TOTAL				\$1,300.00

For Premium Carz Services Pte Ltd

* All cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Apr 2021 / 10:29:03

Receipt Date/Time : 06 Apr 2021 / 10:29:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210406-000899

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLH6460G

As at 31 Mar 2021/09:20:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SLH6460G
Enquiry Fee
20210406102746698102

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

7.00	0.49	7.49
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Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20210406102810186

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 26 April 2021 11:28 AM
To: NATASHAGAN@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SLH 6460G & SMT 5550L ALONG/AT MSCP (PM45 ON 31/03/2021)

Our Ref: CC6/CTI21004338/Ars3

PAN YI CHENG – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 6460G & SMT 5550L ALONG/AT MSCP (PM45 ON 31/03/2021)

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMT 5550L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was reversing and collided with Third Party's parked vehicle. Under Motor Accident Guide, Moving / Reversing vehicles must exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Asher Sng (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 10 March 2022 17:17
To: Asher Sng (LKKAUTO)
Subject: FW: (W/S) / FW: REF: SNM21D201866/SLH6460G/TANKW - Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021
Attachments: TP LOD & DOCS.pdf; LKK SURVEY REPORT & PHOTOS.pdf

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 30 December 2021 4:08 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: (W/S) / FW: REF: SNM21D201866/SLH6460G/TANKW - Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

Hi Jaslin,

Kindly proceed as per advised.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 14 December 2021 10:23 AM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: (W/S) / FW: REF: SNM21D201866/SLH6460G/TANKW - Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

Lod.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 13 December 2021 7:55 pm

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REF: SNM21D201866/SLH6460G/TANKW - Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SLH 6460G (CTI) AND SMT 5550L (TP) ON 31/03/2021

We refer to the above matter.

We seek your approval to offer repairer **"PREMIUM CARZ SERVICES PTE LTD"** at **\$1,547.45(all-in).**

The summary is as follows: -

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	Amount Claimed	Amount Revised
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1. Cost of Repair	\$ 5,459.88	\$1,300.00
2. Loss of Use (3 days x \$100.00)	\$ 300.00	\$ 240.00 (3 days x \$80.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45

Surveyor recommended 2 days for repair + 1 PRS =3 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, April 26, 2021 11:03 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: REF: SNM21D201866/SLH6460G/TANKW - Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

[Confidential]

Without Prejudice
Save as to cost

Hi Jasin,

Had attached the GIA report for your reference.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 26 April 2021 10:04 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: jaslinkok@lkkauto.com

Subject: O/R SNM21D201866/SLH6460G/TANKW - Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

Dear Billy,

Please assist to revert LKK.

**** Kindly quote our reference number for future correspondences.**

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, April 26, 2021 8:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 6 April 2021 4:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLH 6460G (OI : CTI - TBA) and SMT 5550L (TP : LKK REF - CC6/CTI21004338/rs3) on 31/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMT 5550L at M/s PREMIUM CARZ SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd