



Our Ref : SH/2021/030/04/003/TP

Date : 10 June 2021

The Motor Claims Department
AIG ASIA PACIFIC INSURANCE PTE LTD
BLK 78 #08-16
SHENTON WAY
CHARTIS BUILDING
SINGAPORE 079120

Dear Sir / Madam,

RE : Accident Involving GBK5716D & SMP4092U on 01.04.2021

I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202105-0040	:	S\$ 2,033.00
Rental (\$ 120.00x 4 days)	:	S\$ 480.00
		<u>S\$ 2,513.00</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

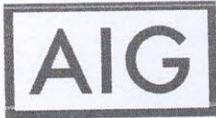
Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,

encl





AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Chia's Vegetables Trading ("the third party claimant")
of 2A Bridport Ave, S(559394) (address),
owner of GBK5716D (vehicle no.) hereby authorize
S & H Motor Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. GBK5716D that was
damaged pursuant to the accident which occurred on 01.04.2021 (date) along
Lower Delta Road (location)
involving vehicle no/s SMP4092U ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 16 day of July (month) 2021 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **S & H MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,033.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **GBK 5716D** that was damaged pursuant to the accident which occurred on **01/04/2021** (date) along **LOWER DELTA ROAD** (location) involving vehicle no/s **SMP 4092U**. This is pursuant to the inspection conducted on **03/05/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHIA'S VEGETABLES TRADING** (the third party claimant”) of vehicle no. **GBK 5716D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBK 5716D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of July (month) 2021 (year)



KSC

Signed by appointed surveyor



[Signature]
Signed by “the workshop” (with chop)



Tax Invoice No.: AR202105-0040

CHIA'S VEGETABLES TRADING
NO. 2A
BRIDPORT AVE
SINGAPORE 559394

File No : SH/2021/030/04/003/TP
Date : 19-May-2021

Cost of repair for vehicle no: GBK5716D KIA K2500 6MT
Accident involving vehicle no: GBK5716D & SMP4092U on 01-April-2021

Description

To Supply Spare Parts

To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.
To remove damaged parts, to jack o ut front support panel, front body and cut out damaged parts, to reweld , reshape ,and repair LH formt corner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment.
To spray paint LH front door, LH front corner panel, and inner damaged portion inclusive of preparatory works and material.

Lump Sum Cost of Repair \$	1,900.00
7% GST \$	133.00
\$	2,033.00

T/Party: AIG ASIA PACIFIC INSURANCE PTE LTD

Received By

No signature is required as this is a computer generated invoice

PT CAR RENTAL PTE LTD

Co. Reg. No.: 201500918

160 Sin Ming Drive #02-18 Sin Ming AutoCity Singapore 575722
Tel: 6452 7018 Fax: 6454 9575

RENTAL AGREEMENT

No: PT 50797

Vehicle No.	Make / Model
GDA 5959Y	Toyota Dyna

COPY (10 FOOT LEAD)
Date:

HIRER'S PARTICULARS	
Name	CHIA'S VEGETABLES TRADING
Address	2A BRIDPORT AVENUE SPORE 459394
Telephone (Home)	
(Office)	
H/Phone	82045165
NRIC or Passport No.	
Nationality	
Date of Birth	Age
Driving Licence No.	Expires
Type	Local / Int'l Issued
Driving Experience	

CHARGES	
7 Day(s) @ S\$ 12.00	
Week(s) @ S\$	
Month(s) @ S\$	
Insurance	
Additional Rental Payable	
Surcharge of Fuel	
Total	44.00
Less Deposit (Cash / Cheque No.)	
Balance Payable / Refundable	
Refund Received (Cash / Cheque No.)	

DRIVER'S PARTICULARS <i>(If different from Hirer)</i>	
Name	KOH KWEE HOE
Address	#11-65 SPOR 490462
Telephone (Home)	
(Office)	
H/Phone	82045165 90291320
NRIC or Passport No.	
Nationality	
Date of Birth	Age
Driving Licence No.	Expires
Type	Local / Int'l Issued
Driving Experience	

- Note: 1) Hirer is liable for all parking fines and traffic violations.
- 2) Excess - In the event of any accident, the Hirer liable to pay first (S\$ 2000.00) plus loss of earnings before the damaged vehicle is being repaired.
- 3) Young (≤ 27 yrs) inexperienced (≤ 7 yrs) or Aged driver (> 65) additional excess (S\$ 2000.00) will apply.
- 4) Windscreen excess \$100 before GST will apply hit by stone, otherwise full price will apply.

I/We declare that the above particulars are true and correct in every respect and I/We have read and understood the terms and conditions of the Hire Agreement printed overleaf.



Stamp & Signature of Hirer



Stamp & Signature of Driver
(If different from Hirer)

Date

Date

Date Out	3.5.2021 (Mon)	Date In	10.5.2021 (Mon)
Time Out	10:05 AM	Time In	10:00 AM
Mileage at Delivery / Pick-up		Mileage on Returning	
Fuel Level at Delivery / Pick-up	E 1/4 1/2 3/4 F	Fuel on Returning	E 1/4 1/2 3/4 F
Surcharge of Fuel will be at S\$ per 1/4 tank			

Remarks: Kindly note the following:
Driving to Malaysia is strictly not allowed.

+ OWN: GRK 5716
Mrs Lum (S2H) Use

PT CAR RENTAL PTE LTD

160 Sin Ming Drive #02-18 Sin Ming AutoCity Singapore 575722

Tel: 6452 7018 Fax: 6458 3895

Co. Reg. No.: 201500918M

INVOICE

CHIA'S VEGETABLES TRADING
C/O S & H MOTOR PTE LTD
160 SIN MING DRIVE #07-02
SIN MING AUTOCITY
SINGAPORE 575722

No. : PT 18022
Date : 10.05.2021
Vehicle No : GBA5959Y
TOYOTA DYNA

DESCRIPTION	AMOUNT
RENTAL CHARGES FOR VEHICLE FROM 03.05.2021 TO 10.05.2021 7 DAYS X S\$ 120.00	840.00
AGREEMENT NO.: 50797	
REMARK : GBK5716	

Cheque should be crossed and made payable to **PT CAR RENTAL PTE LTD**

TOTAL S 840.00


Issued By

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 April 2021 4:11 PM
To: 'XYANGT@GMAIL.COM'
Subject: ACCIDENT INVOLVING SMP 4092U(AIG) AND GBK 5716D AT/ALONG LOWER DELTA ROAD SOUTH TO NORTH PAST JALAN BUKIT HO SWEE ON 01/04/2021

08 April 2021

Ms Li Chen/ Mr Xue Yang

[By Email Only]

Dear Sir/Madam,

You Ref: SMP4092U

Our Ref: CC4/AIG21004337/ps3

ACCIDENT INVOLVING SMP 4092U(AIG) AND GBK 5716D AT/ALONG LOWER DELTA ROAD SOUTH TO NORTH PAST JALAN BUKIT HO SWEE ON 01/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBK5716D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Apr 2021 15:51	Clim Dtl Modified	Claimant's Name: -> CHIA'S VEGETABLES TRADING.	[A] Lee Su Li
2	06 Apr 2021 15:51	Clim Veh Model Changed	(203235) KIA K2500 2.5 D 6M/T (M).	[A] Lee Su Li
3	06 Apr 2021 15:51	Clim Created	Reg No: GBK5716D. Acct Date: 2021/04/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: S & H Motor Pte Ltd (Sin Ming)	[A] Lee Su Li
4	06 Apr 2021 15:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	06 Apr 2021 15:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/15	[A] Lee Su Li
6	06 Apr 2021 15:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	06 Apr 2021 15:51	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	06 Apr 2021 15:52	Label Added	(19):Fastlane.	[A] Lee Su Li
9	06 Apr 2021 15:52	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	06 May 2021 22:40	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
11	21 Jun 2021 08:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	21 Jun 2021 08:12	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	21 Jun 2021 08:12	Clim Dtl Modified	JPJ Reg. Date: -> 2020/09/15.	[A] JOANNE LEE KHANG MIN
14	21 Jun 2021 08:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	24 Jun 2021 10:32	Adj Mandate Request	Cur.Req:2433.00:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$2,033.00+ (b)LOR(4days x \$10 0.00): \$400.00 = Total: \$2,433.00 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	29 Jun 2021 14:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/15. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
17	29 Jun 2021 14:59	Adj Mandate Set	Approved:2433.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

[08/04/2021 16:03] CHEW HSIAO TONG:
Called OID Mr Xue Yang at 94861216. Chinese speaking. Confirm accident. He changed lane & collided with TP. Agreed to settle and aware NCD issue. OID DOB: 23/06/1988
[08/04/2021 12:49] CHEW HSIAO TONG:
Called OID at 94861216, Not pick up.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2684069	07 Apr 2021 11:11:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK5716D	SMP4092U	11.00
2702799	21 Jun 2021 08:12:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK5716D	SMP4092U	11.00

