

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 25 January 2022 3:39 PM
To: Charine@chyejoo.com.sg; Serene@chyejoo.com.sg
Subject: FW: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021
Attachments: BD041 - SP COPY.pdf; SKM_C364e21121718480.pdf; THANGARASU SELLA MUTHU DRIVING LICENSE.PDF

Dear Sirs/Mdm,

Thank you for your email.

We noted from the driver's employer (B & D Investment and Property Pte Ltd) is different from the company of registered owner XD7660T (Chye Joo Construction Pte Ltd). As per our principal instruction, we would like to clarify the following: -

- What is the arrangement between both companies on the utilization of the vehicle?
- Contract/ Service agreement between both companies, if any.
- The job schedule or any supporting docs on job performed by the driver when the accident occurred.

We look forward for your early response.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Charine <Charine@chyejoo.com.sg>
Sent: Friday, 17 December 2021 6:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Serene <Serene@chyejoo.com.sg>
Subject: RE: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Hi,

Please see attached letter

Thank you and Regards,

Charine Ng

CHYE JOO CONSTRUCTION PTE LTD
19 Kian Teck Road
Singapore 628772

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 17 December, 2021 9:06 AM
To: Serene; Charine
Subject: RE: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Dear Serene/ Charine,

Further to the below email.

We would like to request a copy of the letter of authorization stating whether the driver is authorised to drive the vehicle and the purpose of utilising the vehicle at the time of accident. You may refer to the attached template for easy reference.

Furthermore, kindly let us have a copy of your driver's(Thangarasu Sella Muthu) driving license & work permit.

Please get back to us within the next 7days.

Thank you for your kind attention.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Serene <Serene@chyejoo.com.sg>
Sent: Thursday, 18 November 2021 11:21 AM
To: Charine <Charine@chyejoo.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

HI Charine,
Please assist below request.
Thank you.

From: Hsiao Tong (LKKAuto) [chewht@lkkauto.com]
Sent: 18 November 2021 10:12

To: Serene; Info

Subject: RE: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Dear Serene,

Further to our below email.

We would like to request a copy of the letter of authorization stating whether the driver is authorised to drive the vehicle and the purpose of utilising the vehicle at the time of accident. You may refer to the attached template for easy reference.

Furthermore, kindly let us have a copy of your driver's(Thangarasu Sella Muthu) driving license & work permit.

Thank you for your kind attention.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 1 September 2021 2:43 pm

To: Serene@chyejoo.com.sg <Serene@chyejoo.com.sg>; Info <info@chyejoo.com.sg>

Subject: Re: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Dear Serene,

We would like to request a copy of the letter of authorization stating whether the driver is authorised to drive the vehicle and the purpose of utilising the vehicle at the time of accident. You may refer to the attached template for easy reference.

Furthermore, kindly let us have a copy of your driver's(Thangarasu Sella Muthu) driving license.

Thank you for your kind attention.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 31 May 2021 12:12 pm

To: Serene@chyejoo.com.sg <Serene@chyejoo.com.sg>

Subject: RE: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Dear Serene,

Received with thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Serene <Serene@chyejoo.com.sg>

Sent: Friday, 28 May 2021 5:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Info <info@chyejoo.com.sg>

Subject: RE: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Hi Hsiao Tong,

Please see attached.

Please do not hesitate to contact me if you need any further assistance

Thank you

Regards,

Serene Lee

CHYE JOO CONSTRUCTION PTE LTD

No 19 Kian Teck Road

Singapore 628772

Tel: 65607788 ext 12

email : serene@chyejoo.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 28 May 2021 3:56 PM

To: Info; Serene

Subject: Re: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

REMINDER

Dear Sirs/Mdm,

We refer to our email dated 08/04/2021.

We would like to follow up on the following documents in order for us to proceed the matter: -

- Driver's driving license or foreign driving license.
- Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.(see attached template).

Appreciate your early reply.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 May 2021 8:57 AM
To: info@chyejoo.com.sg <info@chyejoo.com.sg>; SERENE@CHYEJOO.COM.SG <SERENE@CHYEJOO.COM.SG>
Subject: RE: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

Dear Sirs/Mdm,

We refer to our email dated 08/04/2021.

We would like to follow up on the following documents in order for us to proceed the matter: -

- Driver's driving license or foreign driving license.
- Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.(see attached template).

Appreciate your early reply.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 April 2021 10:09 AM
To: info@chyejoo.com.sg; SERENE@CHYEJOO.COM.SG
Subject: ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

08 April 2021

M/s Chye Joo Construction Pte Ltd
Driver: Thangarasu Sella Muthu

[By Email only]

Dear Sirs/ Mdm

OUR REF : CC4/ASM21004330/Bps3// S1M0372P

YOUR REF : XD7660T

ACCIDENT INVOLVING XD 7660T(AXA) AND SKL 1726P ALONG/AT PIE TOWARDS CTE(SLE) ON 01/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from BIFROST AUTO PTE LTD acting on behalf of the owner of SKL1726P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- **Driver's driving license or foreign driving license** (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.(see attached template)**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

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