

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 5 April, 2021 6:20 PM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC8228M vs SLV1702T (OI) on D.O.A.: 01/04/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Monday, 5 April, 2021 4:56 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC8228M vs SLV1702T (OI) on D.O.A.: 01/04/2021

Hi,

Please refer to the enclosed request from **Autoclinic Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [anthony.goh@autoclinicgroup.com.sg](mailto:anthony.goh@autoclinicgroup.com.sg) <[anthony.goh@autoclinicgroup.com.sg](mailto:anthony.goh@autoclinicgroup.com.sg)>

**Sent:** Monday, April 5, 2021 1:01 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>;

Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>;

[anthony.goh@autoclinicgroup.com.sg](mailto:anthony.goh@autoclinicgroup.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV1702T AND SMC8228M ON 01/04/2021

WITHOUT PREJUDICE

Dear All

We will proceed with;

Steve Chen Tsue Yee from LKK Auto

Survey site will be:

***Alan United***

***Blk 7 Sin Ming Industrial Estate Sector C #01-76 S(575642)***

***Attn: Mr Alan***

Kindly inform me date & time of survey so that I can arrange vehicle to be onsite.

Thank you.

Anthony Goh

93368442

Autoclinic Pte Ltd

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**From:** Subramaniam, Divyashni

**Sent:** Mon, 5 Apr 2021 04:21:33 +0000

**To:** [anthony.goh@autoclinicgroup.com.sg](mailto:anthony.goh@autoclinicgroup.com.sg)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV1702T AND SMC8228M ON 01/04/2021

Without Prejudice

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Your Reference: SMC8228M

Our Reference : SLV1702T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Anthony Goh <[anthony.goh@autoclinicgroup.com.sg](mailto:anthony.goh@autoclinicgroup.com.sg)>

**Sent:** Sunday, April 4, 2021 4:54 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] ACCIDENT INVOLVING SMC8228M & SLV1702T INSIDE RAFFLES CITY BASEMENT CARPARK ON 01/04/2021 @ 19:50HR

**This message is from an external sender; be cautious with links and attachments.**

**Without Prejudice**

Dear Sir/Mdm,

1.

We are instructed to notify you of a ROAD ACCIDENT BETWEEN SMC8228M & SLV1702T INSIDE RAFFLES CITY BASEMENT CARPARK ON 01/04/2021 @ 19:50HR involving our client's vehicle registration number SMC8228M and vehicle registration number SLV1702T driven by your insured at the material time. A copy of the Accident Report is enclosed.

2.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly forward this email to the relevant claim department person-in-charge.

Thank you.

*Best Regards,*

*Anthony Goh*

*Mobile: +65 9336 8442*

*Autoclinic Group of Companies*

48 Toh Guan Road East #02-136, Enterprise Hub | Singapore 608586 |

Main Office +65 6686 2511 | Fax +65 6686 2509 | [anthony.goh@autoclinicgroup.com.sg](mailto:anthony.goh@autoclinicgroup.com.sg)

*Parts Distribution Office: +65 6475 5775*

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