

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 28 April 2021 2:03 PM
To: Peter Ladd
Cc: Admin A
Subject: RE: Claim made by SHA4271H against SMU4588E

Dear Sirs/Mdm,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 4271H against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly let us have a copy of the lawyers letter for further advice.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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From: Peter Ladd <pjladd1980@hotmail.com>
Sent: Wednesday, 28 April 2021 1:09 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Claim made by SHA4271H against SMU4588E

Your ref : CC4/AIG21004312/T1ra3

Hi Jaslin,

You wrote to me on 7 April 2021 asking me to lodge a GIA report which I have done. I haven't heard from you since then. However, I have received a letter from the other car's (SHA4271H) lawyer which I believe you also received on 23 April 2021, and a request from the police to lodge a police report.

Grateful if you could let me know how I should proceed in respect of the lawyer's letter - will AIG be defending this frivolous and vexatious claim against me?

The police report I have filed is consistent with the GIA report that you have a copy of.

Regards,
Peter Ladd (SMU4588E)

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