

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 6 June 2022 11:26 AM
To: 'June Phua (Cheng Hoe Motor)'
Cc: Admin A
Subject: RE: APPEAL - LOD- SKW6586K LKK REF : CC3/AIG21004303/Kps3
Attachments: DV_SKW6586K.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of **\$15,100.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Sunday, 5 June 2022 1:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: APPEAL - LOD- SKW6586K LKK REF : CC3/AIG21004303/Kps3

WITHOUT PREJUDICE

Hi Hsiao Tong,

Quantum as per our LOD is reasonable.
Nevertheless to resolve the matter, we counter propose all in S\$15,100.00

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)
Sent: Friday, May 20, 2022 4:00 PM
To: June Phua (Cheng Hoe Motor)
Cc: Admin A
Subject: RE: LOD- SKW6586K LKK REF : CC3/AIG21004303/Kps3

Without Prejudice

Dear June,

We refer to the above matter.

We propose settlement at a global sum of **\$14,950.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 27 April 2022 12:57 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: LOD- SKW6586K LKK REF : CC3/AIG21004303/Kps3

WITHOUT PREJUDICE

Dear Madam,

LOD + doc are attached..

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Friday, July 2, 2021 1:16 PM

To: June Phua (Cheng Hoe Motor)

Cc: Admin A

Subject: Re: ENQUIRY OF LIABILITY - SKW6586K LKK REF : CC3/AIG21004303/Kps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$12,850.00**(before GST) with **12 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 7 April 2021 5:52 PM
To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ENQUIRY OF LIABILITY - SKW6586K LKK REF : CC3/AIG21004303/Kps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, 6 April 2021 5:11 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ENQUIRY OF LIABILITY - SKW6586K LKK REF : CC3/AIG21004303/Kps3

Hi Hsiao Tong,

Attached the video footage .

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, April 6, 2021 4:10 PM

To: June Phua (Cheng Hoe Motor)

Cc: Admin A

Subject: RE: ENQUIRY OF LIABILITY - SKW6586K LKK REF : CC3/AIG21004303/Kps3

Without Prejudice

Hi June,

Thank you for your email.

We would like to request a copy of your client's video footage for our viewing.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Tuesday, 6 April 2021 3:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ENQUIRY OF LIABILITY - SKW6586K LKK REF : CC3/AIG21004303/Kps3

Hi Hsiao Tong,

Attached our client report.

Pls advise on liability and whether agree on **DIRECT SETTLEMENT**?

Thank you.

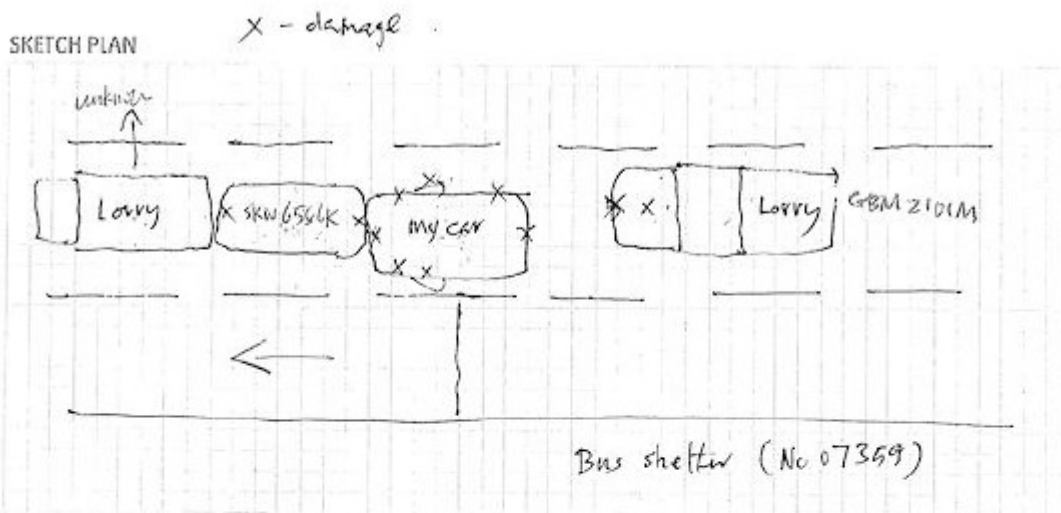
Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Su Li (LKK Auto)
Sent: Tuesday, April 6, 2021 1:06 PM
To: June Phua (Cheng Hoe Motor) ; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: ENQUIRY OF LIABILITY - SKW6586K LKK REF : CC3/AIG21004303/Kps3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3/4/2021 at about 12.50pm I was driving along Lavender Street towards Kallang Road. When I was near the Bus shelter (No 07359) I saw the traffic slowing down I slowed down my car and suddenly one lorry hit my car back. The impact was so great that my car was push in front about 5m and hit the car in front me. After the accident, the lorry driver Mr. Lian Jun Jie came down and apologise a few time. He is unable to settle it and proposed paid by his insurance.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, 6 April, 2021 10:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: ENQUIRY OF LIABILITY - SKW6586K

Hi Mei Kwan,

OUR CLIENT – SKW6586K

D
OA - 03/04/2021 @12.30PM
AIG

INSURED - SLN8341Y

Attached our client report.

Pls let us have a copy of the statement /sketch plan of **SLN8341Y** if you have it.

Also, pls advise who is the OIC?

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719