

Our Ref : SH/2021/028/04/001/TP

Date : 30 June 2021

The Motor Claims Department  
AIG ASIA PACIFIC INSURANCE PTE LTD  
BLK 78 #08-16  
SHENTON WAY  
CHARTIS BUILDING  
SINGAPORE 079120

Dear Sir / Madam,

**RE : Accident Involving SFQ8101D & SKR7929A on 03.04.2021**

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I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202106-0095	:	S\$ 10,892.54
Loss Of Use (\$ 100.00 x 11 days)	:	S\$ 1,100.00
		<u>S\$ 11,992.54</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,

encl





AUTHORIZATION TO ACT  
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Thirumaran S/o M Manickam ("the third party claimant")  
of BK 880 #07-265 Yishun Street #1, S(760 880) (address),  
owner of SFQ 8101D (vehicle no.) hereby authorize  
S & H Motor Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SFQ 8101D that was  
damaged pursuant to the accident which occurred on 03.04.2021 (date) along  
Mandai Road (location)  
involving vehicle no/s SKR 7929A ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 22nd day of December (month) 2021 (year)

Signed by "the third party claimant"



Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, S & H MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 10,892.54 (Repair Cost), S\$ 540.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SFQ 8101D that was damaged pursuant to the accident which occurred on 03/04/2021 (date) along MANDAI ROAD (location) involving vehicle no/s SKR 7929A. This is pursuant to the inspection conducted on 06/04/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner THIRUMARAN S/O M MANICKAM ("the third party claimant") of vehicle no. SFQ 8101D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFQ 8101D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd (day) of December (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)





Tax Invoice No.:	AR202106-0095
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AIG ASIA PACIFIC INSURANCE PTE LTD

File No: SH/2021/028/04/001/TP

BLK 78 #08-16  
 SHENTON WAY  
 CHARTIS BUILDING  
 SINGAPORE 079120

Date: 25-June-2021

Cost of repair for vehicle no: SFQ8101D Model: TOYOTA COROLLA ALTIS 1.6

Accident involving vehicle no: SFQ8101D &amp; SKR7929A on 03-April-2021

**Description**

Bonnet	\$	867.60
Bonnet lock	\$	148.90
RH bonnet hinge	\$	78.50
LH bonnet hinge	\$	78.50
RH head lamp	\$	1,590.80
LH head lamp	\$	1,590.80
Front grille	\$	276.85
Front grille clips @ set	\$	35.00
RH front fender	\$	390.95
RH front fender badge 'Dual Vvti'	\$	80.10
Front bumper	\$	489.60
Front bumper centre grille	\$	120.20
Front bumper sponge	\$	110.40
Front bumper reinforcement	\$	276.80
RH front bumper retainer	\$	50.40
LH front bumper retainer	\$	50.40
Front support panel	\$	570.40
Front support panel top garnish	\$	130.80
Front support panel top garnish clips @ set	\$	35.00
Bonnet lock centre bracket	\$	80.90
Air con condensor	\$	876.75
Air con condensor pipe inlet	\$	439.10
Air con condensor pipe outlet	\$	402.80
Radiator	\$	980.50
Radiator auto fan cowl	\$	170.80
Radiator auto fan motor	\$	298.60
Radiator auto fan blade	\$	150.70
Radiator top cover bracket	\$	95.00
Front spare tank	\$	155.70
Front wiper tank	\$	170.40
	\$	10,793.25
Less 25%	\$	-2,698.31
	\$	8,094.94

Tax Invoice No.:	AR202106-0095
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File No: SH/2021/028/04/001/TP

BLK 78 #08-16  
SHENTON WAY  
CHARTIS BUILDING  
SINGAPORE 079120

Date: 25-June-2021

Cost of repair for vehicle no: SFQ8101D Model: TOYOTA COROLLA ALTIS 1.6

Accident involving vehicle no: SFQ8101D & SKR7929A on 03-April-2021

**Description**

Front number plate	\$	45.00
Engine coolant	\$	30.00
To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality.	\$	100.00
To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweld, reshape and repair bonnet hinge panel, front fender and inner panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment.	\$	700.00
To spray paint affected front and inner damaged portion inclusive of preparatory works and material.	\$	800.00
To apply anti-corrosion Tuff-Kote.	\$	90.00
To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.	\$	20.00
Towing charges.	\$	50.00
Labour charge for straighten out front right chassis member.	\$	250.00
Cost of Repair	\$	10,179.94
7% GST	\$	712.60
	\$	10,892.54

T/Party: AIG ASIA PACIFIC INSURANCE PTE LTD

**Received By**

No signature is required as this is a computer generated invoice

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Tuesday, 6 April 2021 2:24 PM  
**To:** WWUUYII@HOTMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKR 7929A & SFQ 8101D ALONG/AT MANDAI ROAD ON 03/04/2021

Our Ref: CC4/AIG21004300/ra3

**CHEN JINGYE - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKR 7929A & SFQ 8101D ALONG/AT MANDAI ROAD ON 03/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFQ 8101D against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle was turning right and collided with third party who is moving straight ahead. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	05 Apr 2021 17:55	<b>Clim Dtl Modified</b>	Claimant's Name: -> THIRUMARAN S/O M MANICKAM.	[A] HOW MEI KWAN
2	05 Apr 2021 17:55	<b>Clim Veh Model Changed</b>	(205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] HOW MEI KWAN
3	05 Apr 2021 17:55	<b>Clim Created</b>	Reg No: SFQ8101D. Acct Date: 2021/04/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: HL Assurance Pte Ltd (HQ). Workshop: S & H Motor Pte Ltd (Sin Ming)	[A] HOW MEI KWAN
4	05 Apr 2021 17:55	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Apr 2021 17:55	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/14	[A] HOW MEI KWAN
6	05 Apr 2021 17:55	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Apr 2021 17:55	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	05 Apr 2021 17:55	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	05 Apr 2021 17:55	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	06 Apr 2021 14:13	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	28 Oct 2021 22:32	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	28 Oct 2021 22:32	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	28 Oct 2021 22:32	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/01/20.	[A] JOANNE LEE KHANG MIN
14	28 Oct 2021 22:32	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	10 Nov 2021 15:07	<b>Adj Mandate Request</b>	Cur.Req:11612.54:Lia:100%*Quantum:(a)CORw/GST:\$10,892.54+(b)LOU(9days x \$80):\$720=Tota l:\$11,612.54 *Vehicle Model: TOYOTA ALTIS *Recommended 7 repair days +1 PRS + 1SUN= 9 Days	[A] Jaslin Kok Chin Yi
16	14 Nov 2021 16:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/14	[I] Yong, Joanne
17	14 Nov 2021 16:14	<b>Adj Mandate Set</b>	Approved:11612.54.	[I] Yong, Joanne

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2683500	05 Apr 2021 18:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFQ8101D	SKR7929A	11.00
2683688	06 Apr 2021 12:07:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFQ8101D	Low, Xianyu	xx.xx
2736817	28 Oct 2021 22:32:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFQ8101D	SKR7929A	11.00

