

Jaslin Kok (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, 19 April 2021 3:50 PM
To: Mei Kwan (LKKAuto)
Cc: Jaslin Kok (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D21001028MVQC/2 // EXPRESS SETTLEMENT - ACC INV SJC1636A AND SMF1129X ON 29.03.2021 *** LKK REF:CC4/FCI21004291/Ara3
Attachments: SG0F21490001-SJC1636A.pdf

Dear Mei Kwan,

There is no arrangement for Express Settlement if our Insured vehicle is a Private vehicle.

For this case, you may proceed with Direct Settlement subject to quantum to be agreed.

Kindly let us have the Survey Report once available.

Please get the TP repairer to submit LOD with supporting documents to us in the usual manner.

Attached a copy of our insured's GIA report for your necessary action.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 19, 2021 3:15 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21001028MVQC/2 // EXPRESS SETTLEMENT - ACC INV SJC1636A AND SMF1129X ON 29.03.2021 *** LKK REF:CC4/FCI21004291/Ara3

Dear Karen,

We refer to the above matter.

We have inspected TP vehicle SMF 1129X and TP repairer proposed for express settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 5 April, 2021 3:50 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D21001028MVQC/2

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 5 April, 2021 2:41 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21001028MVQC/2

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.