



ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com



LETTER OF DEMAND

[WITHOUT PREJUDICE, SAVE AS TO COST]

Date: 30.04.2021

Your Ref: SML8504T

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16 AIG Building
Singapore 079120.
(Motor Claim Department)

Re: Property Damage Direct Settlement Claim

Accident involving SLG7577C & SML8504T on 2nd April 2021 @ 10:30 (SGT) at East Coast Park Service Road.

Part by Part Repair (SLG7577C)	9,914.30
Loss of Usage (100.00 @ 9 days)	900.00
LTA Search Fee	7.45
Cost & Disbursements & Report @ 321.00	Waived

Grand Total: 10,821.75 (SGD)

Please also note that you or your insurer should send us an acknowledgement of receipt of this letter within **7 days** of your receipt of this letter, failing which our client will have no alternative but to commence proceedings without further notice to you or your insurer.

We shall be glad if you can forward the payment at your early convenience.

For internet banking transfer – OCBC Current Account No. 620-453233-001 or
PAYNOW UEN 39108900E

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the date of this letter. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

LETTER OF AUTHORISATION

ACCIDENT ON : 2/04/2021
AT/ALONG : East Coast Park Service Road.
INVOLVING VEHICLE/S : SLG 7577C & SML 8504T

I/We, (Name) Phua Li choo of NRIC No / Business Registration
No S1575291B hereby authorize **ALFRED AUTO SERVICES & SUPPLIES**, my
repairer to commence repair to my/our vehicle SLG 7577C

I/We also authorize my repairer to negotiate and settle my/our claim with the third party involved in the above-mentioned accident; and to give all further instructions on my/our behalf and to instruct a solicitor if needed. In which case, all future correspondences should be addressed to them.

My repairer is further authorized to receive on my/our behalf the settlement sum monies. **In the event if the cost of repair and/or rental is not recovered in full (100%), I/we acknowledged and agree to pay for the balance of the cost of repair and rental to my repairer.**

I/We, confirm in the event that my vehicle is required to be re-inspected and/or if I/we are required to attend Court proceedings, I/we agree to comply and extend my co-operation readily. Failing which I/we will be liable to pay the repair costs, disbursements and all legal costs incurred.

I/We, confirm in the event the Third Party claim is unsuccessful (E.g. In cases whereby the Third Party driver is driving under the influence of alcohol, driving without insurance coverage, driving without license, driving without authorization), I/we agree to pay for the repair costs, disbursements and all legal costs incurred by my repairer.

Dated this 03 day of 04 2021


Signature or Right Thumb Print

Company chop (if applicable)

Name : Phua Li choo
NRIC No : S1575291B

Date: 3/04/2021

To The Motor Claims Manager

M/s ALC Asia Pacific Insurance Pte Ltd.

78 Shenton Way #09-16

Singapore 079129

Dear Sirs,

ACCIDENT ON 2/04/2021 10.30 (SGT) INVOLVING VEHICLES NOS:
SLG 7577C AND SML 8504T
ALONG / AT East Coast Park Service Road.

I/We. Phua Li Choo of NRIC NO.: 81575291B
am/are the registered owner of motorcar no: SLG 7577C. I/We, hereby
authorised you to release all compensation monies pertaining to the above-mentioned accident,
directly to my repairer, M/s Alfred Auto Services & Supplies.

I/We, hereby authorise the said repairer, M/s Alfred Auto Services & Supplies to collect all
compensation monies due to me from you or any other party, regarding the said accident.

Thank you.

Long
Signature

Owner: Long Sen Hwee

roffal
Signature

Witness by: Quah Hock Wah

NRIC No: 81748849/2

Date: 3/04/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ALFRED AUTO SERVICES & SUPPLIES** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$10,600.00** (Global Sum) for vehicle no. **SLG 7577C** that was damaged pursuant to the accident which occurred on **02/04/2021** (date) along **EAST COAST CARPARK B3 - EAST COAST PARK SERVICE RD** involving vehicle no/s **SML 8504T**.

This is pursuant to the inspection conducted on **06/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PHUA LI CHOO** (the third party claimant") of vehicle no. **SLG 7577C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLG 7577C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 05 (month) 2021 (year)



ABT

Signed by appointed surveyor

MR L



Signed by "the workshop" (with chop)



ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com



Tax Invoice.: 30421

Date: 30.4.2021

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16 AIG Building
Singapore 079120

Cc:
Phua Li Choo
Blk 332 #11-253 Serangoon Ave 3
Singapore 550332.
Suzuki Vitara

Final Repair Cost for Vehicle Reg. No: SLG 7577 C

Part by Part Repair 9,914.30

Grand Total: 9,914.30 (SGD)

We shall be glad if you can forward the payment at your early convenience.
Thank you.

**For internet banking transfer – OCBC Current Account No. 620-453233-001 or
PAYNOW UEN 39108900E**

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		Alfred Quah

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Apr 2021 / 16:50:01

Receipt Date/Time : 03 Apr 2021 / 16:49:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210403-001377

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML8504T				
As at 02 Apr 2021/10:30:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SML8504T			
	Enquiry Fee	7.00	0.49	7.49
	20210403164926114079			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	nnm89z1f--		Credit Card	7.45
	7U314019W03116806			
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 6 April 2021 11:08 AM
To: SAMNONSENSELEE@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SML 8504T & SLG 7577C ALONG/AT EAST COAST CARPARK B3
- EAST COAST PARK SERVICE RD ON 02/04/2021

Our Ref: CC4/AIG21004290/rs3

LEE SI YANG, SAMUEL - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 8504T & SLG 7577C ALONG/AT EAST COAST CARPARK B3 - EAST COAST PARK SERVICE RD ON 02/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLG 7577C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as you are turning into main road and collided with Third Party who was moving straight. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Apr 2021 16:41	Clm Dtl Modified	Claimant's Name: -> PHUA LI CHOO.	[A] Lee Su Li
2	05 Apr 2021 16:41	Clm Veh Model Changed	(205214) SUZUKI VITARA 1.6 GLX (A).	[A] Lee Su Li
3	05 Apr 2021 16:41	Clm Created	Reg No: SLG7577C. Acct Date: 2021/04/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Alfred Auto Services & Supplies (HQ)	[A] Lee Su Li
4	05 Apr 2021 16:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	05 Apr 2021 16:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/14	[A] Lee Su Li
6	05 Apr 2021 16:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	05 Apr 2021 16:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	05 Apr 2021 16:42	Label Added	(19):Fastlane.	[A] Lee Su Li
9	05 Apr 2021 16:42	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	08 Apr 2021 10:41	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	09 Apr 2021 16:07	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
12	29 Apr 2021 10:00	Video Downloaded	Downloaded Video - Accident	[A] BRYAN TANI
13	17 May 2021 10:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	17 May 2021 10:58	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	17 May 2021 10:58	Clm Dtl Modified	JPJ Reg. Date: -> 2016/10/13.	[A] JOANNE LEE KHANG MIN
16	17 May 2021 10:58	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	17 May 2021 13:21	Adj Mandate Request	Cur.Reg:10641.75:Lia:100%*Quantum:(a)COR:\$9,914.30+(b)LOU(9days x \$80):\$720+(c) LTA/GIA s earch fee:\$7.45 = Total :\$10,641.75 *Vehicle Model:SUZUKI VITARA 1.6*Recommend 7 repair days + 1 Sun +1 PRS =9 Days	[A] Jaslin Kok Chin Yi
18	17 May 2021 18:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/14	[I] Yong, Joanne
19	17 May 2021 18:05	Adj Mandate Set	Approved:10641.75.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2683680	06 Apr 2021 11:55:18	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLG7577C	Low, Xianyu	xx.xx
2683686	06 Apr 2021 12:03:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLG7577C	SML8504T	11.00
2694675	17 May 2021 10:58:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLG7577C	SML8504T	11.00