

**RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLG7577C vs SML8504T (OI) on D.O.A.: 02/04/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 4/5/2021 3:58 PM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Monday, 5 April, 2021 3:56 PM

**To:** admin-a@lkkauto.com; assignments@lkkauto.com

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SLG7577C vs SML8504T (OI) on D.O.A.: 02/04/2021

Hi,

Please refer to the enclosed request from **Alfred Auto Services & Supplies**.

Claim no : 1302300409SG003

Case Owner : Bernard Ji Qian Ler.

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com) <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Monday, April 5, 2021 12:42 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML8504T AND SLG7577C ON 02/04/2021

dear sir please arrange LKK AUTO TO SURVEY THE VEHICLE .

---

**From:** Subramaniam, Divyashni  
**Sent:** Mon, 5 Apr 2021 04:16:37 +0000  
**To:** [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML8504T AND SLG7577C ON 02/04/2021

Without Prejudice

-

Your Reference: SLG7577C

Our Reference : SML8504T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>

**Sent:** Saturday, April 3, 2021 6:43 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>

**Subject:** [EXTERNAL] TP CLAIM ( URGENT )

**This message is from an external sender; be cautious with links and attachments.**

[WITHOUT PREJUDICE SAVE AS TO COSTS]

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #09-16

SINGAPORE 079129

MOTOR CLAIM DEPARTMENT

ACCIDENT INVOLVING SLG7577C & SML8504T ON 02/04/2021 10;30 ( SGT ) AT EAST COAST PARK SERVICE ROAD.

DEAR SIRS

WE ACT FOR MS PHUA LI CHOO WHOSE VEHICLE REG NO SLG7577C & SML8504T WAS DAMAGED IN THE ABOVE ACCIDENT.

AS A RESULT OF THE ACCIDENT OUR CLIENT VEHICLE HAS BEEN DAMAGE .BEFORE OUR CLIENT PROCEEDS TO REPAIR THE DAMAGE VEHICLE ,PLEASE LET US KNOW WITHIN 2 WORKING DAY OF YOUR RECEIPT OF THIS NOTICE WHETHER YOU WOULD LIKE TO CONDUCT A PRE-REPAIR SURVEY OF THE VEHICLE .

OUR CLIENT VEHICLE IS AT THE FOLLOWING ADDRESS

ALFRED AUTO SERVICES & SUPPLIES

BLK 5035 # 01-351 ANG MO KIO IND PK2

SINGAPORE 569538

PERSON IN CHARGE ALFRED QAUH @ 91454773

IN COMPLIANCE WITH THE NIMA PROTOCOL PLEASE LET US HAVE YOUR 10 SURVEYORS IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIME LINE OUR CLIENT SHALL PROCEED TO REPAIR THE VEHICLE WITHOUT FURTHER REFERENCE TO YOU .

THANK YOU

Best Regards,

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586

Fax: 6483-4882

Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

Singapore 569538

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer

system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.