

Re: ACCIDENT INVOLVING SMV 3016R & SHA 7008H ALONG/AT NICOLL HIGHWAY ON 02/04/2021**WEE BOON** <chiawb@yahoo.com>

Fri 4/9/2021 8:55 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Thanks and I understand on the NCD parts.

Regards

Ken Chia

[Sent from Yahoo Mail for iPhone](#)

On Friday, April 9, 2021, 08:52, Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Mr Chia

Thank you for your email.

Please be assure that we will look at the matter to ensure fair and even payout and AIG will amend the liability percentage accordingly.

However, your NCD will still be affected, since we cannot absolve of all liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WEE BOON <chiawb@yahoo.com>**Sent:** Thursday, 8 April 2021 6:49 PM**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Subject:** Re: ACCIDENT INVOLVING SMV 3016R & SHA 7008H ALONG/AT NICOLL HIGHWAY ON 02/04/2021

Hi Jaslin,

regarding our conversaion this afternoon, sorry i got a bit work up.

but also not wanted to make your job hard. Just process with what you think is right.

as i also tired to push on this issue, even thought i'm clear what i'm doing, and making sure all the road user is safe.

regards

Ken Chia

On Thursday, April 8, 2021, 12:43:20 PM GMT+8, Jaslin Kok (LKK Auto)
<jaslinkok@lkkauto.com> wrote:

Our Ref: CC4/AIG21004283/T1ra3

CHIA WEE BOON – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMV 3016R & SHA 7008H ALONG/AT NICOLL HIGHWAY ON
02/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 7008H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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