Jaslin Kok (LKK Auto)

From: Goh, Jeremy < Jeremy. Goh@aig.com > Thursday, 8 April 2021 4:17 PM Sent:

Jaslin Kok (LKK Auto) To:

Admin A Cc:

RE: AIG REF: 8828418643SG / SEEK LIABILITY **Subject:**

Hi Jaslin,

Since insured is willing to accept a portion of the LOB. Assure him that we will look at the matter to ensure fair and even payout and AIG will amend the liability percentage accordingly.

However, his NCD will still be affected, since we cannot absolve him of all liability.

As for TP, please assist to get the video footage and scene photos. Otherwise 50/50 since both vehicle were moving from a stationary position and it seems that Taxi driver should have been aware of Insured vehicle changing lane.

Let me know if there is any difficulties.

Regards

Jeremy Goh

Complex Claims Examiner - Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1767 Jeremy.goh@aig.com | www.AlG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Thursday, April 8, 2021 4:10 PM To: Goh, Jeremy <Jeremy.Goh@aig.com> Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] AIG REF: 8828418643SG / SEEK LIABILITY

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

We refer to the above matter.

TP reported that he was at the traffic junction of nicoll highway and slowly proceed to move forward when his front vehicle start moving. OI then encroached into his lane and grazed his taxi.

OI reported that he was trying to filter to the right. The traffic light was red, he signal and prepare to filter once he got clearance. He slowly filter to the right lane and collided with TP's vehicle.

We have spoke to OI, he admitted that he was in the wrong to filter. However, he is not agreeable to bear 100% responsibility for the accident.

He was filtering very slowly into the lane, and the car was already ¾ in the lane. TP should have saw his car and slow down to avoid collision. According to our insured, TP driver was travelling in a very fast speed, thus not able to slow down when our insured was ¾ in the lane.

Based on OI's video, we could not determine if TP was travelling at fast speed.

We are of the view that liability is not in our insured's favour as TP was travelling in his own lane.

Kindly let us have your comments / instructions.

Thank you. Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)