

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 58/ 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748-4422 / 6744-4422

Email: chin@modernautomotive.com.sg

YOUR REF : SLK3011Z

OUR REF : SJN292G

Date : 21.05.2021

## QBE Insurance (International) Ltd

Blk 60 Anson Road #11-01

Maple Tree Anson

Singapore 179914

Tel: 6224 6633

**RE : ACCIDENT INVOLVING SJN292G & SLK3011Z ON 04.04.2021  
ALONG PUNGGOL CENTRAL DRIVE WAY**

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We refer to the above matter.

We have been authorized by our client Mr Tan Ah Ba to make claims against your insured vehicle No.SLK3011Z in respect of the above accident for the following:

|                              |           |                 |            |
|------------------------------|-----------|-----------------|------------|
| Repair Cost                  | \$        | 2,782.00        | (Incl GST) |
| Loss of use (\$100 x 4 days) | \$        | 400.00          |            |
| Search Fee                   | \$        | 2.00            |            |
| <b>Total :</b>               | <b>\$</b> | <b>3,184.00</b> |            |

Enclosed herewith a copy each of the supporting documents for your perusal.  
Kindly process the above and remit the payment to us asap

Yours faithfully



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Modern Automotive Pte Ltd

# LETTER OF AUTHORIZATION

Date: .....05/4/2021.....

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

.....SJN 292 G / SLK 3011 Z.....

ON .....04/4/2021.....ALONG .....Punggol Central Drive way.....


.....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

**MODERN AUTOMOTIVE PTE LTD** is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully



.....  
Signature of Owner

.....TAN AH BA @ TAN YOW CHAN, SEBASTIAN.....

Name / NRIC

S 0181971 B

# DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : SJN 292G  
Our Reference : VC014431

I/We, **TAN AH BA @ TAN YEW CHIN SEBASTIAN** do hereby acknowledge the sum of Singapore Dollars: **THREE THOUSAND AND TWENTY FOUR ONLY (\$\$3,024.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**SIMON TAN KOK SIANG**', over damage to my/our vehicle **SJN 292G** from an accident involving **SJN 292G** and **SLK 3011Z** at/along **PUNGGOL CENTRAL, SINGAPORE**, which occurred on **04/04/2021** at about **1650 hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**SIMON TAN KOK SIANG**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 21 of (month) June (year) 2021

Signature

Tan Ah Ba @ Tan Yew Chin Sebastian

Claimant's Name

Sxxxx 971B

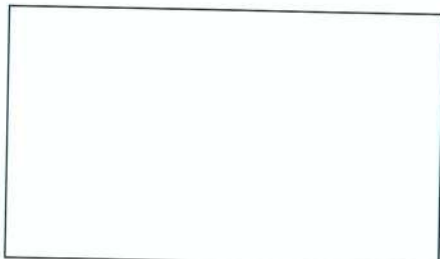
FIN/NRIC No.

BLK 190 Punggol Central

#08-295

S'pore 820190

Address



Company stamp if applicable

Witness's Signature

MODERN AUTOMOTIVE PTE LTD  
BLK 3023A UBI ROAD 1  
#01-01, SINGAPORE 408717  
TEL: 6747 4422 FAX: 6747 6720

Witness's Name

FIN/NRIC No.

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 079914  
Fax: 6534 5356

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01-58 / 61 SINGAPORE 408717  
TEL : 67474422, 67454422 FAX : 67476720  
GST REG. NO : 200501102H

QBE INSURANCE (INTERNATIONAL) LTD  
BLK 60 ANSON ROAD #11-01  
MAPLE TREE ANSON SINGAPORE 179914

Attention : Motor Claim Department

Contact : 6224-6633 Fax No. : 6534-5356

## Tax Invoice : TP001608

Date : 21/05/2021  
Vehicle Num. : SJN 292G  
Make/Model : TOYOTA ALTIS-2008  
Chassis/Eng# :  
Accident Date : 04/04/2021  
Claim No. :  
Reference :  
Policy No. : 5041029613

| S/N | Quantity | Particular                | Unit Price | Amount S\$ |
|-----|----------|---------------------------|------------|------------|
|     |          | LABOUR :                  |            |            |
|     |          | ACCIDENT REPAIR (LUMPSUM) |            | 2,600.00   |
|     |          | Labour Total S\$ :        |            | 2,600.00   |

Total S\$ : 2,600.00  
GST @ 7% S\$ : 182.00  
Amount Due S\$ : 2,782.00  
=====



MODERN AUTOMOTIVE PTE LTD



## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SLK3011Z

Date of Accident

04/04/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... QBE Insurance (Singapore) Pt...

Period of Insurance ..... 12/01/2021 - 11/01/2022

Requested By ..... CHIN SOI SHONG GRACE (MOD...

Requested Date ..... 05/04/2021 12:34

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 15 April 2021 3:42 PM  
**To:** CHENGGUOXIANG@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLK 3011Z AND SJN 292G ON 04/04/2021

**Our Ref: CC4/QBE21004276/Aea3**

15 APR 2021

**SIMON TAN KOK SIANG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLK 3011Z AND SJN 292G ON 04/04/2021**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. QBE Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Andrew Lim <andrew.lim@qbe.com>  
**Sent:** Thursday, 17 June 2021 11:22 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A; claims-singapore; Mei Kwan (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLK3011Z (OI : QBE - VC014431) AND SJN292G (TP : LKK REF - CC4/QBE21004276/ea3) on 04/04/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Please proceed as advised.

Thank you.

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### Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia  
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, 16 June 2021 5:01 pm  
**To:** Andrew Lim <andrew.lim@qbe.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLK3011Z (OI : QBE - VC014431) AND SJN292G (TP : LKK REF - CC4/QBE21004276/ea3) on 04/04/2021

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Your ref : VC014431

Our ref : CC4/QBE21004276/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured encroach into third party lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MODERN AUTOMOTIVE PTE LTD**" at **\$3,024.00 (all-in)**.

The summary is as follows: -

|                                | Amount Claimed     | Amount Revised           |
|--------------------------------|--------------------|--------------------------|
| 1. Cost of Repairs (with GST)  | \$ 6,634.18        | \$ 2,782.00              |
| 2. Loss of Use (4days x \$100) | \$ 400.00          | \$ 240.00 (4days x \$60) |
| 3. LTA Search Fee              | \$ 2.00            | \$ 2.00                  |
| <b>Total :</b>                 | <b>\$ 7,036.18</b> | <b>\$ 3,024.00</b>       |

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Andrew Lim <andrew.lim@qbe.com>

**Sent:** Monday, 5 April 2021 6:23 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

**Subject:** RE: Direct Settlement - Accident Involving SLK3011Z (OI : QBE - VC014431) AND SJN292G (TP : LKK REF - CC4/QBE21004276/ea3) on 04/04/2021

Dear Mei Kwan,

Our GIA report is attached above.

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**Andrew Lim**

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award



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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 5 April 2021 2:36 pm  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>  
**Cc:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLK3011Z (OI : QBE - TBA) AND SJN292G (TP : LKK REF - CC4/QBE21004276/ea3) on 04/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Modern Automotive Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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