

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 4 June 2021 4:53 PM
To: Teo, Grace; Admin-D (LKKAUTO); assignments; SUR; melvin.ye
Subject: RE: LKK/KK \ CMTD2101025/MYE - Accident Involving GBD2630Z and SLG4158Z on 1/4/2021 along Ubi Road Junction Exit to KPE (ECP) at about 11:05hrs.
Attachments: PRELI ADVISED.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle GBD 2630Z
Date of survey: 5/4/21
Number of days (estimated) : 8 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 April 2021 1:08 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; melvin.ye <melvin.ye@sompo.com.sg>
Subject: RE: LKK/KK \ CMTD2101025/MYE - Accident Involving GBD2630Z and SLG4158Z on 1/4/2021 along Ubi Road Junction Exit to KPE (ECP) at about 11:05hrs.

Dear Melvin,

Please be informed that we have inspected the vehicle GBD 2630Z on 5/4/2021.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 5 April 2021 1:19 PM

To: Gan Li Hui <lihui@completevms.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Jimmy Kok <jimmy@completevms.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/KK \ CMTD2101025/MYE - Accident Involving GBD2630Z and SLG4158Z on 1/4/2021 along Ubi Road Junction Exit to KPE (ECP) at about 11:05hrs.

Without Prejudice

Our Reference : CMTD2101025/MYE

Your Reference: GBD2630Z

Hi Li Hui,

We refer to your email reply of today.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **GBD2630Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Gan Li Hui <lihui@completevms.com.sg>

Sent: Monday, April 5, 2021 1:16 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Jimmy Kok <jimmy@completevms.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: LIST \ CMTD2101025/MYE - Accident Involving GBD2630Z and SLG4158Z on 1/4/2021 along Ubi Road Junction Exit to KPE (ECP) at about 11:05hrs.

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants (Kenneth Kong) to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Mon, 5 Apr 2021 at 08:26, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2101025/MYE

Your Reference: GBD2630Z

Date: 05/04/2021

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S COMPLETE VMS PTE LTD

Dear Jimmy,

ACCIDENT INVOLVING SLG4158Z & GBD2630Z ON 01.04.2021

We refer to your Notice of Accident dated 3rd April 2021.

Please be informed that Mr. Melvin Ye is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Jimmy Kok <jimmy@completevms.com.sg>

Sent: Saturday, April 3, 2021 12:54 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Gan Li Hui <lihui@completevms.com.sg>

Subject: Re: Accident Involving GBQ2630Z and SLG4158Z on 1/4/2021 along Ubi Road Junction Exit to KPE (ECP) at about 11:05hrs.

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear OIC,

Please ignore the email appended below, our vehicle no. should read as **GBD2630Z**.
Kindly refer/reply to my latest email.

Sorry for the inconvenience.

Thank you & Best Regards,

Jimmy Kok

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Sat, Apr 3, 2021 at 12:41 PM Jimmy Kok <jimmy@completevms.com.sg> wrote:

Without Prejudice

Dear Sir / Mdm,

Accident Involving GBQ2630Z and SLG4158Z on 1/4/2021 along Ubi Road Junction Exit to KPE (ECP) at about 11:05hrs.

We act for Beifang Herbs Supplier Pte Ltd owner of vehicle no. GBD2630Z with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd

176 Sin Ming Drive

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, we will commence repairs thereafter without further reference to you. Please note that there will also a storage charge of \$60.00 per on the 2 days notice period commencing from this email.

Thank You & Best Regards

Jimmy Kok

Complete VMS Pte Ltd

176 Sin Ming Drive, #03-14

Sin Ming Autocare, S575721

Tel: 6455 0012 Fax: 6554 0012