

**ESTEEM**ESTEEM PERFORMANCE PTE LTD
UEN 200005485NHEADQUARTERS / SHOWROOM / WORKSHOP
385 Sin Ming Drive
Singapore 575718
(T) 6753 2112 (F) 6451 0394WORKSHOP
178 Sin Ming Drive
Sin Ming Auto Care #01-14, #01-15, #01-16
Singapore 575721
(T) 6484 1221 (F) 6484 7829Your Ref: GY 1762 M
Our Ref: CIV2100725 / SMR 3326 S

Date: 08.07.2021

LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702RE : ACCIDENT INVOLVING **SMR 3326 S & GY 1762 M**
ACCIDENT DATE **29.03.2021**
ACCIDENT ALONG **HAVELOCK RD**

We are the workshop for the owner of motor vehicle no: SMR 3326 S which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured GY 1762 M we are submitting these claims for your consideration.

1	Cost of repair	S \$	4,066.00
2	Loss of use <u>11</u> days @ <u>\$120</u> / day	S \$	1,320.00
<div style="border: 1px solid black; padding: 5px;"><p>DOA : 29.03.2021 PRI Request : 01.04.2021 @ 14:22 Survey Date : 06.04.2021 5 days to arrange PRI Recommend : 5 days Weekend : 11/4 1 day Total : 11 days</p></div>			
3	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>5,393.45</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SMR3326S & GY1762M ALONG HAVELOCK RD

ON 29.03.2021 @ 13:00

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D
Of 10 Raeburn Park #02-10 Singapore 088702 Owner
of motor vehicle no. SMR 3326 S do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner



Handwritten signature



LONPAC INSURANCE BHD

CLAIM NO : 202121VC05024390
DATE : 13 Nov 2021

DISCHARGE VOUCHER

I/We, GOLDBELL CAR RENTAL PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GY1762M the sum of Singapore Dollar Two Thousand Three Hundred Fifty Only (\$2,350.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMR3326S and GY1762M on 29 MARCH 2021 along HAVELOCK ROAD BEFORE EU TONG SEN.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ SCY CONSTRUCTION / MURUGAIYAN PRABAHARAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "ESTEEM PERFORMANCE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

..... 06/12/2021
Signature of vehicle owner/Date



GOLDBELL CAR RENTAL PTE LTD 06/12/2021
.....
Name of vehicle owner /Date

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702

ATTN: Motor Claim Department \ MR WONG

Your Ref No: GY1762M
Claim Type: Third Party
Accident Date: 29/03/2021
TP Veh Reg No: GY1762M

Claim No: CER2100474
Final No: CIV2100725
Date: 29 Jun 2021
Policy No:
Veh Reg No: SMR3326S
Make/Model: MAZDA MAZDA3 4DR
1.5 AT M-HYBRID
CLASSIC
Chassis No: JM6BP2SAAK1100901
Engine No: P520614563
Reg. Date: 30/12/2019

Tax Invoice to Vehicle No :SMR3326S

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 LUMP SUM	1 PC	3,800.00	
		3,800.00	3,800.00
Total			S\$ 3,800.00
Add GST @ 7%			266.00
Total Amount Payable			<u>S\$ 4,066.00</u>

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND SIXTY SIX ONLY

The above vehicle was surveyed by KENNETH on

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Apr 2021 / 14:05:15

Receipt Date/Time : 01 Apr 2021 / 14:05:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210401-002209

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GY1762M As at 29 Mar 2021/13:00:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - GY1762M Enquiry Fee 20210401140359500308	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20210401140422176	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [Seek Mandate] - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 -
Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 8/11/2021 12:13 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed with your latest recommendation at \$2,350.00.

Thank you.

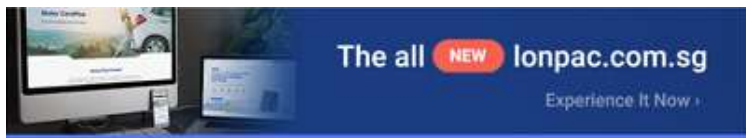
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 4 November 2021 12:38 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: [Seek Mandate] - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Dear Kenny,

Further to the below email.

Please be informed that third party counter proposed to resolve the matter at a global sum of \$2,350.00(all-in).

Kindly advise if we may proceed to settle this matter at g/s \$2,350.00(all-in).

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 27 October 2021 12:31 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed with your revised offer.

Thank you.

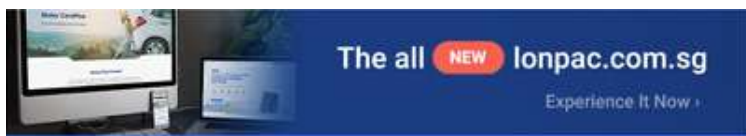
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 26 October 2021 8:39 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: [Seek Mandate] - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Dear Kenny,

We refer to the above matter.

For LOU, third party rejected our offer at 8days and proposed 11days due to pending for PRI, Public Holiday, Weekends. We would like to seek mandate to revise offer at **\$2,310.45(all-in)**.

The summary of claim if as follows: -

	Our Last Offer	TP proposed	Propose Revise Offer
1. Cost of Repair (w/GST)	\$ 4,066.00	\$ 4,066.00	\$ 4,066.00

2. Loss of Use (8days x \$60.00)	\$ 480.00	\$ 660.00 (11days x \$60.00)	\$ 540.00 (9days x \$60.00)
	\$ 4,546.00	\$ 4,726.00	\$ 4,606.00
@ 50%	\$ 2,273.00	\$ 2,363.00	\$ 2,303.00
3. LTA Search Fee	\$ 7.45	\$ 7.45	\$ 7.45
Total	\$ 2,280.45	\$ 2,370.45	\$ 2,310.45

Surveyor recommended 5 days for repair + 1Sunday + 2PRS + 1PH = 9days.

Kindly let us have your approval / instruction.

Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 15 October 2021 10:52 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations at 50%.

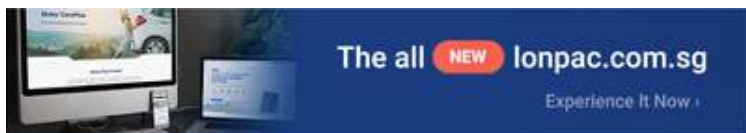
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 12 October 2021 4:32 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][Seek Mandate] - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Dear Kenny,

Apologised for late response.

We have reviewed the matter and our comments are as follows: -

- Both parties do not possess CCTV footage to support their respective stand.
- Our driver reported that third party made a sudden lane change into his lane. He immediately braked and swerved slightly to the right which is not logical. The normal reaction is to swerve to left to avoid third party vehicle instead of right. The position of his lorry slanting across the road suggesting that he has intended to make a lane change towards right.
- Our insured lorry sustains a big dent on the front right door which indicates that it has been hit by impact force.
- Immediately after the impact, third party has perhaps swerved back to her lane and moved forward, adjusted her position within her lane.
- The statement of our driver alleged that third party male driver handed him with a lady driver driving licence in the exchange of particular does not mean that there is any foul play on third party. It is possible that the lady driver might not want to drive anymore after accident and let the man to take over driving which is quite normal. Unless photos taken can show that male driver coming out from the driver side immediately after the impact.
- The scene photos taken are not sufficient to prove who is the culprit of the collision.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"ESTEEM PERFORMANCE PTE LTD"** at **\$2,280.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 9,243.62		\$ 4,066.00
2. Loss of Use (11days x \$120.00)	\$ 1,320.00		\$ 480.00 (8days x \$60.00)
			\$ 4,546.00
		@ 50%	\$ 2,273.00
3. LTA Search Fee	\$ 7.45		\$ 7.45
Total	\$ 10,571.07		\$ 2,280.45

Surveyor recommended 5 days for repair + 1Sunday + 2PRS = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 14 April 2021 10:35 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong/ Su Li

Thank you for the advice.

Having reviewed both drivers' reports, we noticed that there are contradicting versions to the accident.

Our insured driver reported that tp cut into his lane and caused the collision. And as a result of the collision, he braked and his vehicle swerved to the right. Whereas, tp driver reported he was travelling straight when his vehicle was hit on the front left by our insured vehicle. Our insured driver also advised that the tp driver was a male but when they exchanged particulars, he handed over a lady's DL instead. They have provided some photos as evidence (see attachment).

In view of the above circumstances, chances of direct settlement seems remote as our insured is also claiming third party as well.

As such, we appreciate if you can let us have your advice by basing on the damages found on both vehicles, which party's version of the accident is the most probable.

Await your views soon.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 14 April 2021 9:09 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SMR 3326S at M/s ESTEEM PERFORMANCE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **Estimated cost of repair (incomplete – no parts price)**
- **TP GIA report**

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, April 5, 2021 12:52 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 LKK REF : CC4/LPC21004263/ps3 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attachment as per your request.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706

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Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 5 April 2021 12:38 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 [External Confidential] LKK REF : CC4/LPC21004263/ps3

Dear Kenny,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, April 5, 2021 8:45 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 1 April, 2021 3:18 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of t/p vehicle SMR3326S at:-

Name of workshop : Esteem Performance Pte Ltd
Address : 176 SIN MING AUTOCARE #01-14,16 (S) 575721
Tel : 6484 1221
Fax : 6484 7829

FYI, our insured has yet to make a report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706

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Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE
Sent: Thursday, 1 April 2021 3:12 pm
To: 'jenny chong' <jenny@esteemperf.com.sg>
Cc: Carmen Lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRI SURVEY SMR3326S [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Jenny

We are not agreeable to your proposed list of surveyors and shall appoint LKK to survey your client's vehicle.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706

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Lonpac External - Confidential data is for use by authorised external parties only.

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Thursday, 1 April 2021 2:32 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Carmen Lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>
Subject: Re: REQUEST FOR PRI SURVEY SMR3326S

Dear Sir / Madam

Attached herewith GIA report as attached

Thank you

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation

Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

[385 Sin Ming Drive](#) Vicom Inspection
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive](#), [Sin Ming AutoCare #01-14](#),
[#01-15](#), [#01-16](#)
(Workshop)

www.esteemperformance.com



On Thu, Apr 1, 2021 at 2:22 PM jenny chong <jenny@esteemperf.com.sg> wrote:

Dear Sirs / Madam,

ACCIDENT INVOLVING SMR3326S & GY1762M ON 29.03.2021.

We hereby give notice on behalf of the owner of motor vehicle registration no.

SMR3326S that this vehicle was involved in an accident on **29.03.2021** with motor vehicle registration no. **GY1762M** the driver of which was insured with **Lonpac Insurance Bhd** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

1. **FormTeam Consultancy Pte Ltd – Mr Chow Bo Xiong**
2. **Vicom Ltd – Mr Tommie Lim**
3. **JP Knights Pte Ltd – Mr Anthony Lim**
4. **Infiniti Appraisal Service - Mr Cedric Ng**
5. **Quantum Risk Management – Mr Andrew Aw**

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 176 SIN MING AUTOCARE #01-14,16 (S) 575721

Tel : 6484 1221

Fax : 6484 7829

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within **2 working days** (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Attached herewith GIA report.

Thank you

[Redacted]

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation

Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

[385 Sin Ming Drive](#) Vicom Inspection
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive](#), [Sin Ming AutoCare #01-14](#),
[#01-15](#), [#01-16](#)
(Workshop)

www.esteemperformance.com

[Redacted]