

Re: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 [External Confidential] LKK REF : CC4/LPC21004263/ps3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 4/5/2021 12:38 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Kenny,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, April 5, 2021 8:45 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 1 April, 2021 3:18 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving GY1762M(OI) & SMR3326S(TP) on 29/03/2021 - Oref: 202121VC05024390 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of t/p vehicle SMR3326S at:-

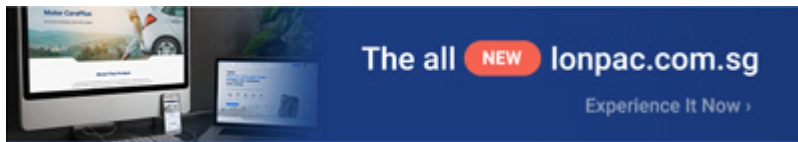
Name of workshop : Esteem Performance Pte Ltd
Address : 176 SIN MING AUTOCARE #01-14,16 (S) 575721
Tel : 6484 1221
Fax : 6484 7829

FYI, our insured has yet to make a report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE
Sent: Thursday, 1 April 2021 3:12 pm
To: 'jenny chong' <jenny@esteemperf.com.sg>
Cc: Carmen Lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRI SURVEY SMR3326S [External Confidential]

Lonpac External - Confidential

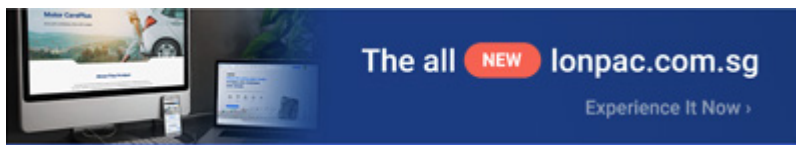
Without Prejudice

Dear Jenny

We are not agreeable to your proposed list of surveyors and shall appoint LKK to survey your client's vehicle.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Thursday, 1 April 2021 2:32 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Carmen Lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; Shanice Leong <shanice@esteemperf.com.sg>
Subject: Re: REQUEST FOR PRI SURVEY SMR3326S

Dear Sir / Madam

Attached herewith GIA report as attached

Thank you

Happy New Year

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation
Division
Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

[385 Sin Ming Drive Vicom Inspection](#)
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive., Sin Ming AutoCare #01-14](#)
[, #01-15., #01-16](#)
(Workshop)

www.esteemperformance.com



On Thu, Apr 1, 2021 at 2:22 PM jenny chong <jenny@esteemperf.com.sg> wrote:

Dear Sirs / Madam,

ACCIDENT INVOLVING SMR3326S & GY1762M ON 29.03.2021.

We hereby give notice on behalf of the owner of motor vehicle registration no.

SMR3326S that this vehicle was involved in an accident on **29.03.2021** with motor vehicle registration no. **GY1762M** the driver of which was insured with **Lonpac Insurance Bhd** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

1. **FormTeam Consultancy Pte Ltd – Mr Chow Bo Xiong**
2. **Vicom Ltd – Mr Tommie Lim**
3. **JP Knights Pte Ltd – Mr Anthony Lim**
4. **Infiniti Appraisal Service - Mr Cedric Ng**
5. **Quantum Risk Management – Mr Andrew Aw**

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 176 SIN MING AUTOCARE #01-14,16 (S) 575721

Tel : 6484 1221

Fax : 6484 7829

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within **2 working days** (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Attached herewith GIA report.

Thank you

Happy New Year

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation

Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

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