

SERVICE TAX INVOICE

0 - U00001 SL: UNITED OVERSEAS INSURANCE LTD

UNITED OVERSEAS INSURANCE LTD GST Reg.No:M28920628X

3 ANSON ROAD Inv.No. .: B&P 7019451 Page 1

#28-01 SPRINGLEAF TOWER Inv.date.: 25/05/2021

SINGAPORE 079909 WIP No. . : 18195

Veh.In/Out: 26/04/2021 30/04/2021

*Tel.No. . :: 6222 7733 Reg.No. . :: SFQ110E

Closed by: Michelle Ong Siew Be Reg.date .: 21/12/2018

Svc Consultant : ACC Mileage ..: 25,574

Remarks: Mr Gan Lian Aun Arth Chassis No: LYVUZ10ACKB284658

Parts/Op.No Description	Mech Qty	Price Disc%	Pkg Amount G
802 TO REPLACE LHF DOOR, DOOR	0	2550.00 0	2,550.00 S
MOULDING, DOOR HANDLE, 'B' PILLAR, ROCKER PANEL, ETC. 800 TO PUTTY AND SPRAY PAINT ON	0	2250.00 0	2,250.00 S
LHF DOOR, DOOR MOULDING,	O	2250.00	2,230.00 0
DOOR HANDLE, 'B' PILLAR, ROCKER			
PANEL, ETC.			
802 TO TRANSFER DOOR PARTS	0	250.00 0	250.00 S
280 TO CHECK WIRING INCLUDE	0	588.00 0	588.00 S
RESETTING OF ALL ELECTRICAL			
MODULES			
EXC Excess cost	0	750.00 0	-750.00 S
032228848 DOOR PANEL FRT LH XC	1.0 EA	2695.90 10	2,426.31 S
039842713 DOOR HANDLE OUTER LH	1.0 EA	388.40 10	349.56 S
039845880 XC60 18- DOOR PROTEC	1.0 EA	331.00 10	297.90 S
032245063 XC60 18- SEAL STRIP	1.0 EA	128.10 10	115.29 S
030750672 RUST INHIBITING FLUI	4.0 EA	37.70 10	135.72 S



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Remarks : Mr Gan Lian Aun Arth Chassis No: LYVUZ10ACKB284658

Parts/Op.No Description Mech Qty Price Disc% Pkg Amount G

032260276 ADHESIVE TUBE CHEMIC 1.0 EA 797.60 10 717.84 S

			Gross Total.	9,680.62
			Less	750.00
Labour	Total	5,638.00	Net	8,930.62
Parts	Tota1	4,042.62	GST @ 7.0%	625.14
Package	Total	0.00	Total	9,555.76
•			Paid	0.00
			Please Pay	9,555.76

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Enquiries must be lodged within 14 days from the invoice date This is a computer generated invoice. No signature is required.



CERTIFIED TRUE COPY

SERVICE TAX INVOICE

GST Reg.No:M28920628X

Inv.No. . : B&P 7019451 Page Mr Gan Lian Aun Arthur

52 Sunset View Inv.date.: 25/05/2021

WIP No. . : 18195

Veh.In/Out: 26/04/2021 30/04/2021

Singapore 597209 *Tel.No. . : 6222 7733 Reg.No. : SFQ110E

Reg.date .: 21/12/2018

Closed by : Michelle Ong Siew Be Mileage ..: 25,574 Svc Consultant : ACC

Chassis No: LYVUZ10ACKB284658

Remarks : Mr Gan Lian Aun Arth Price Disc% Pkg Amount G Mech Qty Parts/Op.No Description 2550.00 0 2,550.00 S 0 TO REPLACE LHF DOOR, DOOR MOULDING, DOOR HANDLE, 'B' PILLAR, ROCKER PANEL, ETC. 2,250.00 S 2250.00 0 TO PUTTY AND SPRAY PAINT ON 0 800 LHF DOOR, DOOR MOULDING, DOOR HANDLE, 'B' PILLAR, ROCKER PANEL, ETC. 250.00 S 250.00 0 0 TO TRANSFER DOOR PARTS 802 588.00 S 588.00 0 280 TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES -750.00 S 0 750.00 0 **EXC** Excess cost 2,426.31 S 1.0 EA 2695.90 10 032228848 DOOR PANEL FRT LH XC 388.40 10 349.56 S DOOR HANDLE OUTER LH 1.0 EA 039842713 297.90 S 331.00 10 1.0 EA XC60 18- DOOR PROTEC 039845880 115.29 S 128.10 10 1.0 EA XC60 18- SEAL STRIP 032245063 135.72 S 37.70 10 4.0 EA RUST INHIBITING FLUI 030750672



CERTIFIED TRUE COPY

SERVICE TAX INVOICE

Mr Gan Lian Aun Arthur

52 Sunset View

GST Reg.No:M28920628X

Inv.No. . : B&P 7019451 Page 2

Inv.date.: 25/05/2021

WIP No. . : 18195

Singapore 597209 Veh.In/Out: 26/04/2021 30/04/2021

*Tel.No. : 6222 7733

Reg.No. : SFQ110E

Closed by : Michelle Ong Siew Be

Svc Consultant : ACC

Remarks : Mr Gan Lian Aun Arth

Reg.date.: 21/12/2018 Mileage.: 25,574

Chassis No: LYVUZ10ACKB284658

Parts/Op.No Description

Mech Qty

Price Disc% Pkg Amount G

032260276 ADHESIVE TUBE CHEMIC

1.0 EA

797.60 10

717.84 S

			Gross Total.	9,680.62
			Less	750.00
Labour To	tal 5.6	38.00	Net	8,930.62
Parts To		042.62	GST @ 7.0%	625.14
Package To			Total	9,555.76
lackage le			Paid	0.00
			Please Pay	9,555.76

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

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Wearnes Automotive Pte. Ltd. SATISFACTION CERTIFICATE

				Authur	hereby state t	
repairs	to my/our	vol	vo	Vehicle No. ,	SPQ 110 F	_ have
				isfaction and I/We		
to the a	ccount of	Messrs. W	learnes A	Automotive Pte. Ltd	d. for S\$_9555.	Yu by
the 🔱	inted ()vevseas	INSV	wance Hd sha	ll be in full discha	arge of all
claims (u nder Poli	cy No	DHOM	1200557320	in respect	of damage
to my/o	ur vehicle,	as the res	sult of an	accident which oc	curred on or abo	out the
30th	day of _	nanh	at 207	<u>1</u> .		

Customer's Signature / Date (PLEASE SIGN AND RETURN)

Bps 30/4/21

Michelle Ong Siew Bee

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 12 April 2021 9:23 AM

To: Michelle Ong Siew Bee Cc: assignments; SUR

Subject: RE: OD Claim - Our Ref: SFQ110E; Your Insured SFQ110E DOA 30/03/2021 Our ref:

M12D15322104

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SFQ110E (Excess \$750/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 7 April 2021 3:55 PM

To: 'Michelle Ong Siew Bee' <michelle.ong@wearnes.com>; 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>;

assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim - Our Ref: SFQ110E; Your Insured SFQ110E DOA 30/03/2021 Our ref: M12D15322104

Dear Michelle,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Sent: Wednesday, 7 April, 2021 3:53 PM

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>; 'assignments' < assignments@lkkauto.com>; 'SUR'



SN08213V0002 / National Assessment Centre Services [159721] ENTRY DATE & TIME: 31/03/2021 16:01 (SGT) SUBMITTED BY: Rosli Bin Abdul Wahab VERSION: 1 (31/03/2021 16:01 (SGT))



IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver
 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.

- A. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

 5. Any false reporting may be referred to the Police for investigation.

 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 31/03/2021 16:01 (SGT) **Date of Accident** 30/03/2021 16:35 (SGT) **Exact Location of Accident** 106 Clementi Street 12, Block 106, Singapore Additional Location Information **OPEN MSCP** Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SFQ110E

INSURED/POLICYHOLDER

Is company?

Name Of Registered Owner NRIC No

Email Address

Alternative Phone No

Mobile Phone No

GAN LIAN AUN AUTHUR

SXXXX073F

ganarthur@mac.com (Phone) +65-96191212

+65-96191212

VEHICLE PARTICULARS

Manufacturer Model

Variant

Exact purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

Vehicle Category Transmission

CC

Volvo

Xc60

Private use

Yes

1969

Private car Auto

INSURANCE COMPANY

Name of Insurance Company

Type of Coverage Fleet Policy

Policy Number Cover Note Number

Comprehensive

DHOM120055732000

United Overseas Insurance Ltd

DRIVER

Name of Driver NRIC No

GAN LIAN AUN AUTHUR SXXXX073F



Date Of Birth 14/06/1963 Occupation Indoor **Date Of Driving Pass** 01/04/1981 Driving experience 39 YEARS AND 11 MONTHS Gender Mobile Number (Phone) +65-96191212 Alt. Phone Number +65-96191212 ganarthur@mac.com **Email Address** Address **52 SUNSET VIEW** Address complement Postcode 597209 Is the driver the policyholder? Yes If No, Relationship of the Driver with the Insured Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Collided into Property
Weather Conditions Clear
Road Surface Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?

No Number of vehicles involved in the accident

Was anybody injured in the Accident?

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged?

No Number of Passengers (Including Driver)

Has the driver been approached by unknown person(s)

soliciting/offering accident claims assistance?

No

DETAILS OF POLICE ACTION

Was the accident reported to the police?

Was notice of intended Prosecution given?

If yes, against whom?

CIRCUMSTANCES OF ACCIDENT

HIT METAL DIVIDER AS I WAS LEAVING THE CARPARK LOT. NO VEHICLES IN THE PARKING LOT AT THAT TIME. DID NOT SEE THE DIVIDER.

ATTACHMENT(S)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

No
Was there any audio recorded?

No

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
- of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consont under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Driver's Signature (If driver is not the policyholder) / Date

Sketch Plan

BIC 106 (LYMAN) ST 12 OPYNI

Winessed by Reporting Contre

A) SEQUIDE

lit metal divider a	o I was leaving the	car park ist.	No vehicles of the
posking let at that t	o I was leaving the me. Did not see the	dialec	
31.1 (1.11	The Dig tive Sec 1115	op.oc.	
La Caracian			4
claration			
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o declare the foregoing particular	s are true in every respect.		
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			F 1 1
AND 31371 5-15			der 31/03/200
400 31371 5.15			200 DITOCH (30)
You colled			11.4



United Overseas Insurance Limited

3 Anson Road #28-01 Springleaf Tower Singapore 079909

Tel (65) 6222 7733 Fax (65) 6327 3869 / 6327 3870 Email: ContactUs@uoi.com.sg uoi.com.sg

Co. Reg. No. 197100152R

Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ORIGINAL

CERTIFICATE NO.

DHOM120055732000

Excess:

\$750/-NAMED DRIVERS - OPTION 2

Type of Cover

COMPREHENSIVE

\$1500/-OTHERS

\$3000/-APPL TO <25 YRS & OR <3YRS EXP

Vehicle Number

SFQ110E

\$100/-WINDSCREEN DAMAGE CLAIM \$500/-WINDSCREEN DAMAGE & SOLAR FILM

Name of Insured

GAN LIAN AUN ARTHUR

Restricted Driver(s)

NOT APPLICABLE

Period of Insurance 21 December 2020 to 20 December 2022

Engine#

B4204T237312162 Chassis# LYVUZ10ACKB284658

PRIVATE CAR - INDIVIDUAL OWNERSHIP [MX 1]

AUTHORISED DRIVER

(1) The Insured (2) Any other person who is driving on the Insured's order or with his permission

(3) In the event of the death of the Insured

(a) any member of the Insured's family or a paid driver who has been driving the car during the lifetime of the Insured and permission to drive had not been withdrawn prior to the death of Insured and

(b) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the Insured

LIMITATIONS AS TO USE

Use only for social domestic and pleasure purposes and for the Insured's business

THE POLICY DOES NOT COVER

Use for hire or reward or racing pace-making reliability trial or speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purposes in connection with the Motor Trade

The carriage of passengers pursuant to car pooling arrangements and payments or any of them made by the passengers thereunder towards the running expenses of any vehicle described in the Schedule shall not be deemed to constitute use for hire or reward

Provided that the person is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

*Limitation rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles(Third-Party Risks and Compensation) Act (Chapter 189) and part Iv of the Road Transport Act, 1987 (Malaysia).

UNITED OVERSEAS INSURANCE LTD

For the Company

MCHHC

Date: 03/11/2020

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$1596073F



OAN LIAN AUN ARTHUR





CHINESE

Date of birth 14-06-1963 Country/Place of which SINGAPORE



S 1596073F



6006406





23-08-2018

52 SUNSET VIEW SINGAPORE 597209

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kitograms

NP 428A