

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 7 April 2021 9:05 AM
To: Admin-D (LKKAuto); 'Janice Goh'; assignments; SUR
Subject: RE: Accident involving SGJ70L and your insured GBA7133A on 27-3-3021 - EQI REF: DM21HO00489/SG
Attachments: PRELI ADVISED.pdf

Dear Janice,

Enclosed preliminary revised of vehicle SGJ 70L
Date of survey: 6/4/2021
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 5 April 2021 10:25 AM
To: 'Janice Goh' <janice.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Accident involving SGJ70L and your insured GBA7133A on 27-3-3021 - EQI REF: DM21HO00489/SG

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Monday, 5 April, 2021 10:07 AM

To: Hamzah <hamzah_saad@tanchong.com>; 'assignments' <assignments@lkkauto.com>

Cc: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: Accident involving SGJ70L and your insured GBA7133A on 27-3-2021 - EQI REF: DM21HO00489/SG

Without Prejudice

Hi Hamzah

Thank you for your email.

We will appoint LKK for the PRI.

Aside to LKK - **Please assist on PRI assignment on WP basis.**

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Thursday, April 1, 2021 6:05 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Elmer Alfonso <elmer@tanchong.com>

Subject: Re: Accident involving SGJ70L and your insured GBA7133A on 27-3-2021 - EQI REF: DM21HO00489/SG

Dear Janice,

You may appoint LKK Auto Consultants Pte Ltd.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Thursday, April 1, 2021 5:30 PM

To: Hamzah <hamzah_saad@tanchong.com>

Cc: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: Accident involving SGJ70L and your insured GBA7133A on 27-3-2021 - EQI REF: DM21HO00489/SG

Without Prejudice

Dear Hamzah

Thank you for your email.

Liability is clear for DS.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Thursday, April 1, 2021 5:15 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: francis.ng@eqinsurance.com.sg; Elmer Alfonso <elmer@tanchong.com>
Subject: Accident involving SGJ70L and your insured GBA7133A on 27-3-3021.

Dear Motor Claim Team,

Prior to the above, my client wishes to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert and you may arrange for survey.

Attachment are workshop estimate and my client accident report.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

Total Control Panel

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