

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21004248/g3 (YP9965B)**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0275/2021/NH Our Ref

30-Nov-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMV 8374 Z - Audi Q3 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMV 8374 Z**, claimant, **Mr. Jiang Jing**, please find the related document per attached.

1. A copy of the Original invoice no. 85016985 – S\$ 4,262.88.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SMV 8374 Z

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

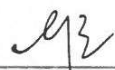
I, JIANG JING (the third party claimant) of 193 EDGEFIELD PLAINS  
#08-214, S(820193) (address), owner of SMV8374Z (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMV8374Z that was damaged pursuant to the accident which occurred on 29/03/2021  
(date) along AIRPORT ROAD BEFORE KPE (location) involving vehicle no/s  
YP9965B ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 18 (day) of 04 (month) 2021 (year)



  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4262.88 (Repair Cost), S\$ 180.00 (Loss of rental/use), S\$ 7.45 (Disbursement), for vehicle no. SMV8374Z that was damaged pursuant to the accident which occurred on 29/03/2021 (date) along AIRPORT ROAD BEFORE KPE (location) involving vehicle no/s YP9965B. This is pursuant to the inspection conducted on 7/4/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JIANG JING ("the third party claimant") of vehicle no. SMV8374Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMV 8374Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 12 (month) 2021 (year)

  
LAP

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice No: 85016985  
Date : 29/11/2021  
Order : SMV8374Z  
Term : 30

Account: A0006 (T 0)  
AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Regn No: SMV8374Z (V 46981) Regn Date: 23/10/2020 Mileage: 10018 WIP No.: 21444  
Model: Q3 1.4 TFSI S tronic F3BACX Chassis: WAUZZZF36M1005526 Engine: CZD C04451 Dept: U  
You have been assisted by :- UB-Lim Kee Siang ( 43 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND REINSTALL BOTH FRONT DOOR PANEL TRIM.TO REMOVE AND RENEW RHS WING MIRROR ASSY.	280.00	1.00	280.00
S	BODYWORK	M: TO RESPRAY RHS WING MIRROR COVER AND RHS FRONT DOOR.	730.00	1.00	730.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83C857410J 9B9	MOUNTING (LAST) Less 020%	1.00	2065.00	1,652.00
X	A81A857528 GRU	CAP (LAST) Less 020%	1.00	191.00	152.80
X	A81A857536H	MIRROR (LAST) Less 020%	1.00	997.50	798.00
X	A83A837476 3Q7	009175/ (V) (SK) WINDOW Less 020%	1.00	224.00	179.20

Parts 2,782.00  
Labour 0.00  
Sublet 1,202.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,984.00

7% GST 278.88

Grand Total 4,262.88



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Mar 2021 / 08:52:57

Receipt Date/Time : 30 Mar 2021 / 08:52:57

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210330-000350

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP9965B				
As at 29 Mar 2021/18:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - YP9965B Enquiry Fee 20210330085131423979	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
526471XXXXXX0806		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 8 April 2021 8:49 AM  
**To:** satyaseelan.supramaniam2@dhl.com  
**Cc:** ti6464@hotmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21004248/g3 \*\*\*  
ACCIDENT INVOLVING YP 9965B & SMV 8374Z ON 29/03/2021 \*\*\*

Our Ref: CC3/AIG21004248/g3

08 APRIL 2021

**DHL SUPPLY CHAIN SINGAPORE PTE LTD**  
DRIVER: CHOO LAI TI

Dear Sir/Madam,

### **ACCIDENT INVOLVING YP 9965B & SMV 8374Z ON 29/03/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMV 8374Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SMV8374Z (9115001748SG)**  
**[YP9965B]**

TP

JIANG JING

Mar 29 2021 6:00PM

[DHL Supply Chain Singapore]  
Premium Automobiles Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **01/12/2021 13:33 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$4450.33) - SMV8374Z - Claim Handler: Loh, Chee-Heng**

Approved:4450.33.