

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 20 July 2022 9:21 AM  
**To:** MG Solution  
**Cc:** Admin A  
**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK REF : CC6/CTI21004247/Ars3  
**Attachments:** DV\_SME4507Z.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Tuesday, 19 July 2022 9:47 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK REF : CC6/CTI21004247/Ars3

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

We refer to your email, we accept the offer at a global sum of \$6,130.00.  
Please kindly let us have your **DV** soonest.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Jul 19, 2022 at 8:48 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$6,130.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Monday, 18 July 2022 3:58 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021 LKK REF : CC6/CTI21004247/Ars3

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

We refer to your email, we would like to counter propose at **\$6,271.45**.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Jul 18, 2022 at 3:40 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$6,050.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 7 July 2022 12:41 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK REF : CC6/CTI21004247/Ars3

Hi Hsiao Tong,

Please refer to ACRA as per your request.

Thanks,

Ms Hong

On Thu, Jul 7, 2022 at 12:10 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Ms Wong,

As spoken, kindly let us have a copy of ACRA letter to show that the driver is the owner of company for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 March 2022 11:08 AM  
**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK REF : CC6/CTI21004247/Ars3

Without Prejudice

Hi Ms Wong,

As spoken, kindly let us have a copy of ACRA letter to show that the driver is the owner of company for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 14 March 2022 9:15 AM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK REF : CC6/CTI21004247/Ars3

Dear Sir / Madam,

Thank you for your email.

This case has been reassign to HT.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**|**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Friday, 11 March, 2022 3:59 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021 LKK REF : CC6/CTI21004247/Ars3

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

We refer to the email dated 10/02/2022, we are claiming Loss of Use therefore we don't have the rental agreement.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 10, 2022 at 5:56 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**



Dear Sir/Madam,

We refer to your email, we are claiming Loss of Use therefore we don't have the rental agreement.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 10, 2022 at 4:33 PM Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sharon

Kindly provide rental agreement for our review on LOU claim.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Thursday, 10 February 2022 4:13 PM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK  
REF : CC6/CTI21004247/Ars3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Please be informed LOU was claimed under body injury. Hence no LOU offered for property damaged.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, 10 February 2022 4:11 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK  
REF : CC6/CTI21004247/Ars3

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

We refer to your email, we would like to counter propose as per below:

COR: \$5,564.00 - Agreed

LOU: \$700.00 (7 days x \$100) - Request: including of 1 Public Holiday: 02/04/2021 & 1 Sunday: 04/04/2021; Our client's vehicle is Toyota Alphard 2.5cc  
LTA: \$7.45 - Agreed

**Total: \$6271.45**

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 10, 2022 at 3:38 PM Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to our email on 18/01/2022.

Please confirm acceptance.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Tuesday, 25 January 2022 3:27 PM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK  
REF : CC6/CTI21004247/Ars3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to our email on 18/01/2022.

Please confirm acceptance.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Tuesday, 18 January 2022 11:38 AM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK  
**REF :** CC6/CTI21004247/Ars3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,564.00
2. Loss of Use (3 days x \$20.00)	CLAIM UDNER BI
3. GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 5,571.45</b>

Please confirm acceptance.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Wednesday, 15 December 2021 11:55 AM

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Re: FW: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK  
**REF :** CC6/CTI21004247/Ars3

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

We refer to below emails, we confirm the COR @ \$5,200.00 (before GST) with Adrian and please find attached our LOD for your onward action.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Nov 23, 2021 at 11:52 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

Please refer to the below mentioned email, as we have sent out our LOD previously to your side on 17/06/2021, 17/08/2021, 17/09/2021 & 22/10/2021.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Oct 22, 2021 at 10:43 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

Please refer to the below mentioned email, as we have sent out our LOD previously to your side on 17/06/2021, 17/08/2021 & 17/09/2021.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Sep 17, 2021 at 10:23 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **CC6/CTI21004247/Ars7 (SMM7712K)**

Our Ref: **SME4507Z**

Dear Sir/Madam,

Please refer to the below mentioned email, as we have sent out our LOD previously to your side on 17/06/2021 & 17/08/2021.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#04-01 Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 17, 2021 at 3:17 PM Sharon <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Your Ref: **SMM7712K**

Our Ref: **SME4507Z**

Dear Sir/Madam,



Please refer to the below mentioned email, as we have sent out our LOD previously to your side on 17/06/2021.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

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**From:** Su Li (LKK Auto) [mailto:[suli@lkkauto.com](mailto:suli@lkkauto.com)]

**Sent:** Thursday, 17 June, 2021 11:42 AM

**To:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Fw: 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021LKK  
REF : CC6/CTI21004247/Ars3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/CTI21004247/Ars3

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Thursday, June 17, 2021 10:36 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** 3rd Party Claim for Accident involving Vehicle SME4507Z & SMM7712K on 30/03/2021

Your Ref: **SMM7712K**

Our Ref: **SME4507Z**

Dear Sir/Madam,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,



**Ms Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376