

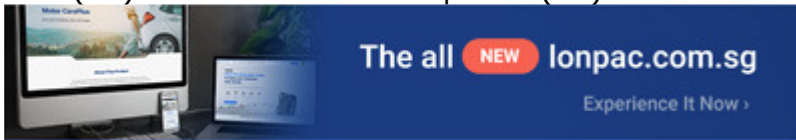
Denise Tay (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 7 May 2021 4:00 PM
To: Denise Tay (LKKAUTO)
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Lonpac External - Confidential

20/21/21/VC05/024397

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Friday, 7 May 2021 3:49 pm
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Dear Gerald,

Enclosed preliminary revised of vehicle SJH 1082X

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Thursday, 8 April 2021 2:33 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJH 1082 X on 01.04.2021

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 1 April 2021 4:50 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Dear Gerald,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 1 April, 2021 4:41 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

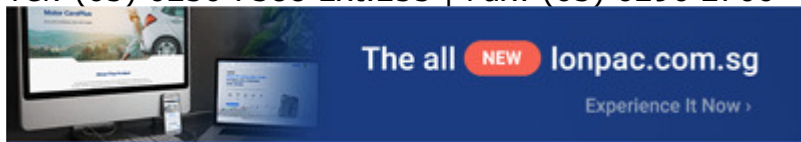
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Dear Summer,

We will provide later as we have yet to register the claim.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 1 April 2021 4:38 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Dear Gerald,

Kindly assist to provide the claim number.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

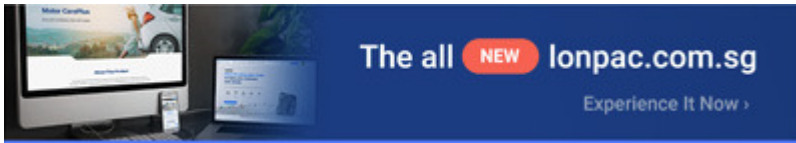
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 1 April, 2021 3:20 PM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Lonpac External - Confidential

Dear Summer,

Please see attached.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 1 April 2021 3:15 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Shirley Loh' <shirley.loh@ksteoptr.com>
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

Dear Gerald,

Thank you for your assignment.

Kindly assist to provide the workshop details.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 1 April, 2021 2:56 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Shirley Loh' <shirley.loh@ksteoptr.com>
Subject: FW: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External Confidential]

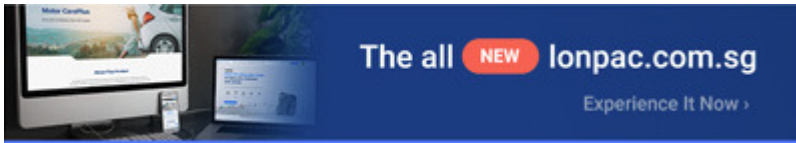
Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: shirley.loh@ksteoptr.com [<mailto:shirley.loh@ksteoptr.com>]
Sent: Thursday, 1 April 2021 2:54 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External General]

Dear Gerald,

We refer to your email dated 1/4/21.

Our client has agree to the usage of Kenneth Kong - LKK as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong - LKK perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards
Shirley
Teo Keng Siang LLC
TeL: 6333 4222 ext 59

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 1 April 2021 1:32 pm
To: 'Shirley Loh' <shirley.loh@ksteoptr.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shirley,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal

3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

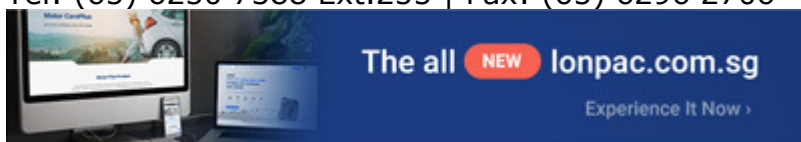
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shirley Loh [<mailto:shirley.loh@ksteoptr.com>]

Sent: Thursday, 1 April 2021 1:27 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Your Ref: GBH 7115 R ; Our Ref: TKS/H434-ACC-44639.21/sl (SJH 1082 X)

Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 1/4/21.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

Tel: 6333 4222 ext 59