

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 1 October 2021 3:32 PM
To: MEISUN@CONSTRUKT.SG
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21004231/Qga3 ***
ACCIDENT INVOLVING GBA 4681D & SLK 8932H ON 30/03/2021 ***

Importance: High

Our Ref: CC4/AIG21004231/Qga3

01 OCTOBER 2021

CHIANG KANG ENTERPRISES COMPANY PTE LTD
DRIVER: HOSSEN ISMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING GBA 4681D & SLK 8932H ON 30/03/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SLK 8932H.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have **evidence/information to proof(E.G: VIDEO FOOTAGE)** that we should not settle the third party claim, kindly let us have them in writing **within the next 3 days i.e. by 04/10/2021**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 6 January 2022 10:19 am
To: Cecilia Chong (LKK Auto)
Cc: Tan, Wilson-KL
Subject: RE: RE: RE: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21004231/Qga3 ***
ACCIDENT INVOLVING GBA 4681D & SLK 8932H ON 30/03/2021 *** 4080246855SG

Hi Cecilia,

Unless TP can provide evidence showing OIV is involved in the accident, please proceed to reject claim.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 6 January 2022 10:04 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Subject: [EXTERNAL] RE: RE: RE: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21004231/Qga3 *** ACCIDENT INVOLVING GBA 4681D & SLK 8932H ON 30/03/2021 ***

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

TP PIR uploaded in merimen.

TP PIR also stated no action taken against any parties.

Kindly let us have your instruction / approval. Both parties has got no concrete evidence to support of claim.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 6 January 2022 10:23 am
To: Siak Tong Sim; Tristan Farhan; Yvonne Ng
Subject: RE: YOUR REF: SLK 8932H (OUR REF: CC4/AIG21004231/Qga3) *** ACCIDENT INVOLVING GBA 4681D & SLK 8932H ON ??? ***

WITHOUT PREJUDICE

Dear Sim,

We refer to the above matter.

We would like to withdraw from the claim of 50/50 settlement.

Our principal and ourselves have done with the investigation and are in the opinion that no evidence from your end to prove Our Insured involvement in the collision.

In view of above, we have our principal instruction to deny liability and not able to look into this matter.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 25 November 2021 1:59 pm
To: Siak Tong Sim <siaktong@lioncityrentals.com.sg>; Tristan Farhan <tristanfarhan@lioncityrentals.com.sg>; Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>
Subject: RE: YOUR REF: SLK 8932H (OUR REF: CC4/AIG21004231/Qga3) *** ACCIDENT INVOLVING GBA 4681D & SLK 8932H ON ??? ***