

Veron Chen (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 14 September 2021 5:52 PM
To: Veron Chen (LKKAUTO)
Cc: assignments
Subject: FW: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Importance: High

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 14 September, 2021 5:22 PM
To: Chiam Man Nee <chiam@ihubsolutions.com>; sales <sales@vitesseinsurance.com>; Transport <transport@ihubsolutions.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW
Importance: High

Without Prejudice, Save as to Costs

Dear Ms Chiam

As you have mentioned that third-party damages were not caused by your insured driver, we have proposed to third party to do height measurement to check damages consistency.

The Third party has agreed and already fixed a time with our surveyor.

Please assist to arrange your vehicle for our appointed surveyor to conduct height measurement.

Aside to lkk, please assist to arrange date and time with our insured to conduct height measurement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chiam Man Nee <chiam@ihubsolutions.com>

Sent: Thursday, 8 April 2021 4:09 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

Message noted, please try your best to avoid taking liability.


Thank you.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218

 **iHub Solutions Pte Ltd**
24 Penjuru Rd, ALOG Commodity Hub
SMART LOGISTICS #04-01, Singapore 609128

Accounts Email: accounts@ihubsolutions.com

HR Email: hr@ihubsolutions.com

Website: www.ihubsolutions.com



All business is conducted in accordance with Singapore Logistics Association standard trading terms and conditions. Copy is available upon application.

Singapore | Kuala Lumpur | Bangkok | Hong Kong | Philippines

DISCLAIMER: This message (including any attachments) is intended exclusively for the use of the individual or entity to which it is addressed and may contain information that is confidential, proprietary, privileged, non-public and exempt from disclosure. If you are not the intended recipient, you are prohibited from any use, dissemination, distribution or copying of the information contained in this message. If you have received this communication by mistake, please notify us and delete this message and its attachments immediately. Thank you.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 8 April 2021 3:07 pm

To: Chiam Man Nee <chiam@ihubsolutions.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

[Strictly Confidential]

Without Prejudice

Dear Ms Chiam

We refer to the above matter.

Based on both parties' video footage and third-party property damages photos, the angle and the damages are consistent.

Therefore, we are of the view that liability is not in our favor.





NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chiam Man Nee <chiam@ihubsolutions.com>

Sent: Tuesday, 6 April 2021 3:24 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Hi Adeline,

We have taken some pictures of the vehicle YQ2540J, please refer to the attached photos fyi.

The left side of vehicle YQ2540J do not have any scratches on the vehicle body. This can proof that our driver did not hit the vehicle YP9159L. If our driver hit vehicle YP9159L, there will definitely be scratches.


Please let us know the outcome, thank you.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218

 **iHub Solutions Pte Ltd**
24 Penjuru Rd, ALOG Commodity Hub
SMART LOGISTICS #04-01, Singapore 609128

Accounts Email: accounts@ihubsolutions.com

HR Email: hr@ihubsolutions.com

Website: www.ihubsolutions.com



All business is conducted in accordance with Singapore Logistics Association standard trading terms and conditions. Copy is available upon application.

Singapore | Kuala Lumpur | Bangkok | Hong Kong | Philippines

DISCLAIMER: This message (including any attachments) is intended exclusively for the use of the individual or entity to which it is addressed and may contain information that is confidential, proprietary, privileged, non-public and exempt from disclosure. If you are not the intended recipient, you are prohibited from any use, dissemination, distribution or copying of the information contained in this message. If you have received this communication by mistake, please notify us and delete this message and its attachments immediately. Thank you.

From: Chiam Man Nee

Sent: Monday, 5 April 2021 1:21 pm

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Transport <transport@ihubsolutions.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

Hi Adeline,


Thank you for the video footage. The video shown our driver reverse the lorry and the angle of the cctv doesn't capture very clearly that our lorry (YQ2540J) hit the vehicle (YP9159L).
Anyway, please let me know the outcome, thank you so much.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218

 **iHub Solutions Pte Ltd**
24 Penjuru Rd, ALOG Commodity Hub
SMART LOGISTICS #04-01, Singapore 609128

Accounts Email: accounts@ihubsolutions.com

HR Email: hr@ihubsolutions.com

Website: www.ihubsolutions.com



All business is conducted in accordance with Singapore Logistics Association standard trading terms and conditions. Copy is available upon application.

Singapore | Kuala Lumpur | Bangkok | Hong Kong | Philippines

DISCLAIMER: This message (including any attachments) is intended exclusively for the use of the individual or entity to which it is addressed and may contain information that is confidential, proprietary, privileged, non-public and exempt from disclosure. If you are not the intended recipient, you are prohibited from any use, dissemination, distribution or copying of the information contained in this message. If you have received this communication by mistake, please notify us and delete this message and its attachments immediately. Thank you.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 5 April 2021 12:10 pm

To: sales <sales@vitesseinsurance.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Chiam Man Nee <chiam@ihubsolutions.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

[Strictly Confidential]

Hi Team

Attached herewith third party video footage, police report and sketch plan for your perusal.

TP police report:-

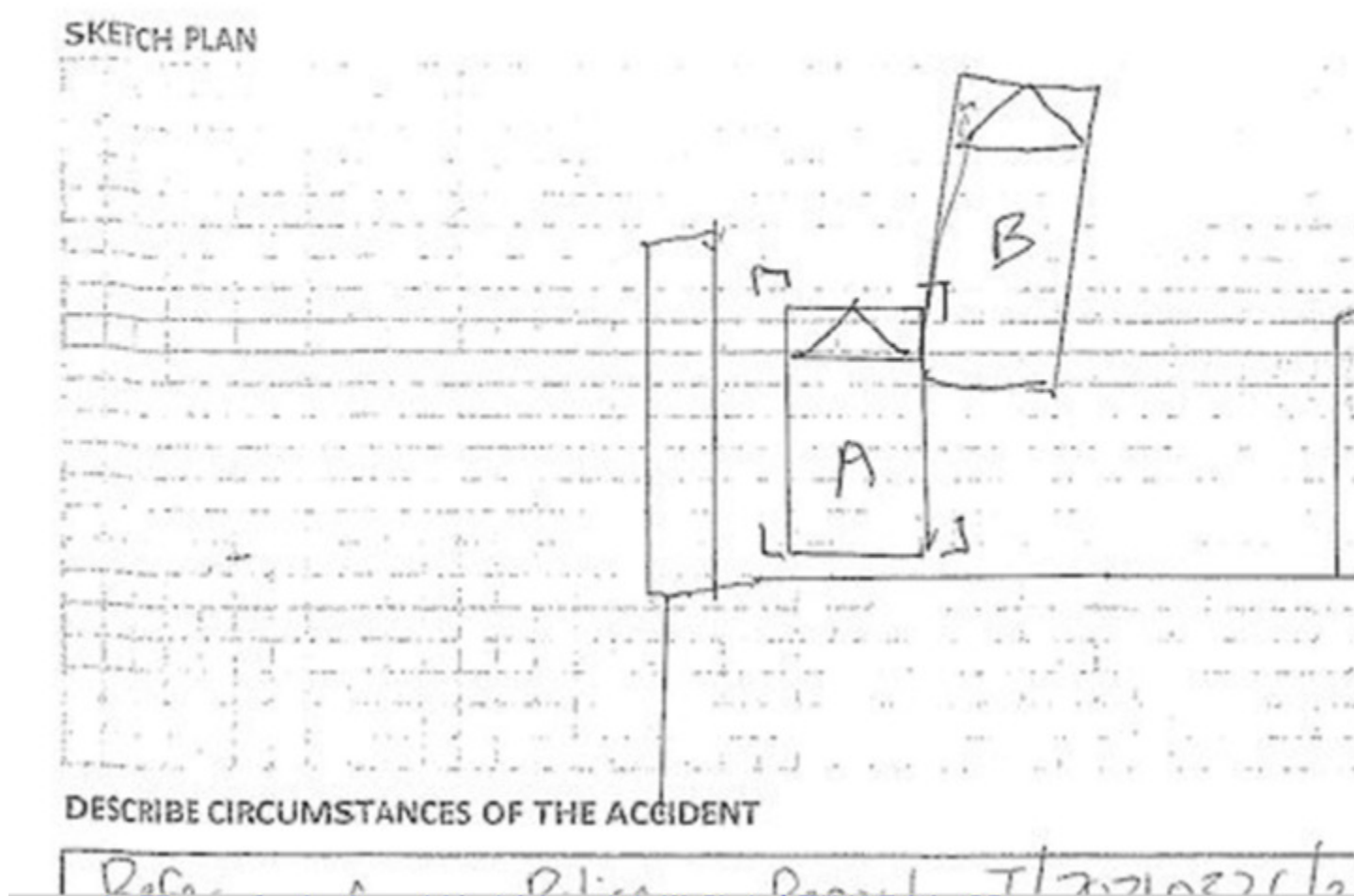
Brief Details.

On 20/03/2021 at 1400hrs, I parked my lorry bearing the car plate number of (YQ2540J) and unloading bay of 20 Alps Ave My company area. I ended my shift and went home.

On 22/03/2021 at 0700hrs, I went back to my vehicle and noticed a scratch on my vehicle. I informed my company supervisor and they made a check on the CCTV.

On 25/03/2021 at 1500hrs, My supervisor informed me that they had view the CCTV and discovered that on 20/03/2021 at 1450hrs, there was this white colored lorry bearing the car plate number of (YQ2540J) tried to reverse into the parking lot beside my vehicle which caused a scratch on my vehicle. Upon scratching my vehicle, the lorry readjust and continue to park into the parking lot and subsequently left without leaving a note onto my lorry or inform anyone. The CC was taken of the incident and I was informed by my supervisor to lodge a traffic accident report. No one was injured and no government property was damaged.

TP sketch plan:-



NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Vitesse Insurance <sales@vitesseinsurance.com>

Sent: Monday, 5 April 2021 10:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Chiam Man Nee <chiam@ihubsolutions.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Highly Impt : iHub Solutions Pte Ltd - YQ2540J - SNM21D201821/YQ2540J/CHNGPW

hi Team, pls kindly take note of the 2 video footages attached in this email.

cheers

chris

Vitesse

My Mail Box 880989

Singapore 919191

Tel : 65533 468 (Main Line)

Email: sales@vitesseinsurance.com

Telegram : <https://t.me/VitesseSG>

Whatsapp : <https://wa.me/6591695050>

Website : www.vitesseinsurance.com

* Kindly note that we will be home-based wef 01-02-2021

This message is confidential; its contents do not constitute a commitment by Vitesse except where provided for in a written agreement between you and Vitesse. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please consider the environment before printing this email

----- Forwarded message -----

From: Chiam Man Nee <chiam@ihubsolutions.com>

Date: Mon, 5 Apr 2021 at 10:29

Subject: iHub Solutions Pte Ltd - YQ2540J

To: Vitesse Insurance <sales@vitesseinsurance.com>

Cc: Transport <transport@ihubsolutions.com>, Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Chris,

31/03/2021:

iHub received a lawyer letter from Bonnie Kwok LLC, please refer to the attached letter fyi.

Due to our driver wasn't aware any accident happened on 20/03/2021, we have advise driver quickly to do the accident report at China Taiping workshop.

03/04/2021:

iHub driver reported the accident at China Taiping workshop, please refer to the attached report fyi.

We have checked the vehicle YQ2540J CCTV record on 20/03/2021, at the time of 2:50pm, our driver did not hit vehicle YP9159L, please refer to the below CCTV videos link fyi.

<https://drive.google.com/drive/folders/1FHxsG9V5tP3KGuQpvCnzfAetfztg2uDN?usp=sharing>

Thank you.

Best Regards,

Chiam Man Nee (Ms)

Executive – Business Development

Tel: +65 62648289 | DID: +65 64610218

iHub Solutions Pte Ltd



24 Penjuru Rd, ALOG Commodity Hub

#04-01, Singapore 609128

Accounts Email: accounts@ihubsolutions.com

HR Email: hr@ihubsolutions.com

Website: www.ihubsolutions.com



All business is conducted in accordance with Singapore Logistics Association standard trading terms and conditions. Copy is available upon application.

Singapore | Kuala Lumpur | Bangkok | Hong Kong | Philippines

DISCLAIMER: This message (including any attachments) is intended exclusively for the use of the individual or entity to which it is addressed and may contain information that is confidential, proprietary, privileged, non-public and exempt from disclosure. If you are not the intended recipient, you are prohibited from any use, dissemination, distribution or copying of the information contained in this message. If you have received this communication by mistake, please notify us and delete this message and its attachments immediately. Thank you.